

- (ii) the Department of Business and Economic Development;
- (iii) the Department of General Services;
- (iv) the Department of Health and Mental Hygiene;
- (v) the Department of Human Resources;
- (vi) the Department of Transportation; and
- (vii) the Maryland Higher Education Commission; and

(3) three customers recommended by the [General Manager] CHIEF EXECUTIVE OFFICER and appointed by the Governor.

3-526.

The [General Manager] CHIEF EXECUTIVE OFFICER shall serve as chairperson of the Customer Council.

3-527.

- (a) The Customer Council shall meet quarterly.
- (b) A member of the Customer Council:

(1) may not receive compensation for membership on the Customer Council; but

(2) is entitled to reimbursement for expenses under the Standard State Travel Regulations, as provided in the State budget.

3-528.

- (a) The Customer Council shall:

(1) review the products and services of [the State Use Industries] MARYLAND CORRECTIONAL ENTERPRISES;

(2) advise the [General Manager] CHIEF EXECUTIVE OFFICER on quality, availability, style, design, delivery, scheduling, and pricing;

(3) recommend new products and services;

(4) annually review the catalog of [State Use Industries] MARYLAND CORRECTIONAL ENTERPRISES products and recommend changes to improve the catalog;

(5) recommend sales, marketing, and customer satisfaction initiatives;

(6) annually review the [State Use Industries] MARYLAND CORRECTIONAL ENTERPRISES business plan; and

(7) serve as a forum for raising and discussing issues related to any product or service offered by [State Use Industries] MARYLAND CORRECTIONAL ENTERPRISES.