

initial efficiency of the electric incandescent lamp supply; or the regulation of the voltage of the said supply system or the price of gas or electricity, and the complaint is signed by the chief executive of any municipality or county in which any gas or electric company is authorized to operate, or by not less than 100 customers of the gas or electric company, whose names and addresses by street and number, if any, are set out in the complaint, the commission shall not take final action thereon without itself conducting an investigation of the matters complained of.

(c) Proceedings on the commission's own motion shall be commenced by complaint filed by the commission and served upon the person complained of within such time, prior to hearing, as the commission deems just.

(d) The commission shall take final action, by order, on every complaint which is not voluntarily satisfied by the person complained of. Such order shall dismiss the complaint or direct full or partial satisfaction thereof, or direct such action as may be warranted thereon.

71. (Service and Notices.)

In any proceeding under this article before the commission:

(a) Service of complaints and accompanying documents shall be sufficient if they are mailed by registered first class mail, postage prepaid, to the last known address of the person complained of.

(b) Service of subpoenas shall be sufficient only if made personally through the Sheriff's office in the city or county in which service may be made, or by any person of lawful age.

(c) Service of any documents or notices other than complaints and subpoenas under this article shall be sufficient if they are mailed by first class mail, postage prepaid, to the last known address of the person to whom they are to be sent.

(d) Personal service as provided in subsection (b) of this section shall be sufficient service of any document or process.

72. (Right to Hearing.)

In any contested case begun by complaint, filed by any person or by the commission, the person complained of shall be entitled to a hearing.

73. (Subpoenas.)

(a) The commission may, on its own motion, and shall, upon the request of any party to any proceeding in which a hearing is required or held, issue subpoenas to compel the attendance and testimony of witnesses, and the production of documents, at such hearings or at depositions to be taken by such party.

(b) All subpoenas shall be signed and issued by a commissioner or by the secretary to the commissions.

74. (Witnesses.)

(a) The commission shall pay, in the same manner as other expenses, the same witness fees as are allowed by the courts of