

(E) (1) WARRANTY WORK PERFORMED BY THE DEALER SHALL BE COMPENSATED IN ACCORDANCE WITH THE REASONABLE AND CUSTOMARY AMOUNT OF TIME REQUIRED TO COMPLETE THE WORK, EXPRESSED IN HOURS AND FRACTIONS.

(2) THE COST OF THE WORK SHALL BE COMPUTED BY MULTIPLYING THE TIME REQUIRED TO COMPLETE THE WORK BY THE DEALER'S ESTABLISHED CUSTOMER HOURLY RETAIL LABOR RATE.

(3) THE DEALER SHALL INFORM THE MANUFACTURER, WHOLESALER, OR DISTRIBUTOR FOR WHOM THE DEALER IS PERFORMING WARRANTY WORK OF THE DEALER'S ESTABLISHED CUSTOMER HOURLY RETAIL LABOR RATE BEFORE THE DEALER PERFORMS ANY WORK.

(F) EXPENSES EXPRESSLY EXCLUDED UNDER THE WARRANTY OF THE MANUFACTURER, WHOLESALER, OR DISTRIBUTOR TO THE CUSTOMER MAY NOT BE INCLUDED OR REQUIRED TO BE PAID FOR WARRANTY WORK PERFORMED, EVEN IF THE DEALER REQUESTS COMPENSATION FOR THE WORK PERFORMED.

(G) (1) THE DEALER SHALL BE PAID FOR ALL PARTS USED BY THE DEALER IN PERFORMING WARRANTY WORK.

(2) PAYMENT SHALL BE IN AN AMOUNT EQUAL TO THE DEALER'S NET PRICE FOR THE PARTS, PLUS A MINIMUM OF 15 PERCENT.

(H) THE MANUFACTURER, WHOLESALER, OR DISTRIBUTOR MAY ADJUST COMPENSATION FOR ERRORS DISCOVERED DURING AN AUDIT AND MAY ADJUST CLAIMS PAID IN ERROR.

(I) THE DEALER SHALL HAVE THE RIGHT TO ACCEPT THE REIMBURSEMENT TERMS AND CONDITIONS OF THE MANUFACTURER, WHOLESALER, OR DISTRIBUTOR IN LIEU OF THE TERMS AND CONDITIONS OF THIS SECTION.

SUBTITLE 3. VIOLATIONS BY SUPPLIERS; REMEDIES.

19-301.

A SUPPLIER MAY NOT:

(1) COERCE A DEALER TO ACCEPT DELIVERY OF EQUIPMENT, PARTS, OR ACCESSORIES THAT THE DEALER HAS NOT ORDERED VOLUNTARILY UNLESS THE PARTS OR ACCESSORIES ARE SAFETY PARTS OR ACCESSORIES REQUIRED BY THE SUPPLIER;

(2) CONDITION THE SALE OF ADDITIONAL EQUIPMENT TO A DEALER ON A REQUIREMENT THAT THE DEALER ALSO PURCHASE OTHER GOODS OR SERVICES, EXCEPT THAT A SUPPLIER MAY REQUIRE THE DEALER TO PURCHASE PARTS THAT ARE REASONABLY NECESSARY TO MAINTAIN THE QUALITY OF OPERATION IN THE FIELD OF THE EQUIPMENT USED IN THE TRADE AREA;

(3) COERCE A DEALER INTO REFUSING TO PURCHASE EQUIPMENT MANUFACTURED BY ANOTHER SUPPLIER; OR