

CONDITION;

[[(10)]] (9) MAKING FALSE OR MISLEADING REPRESENTATIONS OF FACT CONCERNING: THE REASONS FOR, EXISTENCE OF, OR AMOUNTS OF PRICE REDUCTIONS; OR THE PRICE IN COMPARISON TO PRICE OF COMPETITORS OR ONE'S OWN PRICE AT A PAST OR FUTURE TIME;

[[(11)]] (10) KNOWINGLY FALSELY STATING THAT SERVICES, REPLACEMENTS OR REPAIRS ARE NEEDED;

[[(12)]] (11) FALSELY STATING THE REASONS FOR OFFERING OR SUPPLYING GOODS OR SERVICES AT SALE OR DISCOUNT PRICES;

[[(13)]] (12) [[THE HARASSMENT OF OR THREAT TO ANY PERSON EITHER BY TELEPHONE, CARDS OR LETTERS WITH REGARD TO ANY ACT OTHER THAN LEGAL PROCESS]] ALL ACTS PROHIBITED UNDER THE SUBTITLE "CONSUMER DEBT COLLECTION" IN SECTION 167 OF ARTICLE 83;

[[(14)]] (13) ANY DECEPTION, FRAUD, FALSE PRETENSE, FALSE PREMISE, MISREPRESENTATION OR THE KNOWING CONCEALMENT, SUPPRESSION OR OMISSION OF ANY MATERIAL FACT WITH THE INTENT THAT CONSUMERS RELY UPON THE CONCEALMENT, SUPPRESSION OR OMISSION IN CONNECTION WITH THE PROMOTION OR SALE OF ANY MERCHANDISE OR SERVICE OR WITH THE SUBSEQUENT PERFORMANCE OF A MERCHANT WITH RESPECT TO AN AGREEMENT OF SALE, WHETHER OR NOT ANY PERSON [[HAS]], IN FACT, HAS, BEEN MISLED, DECEIVED OR DAMAGED [[THEREBY]] BY IT;

[[(15)]] (14) ANY FALSE, FALSELY DISPARAGING OR MISLEADING ORAL OR WRITTEN STATEMENT, VISUAL DESCRIPTION OR OTHER REPRESENTATION OF ANY KIND WHICH HAS THE CAPACITY, TENDENCY OR EFFECT OF DECEIVING OR MISLEADING CONSUMERS AND IS MADE IN CONNECTION WITH THE SALE, LEASE, RENTAL, LOAN OR BAILMENT OF CONSUMER GOODS OR SERVICES; THE OFFERING FOR SALE, LEASE, RENTAL, LOAN OR BAILMENT OF CONSUMER GOODS OR SERVICES; THE EXTENSION OF CONSUMER CREDIT; OR THE COLLECTION OF CONSUMER DEBTS.

(C) [[AN UNCONSCIONABLE TRADE PRACTICE INCLUDES ANY ACT OR PRACTICE WHICH TAKES UNFAIR ADVANTAGE OF THE LACK OF KNOWLEDGE, ABILITY, EXPERIENCE OR CAPACITY OF A CONSUMER RESULTING IN A GROSS DISPARITY IN THE RIGHTS OF A CONSUMER AS AGAINST THE MERCHANT OR IN A GROSS DISPARITY BETWEEN THE VALUE RECEIVED BY A CONSUMER AND THE PRICE PAID BY THE CONSUMER. UNCONSCIONABLE TRADE PRACTICES INCLUDE BUT ARE NOT LIMITED TO:

(1) FAILING TO PROVIDE A WRITTEN ESTIMATE OF REPAIRS, ALTERATIONS, MODIFICATIONS OR SERVICING WHEN