

the manufacturer or distributor under a warranty agreement[; or

(2) Disposed of with the customer's consent].

SECTION 2. AND BE IT FURTHER ENACTED, That new Sections 14-1006 through 14-1009 be and they are hereby added to Article - Commercial Law, of the Annotated Code of Maryland (As enacted by Chapter _____ (HB 26) of the Acts of the General Assembly of 1975) to read as follows:

Article - Commercial Law

14-1006. UNAUTHORIZED REPAIRS.

AN AUTOMOTIVE REPAIR FACILITY MAY NOT CHARGE THE CUSTOMER FOR REPAIRS NOT ORIGINALLY AUTHORIZED OR REQUESTED BY THE CUSTOMER. ADDITIONAL REPAIRS MAY BE CHARGED TO THE CUSTOMER IF THE AUTOMOTIVE REPAIR FACILITY RECEIVES WRITTEN OR ORAL PERMISSION FROM THE CUSTOMER.

14-1007. CUSTOMER COMPLAINTS.

ANY PERSON AGGRIEVED BY A VIOLATION OF ANY PROVISION OF THIS SUBTITLE MAY TAKE ANY ACTION AVAILABLE UNDER THE CONSUMER PROTECTION TITLE OF THIS ARTICLE. COMPLAINTS MAY BE FILED [[EITHER ORALLY OR IN WRITING]] WITH THE CONSUMER PROTECTION DIVISION OF THE OFFICE OF THE ATTORNEY GENERAL.

14-1008. CUSTOMER RIGHTS ON INVOICE.

(A) IN ADDITION TO THE PROVISIONS OF SECTION 14-1003 OF THIS SUBTITLE, IF THE CUSTOMER IS CHARGED MORE THAN \$50, THE INVOICE SHALL [[CONTAIN THE FOLLOWING]] INFORM THE CUSTOMER OF THE FOLLOWING RIGHTS:

(1) THAT A CUSTOMER:

(I) MAY REQUEST A WRITTEN ESTIMATE FOR REPAIRS WHICH COST IN EXCESS OF \$50; AND

(II) MAY NOT BE CHARGED ANY AMOUNT TEN PERCENT IN EXCESS OF THE WRITTEN ESTIMATE WITHOUT HIS CONSENT;

(2) THAT THE CUSTOMER IS ENTITLED TO THE RETURN OF ANY REPLACED PARTS EXCEPT WHEN PARTS ARE REQUIRED TO BE RETURNED TO THE MANUFACTURER UNDER A WARRANTY AGREEMENT; AND

(3) THAT REPAIRS NOT ORIGINALLY AUTHORIZED