

~~(IV) PERFORMANCE OF OBLIGATIONS UNDER A CONTRACT OF INSURANCE COVERING A CONSUMER'S MOTOR VEHICLE.~~

~~(3) THE UNIT MAY ASSIST IN:~~

~~(I) IDENTIFYING ANY IMPROPER BILLING, PREMIUM, RATE, OR COVERAGE PROBLEM; AND~~

~~(II) REPORTING ANY BILLING, PREMIUM, RATE, OR COVERAGE PROBLEM TO THE APPROPRIATE ENTITIES, INCLUDING THE INSURANCE DIVISION AND THE INSURER INVOLVED.~~

~~(C) (1) WHENEVER ANY BILLING, PREMIUM, RATE, OR COVERAGE PROBLEM CONCERNS:~~

~~(I) AN ALLEGED VIOLATION UNDER §§ 212 THROUGH 242B OF THIS ARTICLE BY A LICENSED INSURANCE AGENT OR BROKER; OR~~

~~(II) ANY OTHER UNAUTHORIZED ACT BY AN INSURER ON VIOLATION OF THIS ARTICLE, THE UNIT SHALL REFER THE MATTER TO THE INSURANCE COMMISSIONER.~~

~~(2) THE UNIT MAY MONITOR THE PROGRESS OF A PROCEEDING REFERRED BY IT UNDER THIS SUBSECTION.~~

~~(D) THE UNIT MAY:~~

~~(1) RECOMMEND TO THE ATTORNEY GENERAL, THE GOVERNOR, THE GENERAL ASSEMBLY, OR ANY OTHER APPROPRIATE GOVERNMENTAL AGENCY ANY MEASURES THAT WILL PROMOTE THE INTERESTS OF CONSUMERS IN THE MOTOR VEHICLE INSURANCE MARKETPLACE; AND~~

~~(2) PRESENT FOR CONSIDERATION RELEVANT INFORMATION OF THE IMPACT OF MOTOR VEHICLE INSURANCE ON CONSUMERS IN ANY AGENCY PROCEEDING WHICH IS OTHERWISE OPEN TO THE PUBLIC.~~

~~(E) NOTHING IN THIS SECTION SHALL MEAN THAT THE UNIT MAY HAVE AUTHORITY TO BRING ANY CIVIL ACTION SEEKING REVIEW OF A STATE AGENCY DETERMINATION.~~

41D.

~~THE INSURANCE DIVISION SHALL INCLUDE IN ITS ANNUAL BUDGET FUNDS FOR THE ADMINISTRATION AND OPERATION OF THE UNIT.~~

49. CONSUMER EDUCATION AND ADVOCACY PROGRAM

650.

IN THIS SUBTITLE, "PROGRAM" MEANS THE CONSUMER EDUCATION AND ADVOCACY PROGRAM.