- (11) Refuses to surrender custody of a dead human body on the demand of a person who is entitled to its custody;
- (12) Sells or offers to sell any share, certificate, or interest in a mortuary science business with a promise or offer to perform services to the buyer at a cost less than that offered to the general public;
- (13) Fails, after proper demand, to refund promptly any payments received under a pre-need contract;
- (14) At the time funeral arrangements are made, fails to give the written statement required by § 6-403 of this title;
- (15) Violates any state, municipal, or county law, rule, or regulation on the handling, custody, care, or transportation of dead human bodies;
- (16) Practices mortuary science under a name other than:
- $% \left(1\right) =\left(1\right) \left(1\right) =\left(1\right) \left(1\right)$ (i) The name that appears on the license of that person; or
- (ii) The name of a partnership in accordance with \S 6-401 of this title;
- (17) Signs an application for a funeral establishment license if the signer knew or should have known that grounds existed for which the funeral establishment license later was denied, suspended, or revoked; [or]
- (18) Violates any provision of this title or of the laws relating to cremation[.];
- (19) IS DISCIPLINED BY A LICENSING OR DISCIPLINARY AUTHORITY OF ANY OTHER STATE OR COUNTRY OR CONVICTED OR DISCIPLINED BY A COURT OF ANY STATE OR COUNTRY FOR AN ACT THAT WOULD BE GROUNDS FOR DISCIPLINARY ACTION UNDER THE BOARD'S DISCIPLINARY STATUTES;
- (20) WILLFULLY MAKES OR FILES A FALSE REPORT OR RECORD IN THE PRACTICE OF MORTUARY SCIENCE;
- (21) WILLFULLY FAILS TO FILE OR RECORD ANY REPORT AS REQUIRED UNDER LAW, WILLFULLY IMPEDES OR OBSTRUCTS THE FILING OR RECORDING OF THE REPORT, OR INDUCES ANOTHER TO FAIL TO FILE OR RECORD THE REPORT;
 - (22) SUBMITS A FALSE STATEMENT TO COLLECT A FEE; OR
 - (23) PROVIDES PROFESSIONAL SERVICES WHILE:
 - (I) UNDER THE INFLUENCE OF ALCOHOL; OR