

custom installation or construction charges shall be charged for at the applicable and approved federal and State tariff rates.

(4) A telephone company may not require the payment of an order processing charge or line change charge for an eligible subscriber's change to telephone lifeline service from any other class of residential service. If a subscriber to telephone lifeline service no longer qualifies as an eligible subscriber under subsection (a)(2) of this section, that subscriber may not be charged a fee for disconnecting from telephone lifeline service and connecting to another class of telephone service.

(5) All other services provided to eligible subscribers, including all local messages after the first 30 within any given billing month, shall be charged for at the applicable and approved federal and State tariff rates.

(d) (1) A telephone company may not request a deposit to secure payment in connection with the initial installation or connection of telephone lifeline service.

(2) An eligible subscriber applying for service may be denied service if the eligible subscriber:

(i) Has an outstanding unpaid net telephone debt of \$100 or more for prior telephone service; and

(ii) Has not established a reasonable payment plan to satisfy the debt.

(3) An eligible subscriber may not be denied service if the eligible subscriber has an outstanding unpaid net telephone debt of less than \$100 for prior telephone service.

(E) THE COMMISSION SHALL REPORT TO THE GENERAL ASSEMBLY, IN THE FORM SPECIFIED IN § 2-1312 OF THE STATE GOVERNMENT ARTICLE, BEFORE JANUARY 1, 1992. THE REPORT SHALL INCLUDE INFORMATION ON:

(1) THE GENERAL IMPACT OF THE PROGRAM;

(2) THE NUMBER OF ELIGIBLE SUBSCRIBERS PARTICIPATING;

(3) THE AVERAGE LENGTH OF TIME ELIGIBLE SUBSCRIBERS PARTICIPATE IN THE PROGRAM;

(4) SPECIFIC PROBLEMS IN IMPLEMENTING THE PROGRAM;

AND

(5) ANY SUGGESTED PROGRAM ENHANCEMENTS.