(2)   solicit and review information pertaining to concerns of participating inmates; and

(3)   recommend changes as necessary to meet the goals and objectives of [State Use Industries] MARYLAND CORRECTIONAL ENTERPRISES.

(d)   The Management Council shall:

(1)   solicit ideas, proposals, and suggestions from business representatives, nonprofit organizations, government entities, and members of the public as to how [State Use Industries] MARYLAND CORRECTIONAL ENTERPRISES could enhance the work experience of inmates and increase the ability of inmates to obtain gainful employment after release;

(2)   review and recommend opportunities with private sector employers to expand the Prison Industries Enhancement Program;

(3)   review and identify ways to improve the business practices of [State Use Industries] MARYLAND CORRECTIONAL ENTERPRISES in its sales, marketing, inventory, warehousing, and product line operations;

(4)   monitor customer satisfaction with price, quality, delivery, and after delivery service; and

(5)   review and comment on the operating and capital budgets of [State Use Industries] MARYLAND CORRECTIONAL ENTERPRISES, including cash forecasts.

3–522.

On or before October 1 of each year, the Management Council shall submit to the Governor and, subject to § 2–1246 of the State Government Article, to the General Assembly an annual report summarizing the Management Council's activities and recommendations.

3–523.

All State and local governmental units shall cooperate with the Management Council in the discharge of its powers and duties, including requests for information associated with its purpose under this subtitle.

3–524.

There is a Customer Council created to advise the [General Manager] CHIEF EXECUTIVE OFFICER.

3–525.

The Customer Council shall consist of the following 11 members:

(1)   the [General Manager] CHIEF EXECUTIVE OFFICER;

(2)   one representative from each of the following State agencies, appointed by the Secretary of the respective agency:

(i)   the Department of Budget and Management;