

HARFORD COUNTY

AT ITS CERTIFIED COST, AND SHALL CONTINUE SERVICE AND MAINTENANCE THEREAFTER AT NO CHARGE. [[THE COMPANY SHALL NOT CHARGE FOR SERVICE TO ADDITIONAL OUTLETS WITHIN SUCH FACILITIES, NOR SHALL THERE BE ANY CHARGES FOR THE USE OF MULTIPLE TELEVISION RECEIVERS WITHIN SUCH FACILITIES.]]

(I) DURING THOSE DAILY TIME SEGMENTS IN WHICH NO SIGNALS OR PROGRAMMING ARE TRANSMITTED ON ANY CHANNEL, THAT IS RESERVED BY THE FCC RULES, THIS ACT, OR OTHER APPLICABLE LAW, THE COMPANY MAY UTILIZE SUCH CHANNELS FOR ANY PURPOSE OTHERWISE CONSISTENT WITH THE PROVISIONS OF THIS ACT.

(J) IN THE EVENT THAT THE COUNTY DECLARES THAT A PUBLIC EMERGENCY HAS ARISEN, THE COUNTY MAY INTERRUPT THE PROGRAMMING ON ALL CHANNELS AND PREEMPT ALL OF SAME TO PROVIDE THE PUBLIC WITH APPROPRIATE ANNOUNCEMENTS OR INFORMATION AND, AS NECESSARY, THE COMPANY SHALL PROVIDE WITHOUT COST ANY AND ALL FACILITIES REQUIRED THEREFOR.

(K) IN THE OPERATION OF ITS SYSTEM, THE COMPANY SHALL NOT INTERFERE, IN ANY WAY, WITH THE RIGHT OF ANY COUNTY RESIDENT TO UTILIZE AN INDIVIDUAL ANTENNA FOR THE PURPOSE OF RECEIVING TELEVISION AND OTHER SIGNALS OFF-THE-AIR.

(L) AT ALL TIMES DURING ITS OPERATION, THE COMPANY SHALL FURNISH TO ITS SUBSCRIBERS THE BEST POSSIBLE SIGNALS THAT THE STATE-OF-ART IS CAPABLE OF PROVIDING.

SECTION 6.11. MAINTENANCE.

(A) THROUGHOUT THE TERM OF ITS FRANCHISE, THE COMPANY SHALL MAINTAIN ALL PARTS OF THE SYSTEM IN GOOD, WORKING CONDITION.

(B) THE COMPANY SHALL MAINTAIN AT LEAST ONE OFFICE WITHIN THE COUNTY WHICH SHALL BE OPEN AT LEAST [[SIX (6)]] FIVE (5) DAYS A WEEK BETWEEN THE HOURS OF 9 A.M. AND 5 P.M. TO RECEIVE COMPLAINTS AND TO RECEIVE AND TO RESPOND TO ALL SERVICE CALLS AND CORRECT MALFUNCTIONS AS PROMPTLY AS POSSIBLE, AND, UNDER NORMAL CIRCUMSTANCES, SHALL RESPOND TO SUCH CALLS WITHIN A PERIOD OF TIME NOT TO EXCEED SEVENTY-TWO (72) HOURS AFTER NOTICE THEREOF. FOR THAT PURPOSE THE COMPANY SHALL MAINTAIN IN THE COUNTY A SUFFICIENTLY LARGE AND COMPETENT STAFF OF TECHNICIANS TO PROVIDE ADEQUATE AND PROMPT SERVICE TO ALL INSTALLATIONS OF SAID SERVICE.

(C) EXCEPT IN EMERGENCY SITUATIONS, THE COMPANY SHALL INTERRUPT ITS SERVICE, FOR THE PURPOSE OF REPAIR OR UPGRADING OF THE SYSTEM ONLY DURING PERIODS OF MINIMUM USE, IF AT ALL POSSIBLE.