- (ii) May not be charged any amount ten percent in excess of the written estimate without [his] THE CUSTOMER'S consent;
- (2) That the customer is entitled to the return of any replaced parts except when parts are required to be returned to the manufacturer under a warranty agreement; and
- (3) That repairs not originally authorized by the customer may not be charged to the customer without the customer's consent.
- (b) The [provisions of] CUSTOMER'S RIGHTS PROVIDED IN subsection (a) OF THIS SECTION shall be:
- (1) Displayed IMMEDIATELY BEFORE THE SPACE FOR THE SIGNATURE OF THE CUSTOMER conspicuously in easily readable type;
- (2) Physically separated from the other terms of the [invoice] FORM USED FOR AUTHORIZATION OF REPAIRS; and
- (3) Listed under the printed heading "Customer's Rights."
- (C)-(1)--IF-THE-CUSTOMER'S-MOTOR--VEHICLE--IS--TOWED--TO--AN AUTOMOTIVE-REPAIR-FACILITY-FOR-REPAIRS,-THE-FACILITY-SHALL-ORALLY INFORM-THE-CUSTOMER-OF-THE-CUSTOMER'S-RIGHTS.
- (2)--THE-FACILITY-SHALL-RECORD-IN-WRITING-THE-DATE-AND TIME--OF--THE-NOTIFICATION-OF-CUSTOMER'S-RIGHTS-AND-THE-SIGNATURE OF-THE-PERSON-WHO-MADE-THE-NOTIFICATION.
- (C) (1) AN AUTOMOTIVE REPAIR FACILITY MAY INFORM THE CUSTOMER ORALLY OF THE CUSTOMER'S RIGHTS IF:
- THE AUTOMOTIVE REPAIR FACILITY FOR REPAIR; OR
- (II) THE CUSTOMER LEAVES THE VEHICLE FOR REPAIR AT THE REPAIR FACILITY WHEN THE FACILITY IS NOT OPEN.
- (2) UNDER THIS SUBSECTION, IF ANY AUTOMOTIVE REPAIR FACILITY INFORMS A CUSTOMER ORALLY OF THE CUSTOMER'S RIGHTS, THE FACILITY SHALL RECORD IN WRITING:
 - (I) THE NAME OF THE PERSONS NOTIFIED;
 - (II) THE DATE AND TIME OF THE NOTIFICATION; AND
- (III) THE SIGNATURE OF THE PERSON WHO MADE THE NOTIFICATION.