

## DATA MANAGEMENT DIVISION

Michael M. Strempek, *Director* (410) 767-4743

## PLANNING, POLICY, &amp; STANDARDS

Leslie E. Sipes, *Director* (410) 260-7291

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## TELECOMMUNICATIONS

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Louis V. LaRicci, *Deputy Director* (410) 767-4202

ADMINISTRATIVE & FINANCIAL SERVICES  
[STATEWIDE TELEPHONE USAGE &  
MAINTENANCE]

Louis V. LaRicci, *Deputy Director* (410) 767-4202

## ENTERPRISE NETWORKING SERVICES

William A. Dye, *Acting Assistant Director*

(410) 260-7085; fax: (410) 974-5060

## TECHNICAL SUPPORT SERVICES

Sandra M. (Sandy) Smith, *Acting Assistant Director*

(410) 767-4649

TELECOMMUNICATIONS ACCESS OF  
MARYLAND [TELECOMMUNICATIONS FOR  
DISABLED INDIVIDUALS]

Gilbert L. Becker, *Assistant Director*

(410) 767-4204 (voice & tdd); tdd: 1-800-552-7724

GOVERNOR'S ADVISORY BOARD FOR  
TELECOMMUNICATIONS RELAY

*Appointed by Governor to 3-year terms:* Mitchell D. Travers, *Chair (chosen by Governor)*, 2001; Patricia D. Bowman, 2001; Susan Stevens Miller, Esq., 2001; Alfred Sonnenstrahl, 2001; Rebecca A. Ladew, 2002; Gary H. Manifold, 2002; Annette Reichman, 2002; James A. Stevenson, 2002; Isaac O. Agboola, Ph.D., 2003; Brenda Battat, 2003; Susan Boswell, 2003; Scarlett J. Larson, 2003.

## WIRELESS SUPPORT SERVICES

G. Edward Ryan, *Assistant Director* (410) 767-4291

**OFFICE OF PERSONNEL SERVICES &  
BENEFITS**

Andrea M. Fulton, *Executive Director* (410) 260-7990

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fax: (410) 333-5262

Marsha J. Allender, *Deputy Executive Director* (410) 767-4717

Clarence Parker, *Statewide Equal Employment Opportunity Coordinator* (410) 767-1832

## STATE LABOR RELATIONS BOARD

*Appointed by Governor with Senate advice & consent to 6-year terms:* James A. Shearer, *Chair (chosen by Governor)*, 2004; Deborah F. Moore, 2002; Vincent P. Mona, 2004; Sherry L. Mason, 2006.

*Ex officio:* T. Eloise Foster, Secretary of Budget & Management

## EMPLOYEE BENEFITS DIVISION

Gladys B. Gaskins, *Director* (410) 767-4710

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fax: (410) 333-7122

STATE EMPLOYEES' HEALTH  
INSURANCE ADVISORY COUNCIL

*Appointed by Governor to 2-year terms:* T. Eloise Foster, *Chair (chosen by Governor)*; Samuel H. Dean, Doris Mae Wright, *terms expire 2000*; Patricia M. Barwick, John G. Folkemer, Stephen L. Forstenzer, Andrea M. Fulton, Howard Max, Linda L. McCormick, Joan F. Stern, Jeanne M. Zarnoch, one vacancy, *terms expire 2001*; Jeff Bigelow, Jay R. Diggs, Arthur Dorman, John H. Roby, Donald Tynes, Sr., William S. Walling, *terms expire 2002*.

*Ex officio:* T. Eloise Foster, Secretary of Budget & Management

## OPERATIONS

Diane D. Bell, *Director* (410) 767-1810

EMPLOYEE DEVELOPMENT & TRAINING  
INSTITUTE

Joanne McCorkle-Smith, *Director* (410) 767-4028

CENTER FOR CONTINUOUS QUALITY  
IMPROVEMENT

Vacancy, *Director* (410) 767-4687

## EMPLOYEE RELATIONS DIVISION

Frederick E. Ramsey, *Director* (410) 767-1012

MANAGEMENT & LABOR SERVICES  
DIVISION

Cindy Kollner, *Director* (410) 767-4702

## MEDICAL SERVICES DIVISION

Hung Cheung, M.D., *Medical Director* (410) 767-4626

## PERSONNEL CONSULTING DIVISION

Judy Slater, *Director* (410) 767-2244

## RECRUITMENT &amp; EXAMINATION DIVISION

Steven D. Serra, *Director* (410) 767-4846

SALARY ADMINISTRATION & POSITION  
CLASSIFICATION DIVISION

Arthur D. Merkle, Jr., *Director* (410) 767-4778