

COMMISSIONER AND THE SECRETARY REQUEST UNDER THEIR JOINT INTERNAL PROCEDURES;

(7) A STATEMENT THAT DESCRIBES GENERALLY:

(I) THE HEALTH MAINTENANCE ORGANIZATION,
INCLUDING:

1. ITS OPERATIONS;
2. ITS ENROLLMENT PROCESS;
3. ITS QUALITY ASSURANCE MECHANISM;

AND

4. ITS INTERNAL GRIEVANCE PROCEDURES;

(II) THE METHODS THE HEALTH MAINTENANCE ORGANIZATION PROPOSES TO USE TO OFFER ITS MEMBERS AND PUBLIC REPRESENTATIVES AN OPPORTUNITY TO PARTICIPATE IN MATTERS OF POLICY AND OPERATION;

(III) THE LOCATION OF THE FACILITIES WHERE HEALTH CARE SERVICES WILL BE AVAILABLE REGULARLY TO MEMBERS;

(IV) THE TYPE AND SPECIALTY OF PHYSICIANS AND HEALTH CARE PERSONNEL WHO ARE ENGAGED TO PROVIDE HEALTH CARE SERVICES;

(V) THE NUMBER OF PHYSICIANS AND PERSONNEL IN EACH CATEGORY; AND

(VI) THE HEALTH AND MEDICAL RECORDS SYSTEM TO PROVIDE DOCUMENTATION OF USE BY MEMBERS;

(8) THE FORM OF EACH CONTRACT THAT THE HEALTH MAINTENANCE ORGANIZATION PROPOSES TO OFFER TO SUBSCRIBERS SHOWING THE BENEFITS TO WHICH THEY ARE ENTITLED AND A TABLE OF THE RATES CHARGED OR PROPOSED TO BE CHARGED FOR EACH FORM OF CONTRACT;

(9) A STATEMENT THAT DESCRIBES WITH REASONABLE CERTAINTY EACH GEOGRAPHIC AREA TO BE SERVED BY THE HEALTH MAINTENANCE ORGANIZATION;

(10) A STATEMENT OF THE FINANCIAL CONDITION OF THE HEALTH MAINTENANCE ORGANIZATION, INCLUDING:

(I) SOURCES OF FINANCIAL SUPPORT;

(II) A BALANCE SHEET SHOWING ASSETS, LIABILITIES, AND MINIMUM TANGIBLE NET WORTH; AND

(III) ANY OTHER FINANCIAL INFORMATION THE