

(B) TO REPORT TO APPROPRIATE GOVERNMENTAL AGENCIES HAVING JURISDICTION OVER CONSUMER PROTECTION MATTERS ANY INFORMATION CONCERNING VIOLATION OF ANY CONSUMER PROTECTION LAW;

(C) TO PRESENT THE INTEREST OF CONSUMERS BEFORE ADMINISTRATIVE AND REGULATORY AGENCIES AND LEGISLATIVE BODIES;

(D) TO ASSIST, ADVISE, AND COOPERATE WITH THE BETTER BUSINESS BUREAUS OF THE AREA AND LOCAL, STATE, AND FEDERAL AGENCIES AND OFFICIALS TO PROTECT AND PROMOTE THE INTEREST OF THE CONSUMER PUBLIC;

(E) TO ASSIST, DEVELOP, AND CONDUCT PROGRAMS OF CONSUMER EDUCATION AND INFORMATION THROUGH PUBLIC HEARINGS, MEETINGS, PUBLICATIONS, OR OTHER MATERIALS PREPARED FOR DISTRIBUTION TO THE CONSUMER PUBLIC OF THE AREA;

(F) TO UNDERTAKE ACTIVITIES TO ENCOURAGE LOCAL BUSINESS AND INDUSTRY TO MAINTAIN HIGH STANDARDS OF HONESTY, FAIR BUSINESS PRACTICES, AND PUBLIC RESPONSIBILITY IN THE PRODUCTION, PROMOTION, AND SALE OF CONSUMER GOODS AND SERVICES AND IN THE EXTENSION OF CREDIT;

(G) TO EXERCISE AND PERFORM ANY OTHER FUNCTIONS AND DUTIES CONSISTENT WITH THE PURPOSES OR PROVISIONS OF THIS TITLE WHICH MAY BE NECESSARY OR APPROPRIATE TO PROTECT AND PROMOTE THE WELFARE OF COUNTY CONSUMERS;

(H) TO RENDER ANNUAL REPORTS AS TO THE NUMBER OF COMPLAINTS FILED, THEIR NATURE AND DISPOSITION, AND THE OTHER RELEVANT ACTIVITIES OF THE BOARD UNDERTAKEN DURING THE PREVIOUS YEAR TO THE COUNCIL.

4-106. COMPLAINTS FILED.

ANY CONSUMER SUBJECTED TO AN UNLAWFUL, UNFAIR, OR DECEPTIVE TRADE PRACTICE MAY FILE A COMPLAINT WITH THE BOARD IN WRITING STATING THE NAME AND ADDRESS OF THE PERSON ALLEGED TO HAVE COMMITTED THE PARTICULAR TRADE PRACTICE AND ANY OTHER INFORMATION REQUIRED BY THE BOARD.

4-107. INVESTIGATIONS, CONCILIATIONS, PENALTIES, LEGAL ACTION AND OTHER REMEDIES.

(A) COMPLAINT INVESTIGATIONS. UPON THE FILING OF A COMPLAINT THE BOARD SHALL MAKE ANY INVESTIGATION APPROPRIATE TO ASCERTAIN FACTS AND ISSUES. WHENEVER APPROPRIATE THE BOARD SHALL REFER A COMPLAINT TO THE STATE CONSUMER PROTECTION DIVISION OF THE STATE ATTORNEY GENERAL'S OFFICE OR TO THE FEDERAL TRADE COMMISSION.

(B) CONCILIATION OF THE COMPLAINT. IF THE BOARD DETERMINES THERE ARE REASONABLE GROUNDS TO BELIEVE AN UNLAWFUL, UNFAIR, OR DECEPTIVE TRADE PRACTICE HAS