

COUNTY LOCAL LAWS

(6) TO ASSIST, DEVELOP AND CONDUCT PROGRAMS OF CONSUMER EDUCATION AND INFORMATION THROUGH PUBLICATIONS AND OTHER MEDIA PREPARED FOR GENERAL DISTRIBUTION.

(7) TO PERFORM SUCH OTHER FUNCTIONS AS MAY BE NECESSARY OR APPROPRIATE FOR THE PROTECTION OF THE WELFARE OF THE BUSINESS COMMUNITY AND THE PRIVATE CONSUMER.

(8) TO TAKE SUCH STEPS AS MAY BE NECESSARY TO ENFORCE THE PROVISIONS OF THIS SUBTITLE.

(9) TO ESTABLISH SUCH PROCEDURES AND FORMS AS MAY BE APPROPRIATE OR NECESSARY TO ACCOMPLISH THE PURPOSE OF THIS SUBTITLE.

(10) TO SCHEDULE HEARINGS TO PROCESS VIOLATIONS OF THIS SUBTITLE.

SECTION 1-904

(A) COMPLAINTS OF VIOLATIONS OF THIS SUBTITLE MAY BE FILED WITH THE BOARD ON SUCH FORMS AS IT DEEMS NECESSARY OR PROPER. EACH COMPLAINT SHALL NAME THE OFFENDING PARTY, SHALL GIVE THE PARTICULARS OF THE ALLEGED VIOLATION, AND SHALL BE SIGNED BY THE COMPLAINANT.

(B) UPON FILING SUCH COMPLAINT, THE BOARD SHALL MAKE SUCH INVESTIGATION AS IT DEEMS NECESSARY; IF IT DETERMINES THAT REASONABLE GROUNDS EXIST FOR SAID COMPLAINT, THE BOARD MAY ATTEMPT TO INFORMALLY ADJUST THE COMPLAINT BY AGREEMENT OF THE PARTIES AND THE BOARD, OR IT MAY TAKE SUCH OTHER ACTION AS HEREINAFTER SET FORTH.

(C) IF THE BOARD ELECTS TO PROCEED FORMALLY THE COMPLAINANT AND THE PARTY ALLEGED TO HAVE VIOLATED THE PROVISIONS OF THIS SUBTITLE SHALL BE SERVED WITH WRITTEN NOTICE OF THE TIME, DATE AND PLACE OF THE PUBLIC HEARING, AND A DETAILED STATEMENT OF THE ALLEGED VIOLATION. SERVICE OF THE NOTICE MAY BE MADE EITHER PERSONALLY OR BY REGISTERED MAIL. NO HEARING SHALL BE SCHEDULED LESS THAN TEN (10) DAYS FROM THE DATE OF SERVICE. ALL HEARINGS SHALL BE OPEN TO THE PUBLIC, AND A FULL RECORD SHALL BE KEPT. ANY PERSON MAY OBTAIN A COPY OF THE PROCEEDINGS AT A COST TO BE DETERMINED BY THE BOARD.

(D) AT THE CONCLUSION OF A HEARING, THE BOARD SHALL ENTER ITS FINDINGS, BASED UPON A PREPONDERANCE OF THE EVIDENCE.

(E) NOTHING HEREIN SHALL PREVENT ANY PERSON FROM EXERCISING ANY RIGHT OR SEEKING ANY REMEDY TO WHICH HE MIGHT OTHERWISE BE ENTITLED, OR FROM FILING ANY COMPLAINT