

(3) To repair such malfunctioning or defective consumer product, or replace it if repair is not commercially practicable or cannot be timely made;

(4) Within a reasonable period of time, and

(5) Without charge.

(b) If a guarantor is unable to ~~complete guaranty work~~ **FULFILL THE TERMS OF THE GUARANTY** within ten days of the tender or delivery of a consumer product to the guarantor, the guarantor shall provide, upon request of the person guaranteed, a brief written explanation of the reasons for such delay.

(c) The duties prescribed in this section extend from the guarantor to any subsequent person who can show that the guaranty is extended to him for the duration of the guaranty period stated, or if no guaranty period is stated, for a reasonable time.

#### 170. Defenses Available to Guarantors

The duties prescribed in Section 169 shall not be imposed upon any guarantor if the guarantor can show that while the consumer product was in the possession of ~~the person guaranteed~~ **ANY PERSON OTHER THAN THE GUARANTOR**, damage or unreasonable use, including failure to provide reasonable and necessary maintenance, caused such product to malfunction ~~or become defective~~.

#### 171. Disclosure Requirements

Whenever a guaranty is made, the guarantor shall deliver to the first person guaranteed the following information in writing:

(a) The duration of the guaranty period measured either by time, ~~law, rule, regulation,~~ or where practical, by some measure of usage such as mileage;

(b) Any reasonable and necessary maintenance required as a condition for the performance of the guaranty;

(c) ~~The cost of such maintenance if required to be performed by a designated representative of the guarantor;~~

(d) (C) A recital of the guarantor's obligations to the person guaranteed during the guaranty period;

(e) (D) ~~The step-by-step procedure which the person guaranteed should take in order to obtain the repair or replacement of the malfunctioning or defective consumer product, and~~

(f) (E) The means, if any, established by the guarantor for quick informal settlement of any guaranty dispute.

#### 172. Service Contracts

Nothing in this Act shall be construed to prevent a guarantor from selling a service contract ~~covering parts or labor or both,~~ to the person guaranteed at the time of the sale, or at any other time, in addition to or in lieu of a guaranty.

#### 173. Designation of Representatives

Nothing in this Act shall be construed to prevent a guarantor from designating representatives to perform the duties required of