

PRIVATELY; AND SHALL HAVE ACCESS TO WRITING INSTRUMENTS, STATIONERY, AND POSTAGE;

(12) EVERY PATIENT AND RESIDENT HAS THE RIGHT TO MANAGE HIS OWN FINANCIAL AFFAIRS. IF, AT THE PATIENT'S WRITTEN REQUEST, THE FACILITY MANAGES THE PATIENT'S FINANCIAL AFFAIRS, IT SHALL HAVE AVAILABLE FOR INSPECTION A MONTHLY ACCOUNTING AND SHALL FURNISH THE PATIENT WITH A QUARTERLY STATEMENT OF THE PATIENT'S ACCOUNT. THE PATIENT AND RESIDENT SHALL HAVE UNRESTRICTED ACCESS TO SUCH ACCOUNT AT REASONABLE HOURS;

(13) IF MARRIED, EVERY PATIENT AND RESIDENT SHALL ENJOY PRIVACY IN VISITS BY HIS/HER SPOUSE AND, IF BOTH ARE IN-PATIENTS OF THE FACILITY, THEY SHALL BE AFFORDED THE OPPORTUNITY WHERE FEASIBLE TO SHARE A ROOM, UNLESS MEDICALLY CONTRAINDICATED;

(14) EVERY PATIENT AND RESIDENT SHALL ENJOY PRIVACY IN HIS/HER ROOM, AND FACILITY PERSONNEL SHALL RESPECT THIS RIGHT BY KNOCKING ON THE DOOR BEFORE ENTERING A PATIENT'S ROOM EXCEPT WHEN THE PATIENT OR RESIDENT IS ASLEEP;

(15) EVERY PATIENT AND RESIDENT HAS THE RIGHT, PERSONALLY OR THROUGH OTHER PERSONS OR IN COMBINATION WITH OTHERS, TO PRESENT [[GRIEVANCES]] GRIEVANCES AND RECOMMEND CHANGES IN POLICIES AND SERVICES ON BEHALF OF HIMSELF OR OTHERS TO THE FACILITY'S STAFF OR ADMINISTRATOR, THE STATE OFFICE ON AGING, OR OTHER PERSONS OR GROUPS WITHOUT FEAR OF REPRISAL, RESTRAINT, INTERFERENCE, COERCION, OR DISCRIMINATION;

(16) A PATIENT OR RESIDENT MAY NOT BE REQUIRED TO PERFORM SERVICES FOR THE FACILITY WITHOUT HIS/HER CONSENT AND THE WRITTEN APPROVAL OF THE ATTENDING PHYSICIAN;

(17) EVERY PATIENT AND RESIDENT HAS THE RIGHT TO RETAIN AND USE HIS/HER PERSONAL CLOTHING AND POSSESSIONS WHERE REASONABLE, AND THE RIGHT TO SECURITY IN THEIR STORAGE AND USE;

(18) A PATIENT OR RESIDENT MAY NOT BE TRANSFERRED OR DISCHARGED FROM A SKILLED NURSING FACILITY OR INTERMEDIATE CARE FACILITY EXCEPT FOR MEDICAL REASONS, THE PATIENT'S OWN OR OTHER PATIENT'S WELFARE, OR NONPAYMENT FOR THE STAY. IF SUCH CAUSE IS REASONABLY BELIEVED TO EXIST, THE PATIENT OR RESIDENT SHALL BE GIVEN AT LEAST THIRTY (30) DAYS ADVANCE NOTICE OF THE PROPOSED ACTION TOGETHER WITH THE REASONS FOR THE DECISION AND AN OPPORTUNITY FOR AN IMPARTIAL HEARING TO CHALLENGE SUCH ACTION IF THE PATIENT SO WISHES. IN EMERGENCIES SUCH NOTICE NEED NOT BE GIVE.