

INFORMATION AS MAY BE REQUIRED BY THE DIVISION.

(B) UPON THE FILING OF A COMPLAINT, THE DIVISION SHALL MAKE AN INVESTIGATION AS HE DEEMS APPROPRIATE TO ASCERTAIN FACTS AND ISSUES. IN MAKING THESE INVESTIGATIONS AND DETERMINATIONS HE MAY USE THE AUTHORITY GRANTED TO THE DEPARTMENT IN SECTION 20C OF THIS SUBHEADING. [[WHENEVER IN ITS OPINION]] IF APPROPRIATE, THE DIVISION SHALL REFER A COMPLAINT TO THE FEDERAL TRADE COMMISSION. IF THE DIVISION DETERMINES THAT THERE ARE REASONABLE GROUNDS TO BELIEVE A VIOLATION HAS OCCURRED, IT SHALL ATTEMPT TO CONCILIATE THE MATTER BY METHODS OF INITIAL CONFERENCE AND PERSUASION WITH ALL INTERESTED PARTIES AND [[SUCH REPRESENTATIVES AS THE PARTIES MAY CHOOSE]] THEIR REPRESENTATIVES CHOSEN TO ASSIST THEM.

(C) THE TERMS OF CONCILIATION AGREED TO BY THE PARTIES MAY BE REDUCED TO WRITING AND INCORPORATED INTO A WRITTEN ASSURANCE OF DISCONTINUANCE OR SETTLEMENT AGREEMENT TO BE SIGNED BY THE PARTIES, WHICH WRITTEN ASSURANCE OR AGREEMENT IS FOR CONCILIATION PURPOSES ONLY AND DOES NOT CONSTITUTE AN ADMISSION BY ANY PARTY THAT THE LAW HAS BEEN VIOLATED. A WRITTEN ASSURANCE OF DISCONTINUANCE OR SETTLEMENT AGREEMENT SHALL BE SIGNED ON BEHALF OF THE DIVISION OF CONSUMER PROTECTION.

(D) IT IS A VIOLATION OF THIS SUBHEADING TO VIOLATE OR FAIL TO ADHERE TO ANY PROVISION CONTAINED IN A WRITTEN ASSURANCE OR AGREEMENT OF DISCONTINUANCE OR SETTLEMENT AGREEMENT. ANY FAILURE BY THE DIVISION TO ENFORCE A VIOLATION OF ANY PROVISION OF A WRITTEN ASSURANCE [[SHALL]] DOES NOT CONSTITUTE A WAIVER OF ANY RIGHT OF THE DIVISION OR PROVISION OF THE AGREEMENT.

(E) THE DIVISION IS AUTHORIZED TO SEEK THE COOPERATION OF THE LICENSING AUTHORITIES AND CONTRACTING DEPARTMENTS OF THE STATE IN CONNECTION WITH ANY INVESTIGATION UNDER THIS SECTION BY THE DIVISION OF ANY PERSON LICENSED TO DO BUSINESS WITHIN THE STATE OR HAVING A CONTRACTUAL RELATIONSHIP WITH THE STATE.

(F) IF THE DIVISION DETERMINES THAT THE COMPLAINT LACKS REASONABLE GROUNDS UPON WHICH TO BASE A VIOLATION OF THIS SUBHEADING, IT MAY DISMISS THE COMPLAINT OR ORDER [[SUCH]] FURTHER INVESTIGATION [[AS MAY BE]] IT DEEMS NECESSARY.

(G) NOTHING [[HEREIN SHALL PREVENT ANY PERSON]] IN THIS SECTION PREVENTS ANY CONSUMER FROM EXERCISING ANY RIGHT OR SEEKING ANY REMEDY TO WHICH HE MIGHT OTHERWISE BE ENTITLED OR FROM FILING ANY COMPLAINT WITH ANY OTHER AGENCY, OR COURT OF LAW OR EQUITY.