

(2) THE SECRETARY SHALL, BY REGULATION AND IN CONSULTATION WITH HOSPITALS ~~AND---PHYSICIANS~~ PHYSICIANS, INTERESTED COMMUNITY AND ADVOCACY GROUPS, AND REPRESENTATIVES OF THE MARYLAND DEFENSE BAR AND PLAINTIFFS' BAR ESTABLISH MINIMUM STANDARDS FOR A RISK MANAGEMENT PROGRAM WHICH SHALL INCLUDE:

(I) A BOARD POLICY STATEMENT INDICATING COMMITMENT TO THE RISK MANAGEMENT PROGRAM;

(II) A REQUIREMENT THAT ONE PERSON BE ASSIGNED THE RESPONSIBILITY FOR COORDINATING THE PROGRAM;

(III) AN INTERNAL STAFF COMMITTEE STRUCTURE TO CONDUCT ONGOING REVIEW AND EVALUATION OF RISK MANAGEMENT ACTIVITIES;

(IV) A FORMAL WRITTEN PROGRAM FOR ADDRESSING PATIENT COMPLAINTS;

(V) A DOCUMENTED FACILITY-WIDE RISK REPORTING SYSTEM;

(VI) ONGOING RISK MANAGEMENT EDUCATION PROGRAMS FOR ALL STAFF; AND

(VII) DOCUMENTATION THAT THE RISK MANAGEMENT AND QUALITY ASSURANCE PROGRAMS SHARE RELEVANT INFORMATION.

(3) IF A HOSPITAL FAILS TO ESTABLISH OR MAINTAIN A RISK MANAGEMENT PROGRAM REQUIRED UNDER THIS SUBSECTION, THE SECRETARY MAY IMPOSE THE FOLLOWING PENALTIES:

(I) DELICENSURE OF THE HOSPITAL; OR

(II) \$500 PER DAY FOR EACH DAY THE VIOLATION CONTINUES.

SECTION 4. AND BE IT FURTHER ENACTED, That this Act shall take effect July 1, 1986.

Approved May 27, 1986.
