

LETTERS AND CONTRACTS OF AN APPLICANT OR LICENSEE RELATING TO ANY WRITTEN COMPLAINT OR CHARGE MADE TO HIM AGAINST THE APPLICANT OR LICENSEE. THE ADMINISTRATION SHALL HAVE THE POWER TO SUBPOENA PERSONS, ADMINISTER OATHS, AND TAKE TESTIMONY OR HAVE DEPOSITIONS TAKEN. ALL PROCEEDINGS TO REFUSE TO CONTINUE OR TEMPORARILY OR PERMANENTLY SUSPEND OR REVOKE A LICENSE SHALL BE CONDUCTED PURSUANT TO ARTICLE 41, §§244-256.

5-908.

IF, DURING THE PERIOD FOR WHICH ANY LICENSE IS ISSUED, THERE IS ANY CHANGE IN THE FACTUAL INFORMATION FURNISHED TO THE ADMINISTRATION BY THE LICENSEE IN CONNECTION WITH OBTAINING OR RETAINING THE LICENSE, OR ANY EXTENSION OR RENEWAL THEREOF, THE CHANGE SHALL BE FULLY, TRULY, AND PROMPTLY COMMUNICATED BY THE LICENSEE TO THE ADMINISTRATION IN WRITING WITHIN 30 DAYS FROM THE CHANGE, UPON FORMS PROVIDED BY THE ADMINISTRATION FOR THAT PURPOSE. A PERSON AUTHORIZED BY SECTION 5-903(D) TO SIGN AN APPLICATION FOR A LICENSE SHALL SIGN IT AND SHALL CERTIFY THAT THE INFORMATION GIVEN THEREIN IS TRUE AND CORRECT.

5-909.

THE COMMISSIONER MAY, IN HIS DISCRETION, REQUIRE A LICENSEE TO MAINTAIN A RECORD OF ALL VEHICLES RECEIVED OR REPAIRED BY HIM. THE RECORDS SHALL BE OPEN AT REASONABLE TIMES FOR INSPECTION BY THE COMMISSIONER, HIS REPRESENTATIVES AND ANY LAW ENFORCEMENT OFFICER OR STATE POLICEMAN. ]]

[[5-910.]] 51.

(A) PRIOR TO BEGINNING ANY REPAIR WORK ON A MOTOR VEHICLE FOR WHICH THE CUSTOMER IS CHARGED MORE THAN \$50, THE AUTOMOTIVE REPAIR FACILITY SHALL GIVE UPON REQUEST THE CUSTOMER A WRITTEN ESTIMATED COMPLETION DATE AND ESTIMATED PRICE FOR LABOR AND PARTS NECESSARY TO COMPLETE THE WORK. AN AUTOMOTIVE REPAIR FACILITY MAY NOT CHARGE A CUSTOMER AN AMOUNT [[IN EXCESS OF THE WRITTEN ESTIMATE]] EXCEEDING THE WRITTEN ESTIMATE BY TEN PERCENT WITHOUT THE ORAL OR WRITTEN CONSENT OF THE CUSTOMER. AN AUTOMOTIVE REPAIR FACILITY SHALL NOT INCUR ANY LIABILITY FOR BREACH OF THE WRITTEN ESTIMATED COMPLETION DATE FOR A REPAIR IF SUCH DELAY IS CAUSED BY AN ACT OF GOD, STRIKE, UNEXPECTED ILLNESS OR UNEXPECTED SHORTAGE OF LABOR OR PARTS. NOTHING IN THIS SECTION SHALL BE CONSTRUED AS REQUIRING AN AUTOMOTIVE REPAIR FACILITY TO GIVE A WRITTEN ESTIMATE IF THE FACILITY DOES NOT AGREE TO PERFORM THE REQUESTED REPAIR. THE AUTOMOTIVE REPAIR FACILITY MAY INCLUDE A REASONABLE FEE FOR MAKING THE ESTIMATE.