

(4) A DESCRIPTION OF THE ENROLLEE COMPLAINT SYSTEM INCLUDING THE PROCEDURES OF THE COMPLAINT SYSTEM, THE NUMBER OF WRITTEN COMPLAINTS HANDLED THROUGH THE SYSTEM, A SUMMARY OF CAUSES UNDERLYING THE COMPLAINTS FILED, AND THE NUMBER, AMOUNT, AND DISPOSITION OF MALPRACTICE CLAIMS SETTLED DURING THE YEAR BY THE DENTAL PLAN ORGANIZATION AND ANY OF THE DENTISTS USED BY IT; AND

(5) ANY OTHER INFORMATION RELATING TO THE PERFORMANCE OF THE DENTAL PLAN ORGANIZATION AS REQUIRED BY THE COMMISSIONER.

591.

A DENTAL PLAN ORGANIZATION MAY NOT USE MORE THAN 50 PERCENT OF ITS GROSS CONTRACT AND CERTIFICATE INCOME IN ANY FISCAL YEAR FOR GENERAL OPERATING EXPENSES, ACQUISITION EXPENSES, AND MISCELLANEOUS TAXES, LICENSES, AND FEES.

592.

(A) A DENTAL PLAN ORGANIZATION, OR ITS REPRESENTATIVES, MAY NOT CAUSE OR KNOWINGLY PERMIT THE USE OF ADVERTISING WHICH IS UNTRUE OR MISLEADING, SOLICITATION WHICH IS UNTRUE OR MISLEADING, OR ANY FORM OF EVIDENCE OF COVERAGE WHICH IS DECEPTIVE.

(B) A DENTAL PLAN ORGANIZATION, UNLESS LICENSED AS AN INSURER, MAY NOT USE IN ITS NAME, EVIDENCE OF COVERAGE, OR LITERATURE, ANY OF THE WORDS "INSURANCE", "ASSURANCE", "CASUALTY", "SURETY", "MUTUAL", OR ANY OTHER WORDS DESCRIPTIVE OF THE INSURANCE, CASUALTY OR SURETY BUSINESS, OR DECEPTIVELY SIMILAR TO THE NAME OR DESCRIPTION OF ANY INSURER LICENSED TO DO BUSINESS IN THIS STATE.

(C) THE COMMISSIONER SHALL ENFORCE THE PROVISIONS OF THIS SECTION.

(D) THIS SUBTITLE DOES NOT LIMIT THE POWERS OF THE ATTORNEY GENERAL AND THE PROCEDURES WITH RESPECT TO CONSUMER FRAUD.

593.

(A) THE COMMISSIONER MAY SUSPEND OR REVOKE ANY CERTIFICATE OF AUTHORITY ISSUED TO A DENTAL PLAN ORGANIZATION UNDER THIS SUBTITLE IF THE COMMISSIONER FINDS THAT ANY OF THE FOLLOWING CONDITIONS EXISTS:

(1) THE DENTAL PLAN ORGANIZATION IS OPERATING IN A MANNER SIGNIFICANTLY CONTRARY TO THAT DESCRIBED IN §§ 583 AND 585 OF THIS SUBTITLE;

(2) THE DENTAL PLAN ORGANIZATION ISSUES AN EVIDENCE OF COVERAGE THAT DOES NOT COMPLY WITH THE REQUIREMENTS OF § 587 OF THIS SUBTITLE;

(3) THE DENTAL PLAN ORGANIZATION CAN NO LONGER BE EXPECTED TO MEET ITS OBLIGATIONS TO ITS ENROLLEES;