

RECONNECTED, AFTER TERMINATION FOR NONPAYMENT OF BILLS, AS A RESULT OF SATISFYING OUTSTANDING BILLS.

(A) SUBJECT TO THE PROVISIONS OF SUBSECTION (B) OF THIS SECTION, BY SEPTEMBER 1, 1984, THE COMMISSION SHALL PROMULGATE REGULATIONS RELATING TO WHEN AND UNDER WHAT CONDITIONS THERE SHOULD BE A PROHIBITION AGAINST OR A LIMITATION UPON THE AUTHORITY OF A PUBLIC SERVICE COMPANY TO TERMINATE, FOR NONPAYMENT, GAS OR ELECTRIC SERVICE TO LOW INCOME RESIDENTIAL CUSTOMERS DURING THE HEATING SEASON.

(B) IN DEVELOPING THE REGULATIONS REQUIRED BY SUBSECTION (A) OF THIS SECTION, THE COMMISSION SHALL CONSIDER THE FOLLOWING AND, AS IT DEEMS APPROPRIATE, INCLUDE PROVISIONS RELATING THERETO IN THE REGULATIONS:

(1) THE CIRCUMSTANCES UNDER WHICH SERVICE MAY AND MAY NOT BE LIMITED OR TERMINATED;

(2) THE MINIMUM HEATING LEVELS REQUIRED TO MAINTAIN LIFE, HEALTH, AND SAFETY;

(3) THE MEDICAL, AGE, HANDICAPPING, AND OTHER INDIVIDUAL CHARACTERISTICS RELEVANT TO ANY PROHIBITION AGAINST OR LIMITATION UPON TERMINATIONS OF SERVICE;

(4) THE AVAILABILITY OF AND QUALIFICATIONS FOR STATE AND FEDERAL ENERGY ASSISTANCE;

(5) THE FINANCIAL ELIGIBILITY STANDARDS RELEVANT TO ANY PROHIBITION AGAINST OR LIMITATION UPON TERMINATIONS OF SERVICE;

(6) THE AVAILABILITY AND APPROPRIATENESS OF EQUIPMENT DESIGNED TO LIMIT THE FLOW OF ELECTRIC OR GAS SERVICE;

(7) THE SHORT-TERM AND LONG-TERM ALTERNATIVE PAYMENT PLANS BEST DESIGNED, FOR APPROPRIATE CUSTOMERS WHOSE ACCOUNTS ARE IN ARREARS, TO CONTINUE SERVICE BOTH FOR THE PRESENT AND FUTURE AND TO PROVIDE AND ENCOURAGE FULL PAYMENT OVER A PERIOD OF TIME;

(8) THE METHODS THAT MIGHT BE EMPLOYED BY PUBLIC SERVICE COMPANIES, IN ADVANCE OF AND DURING A HEATING SEASON, TO ANTICIPATE NONPAYMENT PROBLEMS, TO ASSIST THE CUSTOMERS INVOLVED, AND TO AVOID TERMINATIONS OF SERVICE DURING THE HEATING SEASON;

(9) THE PROCEDURES, INCLUDING THE CUSTOMER CONTACT, UTILIZED BY PUBLIC SERVICE COMPANIES TO MITIGATE THE PROBLEM OF TERMINATIONS;

(10) THE PROCEDURE TO BE FOLLOWED, BEFORE ANY TERMINATION OF SERVICE, TO AVOID ANY THREAT TO LIFE, HEALTH, OR SAFETY;

(11) THE APPROPRIATE NOTICE TO A CUSTOMER BEFORE ANY TERMINATION OF SERVICE;