

(4) Whether the regulation has increased or decreased the costs of any goods or services;

(5) Whether the statute establishes a clear regulatory mandate and the board complies with the statutory mandate;

(6) Whether the board has established clear objectives and the extent to which the objectives have been achieved;

(7) Whether other entities, programs or activities of the State government have the same or similar objectives, and, if so, a comparison of the cost and effectiveness of such entities, programs, or activities, and identification of any duplication of the entity under review;

(8) Whether other entities, programs or activities of local government, the federal government, or the private sector provide the same or similar services;

(9) Whether the board is given budget and staff resources and enforcement authority adequate or in excess of what is needed to carry out its statutory mandate. This discussion shall include a description of the board's source of funds;

(10) Whether the board has permitted only qualified applicants for licenses to serve the public and has not unduly restricted access to any profession or occupation;

(11) Whether the board has operated in an open and accountable manner, with public access to records and meetings, and safeguards against conflicts of interest;

(12) Whether the board has encouraged participation by the public as opposed to participation solely by the persons it regulates. This discussion shall include a discussion of the role of consumer representatives on the board;

(13) Whether applications and formal public complaints filed with the board have been processed efficiently and fairly;

(14) Whether the board gathers and maintains information about its activities and the activities of regulated individuals and interests sufficient to permit the board to carry out its duties, to inform the public, and to give the General Assembly the capacity to evaluate the success of the regulation, and whether superfluous information is gathered and maintained;

(15) Alternative methods of regulation, including those that have been successful in other states, and suggestions for statutory changes.

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