

AN ACT concerning

Motor Vehicle Insurance – Consumer Education and Advocacy Unit Program

FOR the purpose of ~~establishing the Consumer Education and Advocacy Unit for Motor Vehicle Insurance in the Insurance Division; authorizing the Unit to implement a certain educational and advocacy program, to assist motor vehicle insurance consumers with certain motor vehicle insurance problems, and to make certain recommendations to certain governmental agencies and officials; requiring the Unit to refer certain matters to certain persons; requiring the Insurance Division to include in its annual budget certain funds for the administration and operation of the Unit; and generally relating to the establishment of a Consumer Education and Advocacy Unit in the Insurance Division~~ requiring the Insurance Commissioner to establish the Consumer Education and Advocacy Program in the Insurance Division; permitting the Commissioner to use the existing Consumer Affairs Unit of the Division to implement the Program; authorizing the Program to provide information and assist insurance consumers with procedures for filing a complaint with the Commissioner against certain persons, develop an information and assistance system to provide and assist insurance consumers on certain coverages, practices, concepts and services, and to provide information on any insurer to the extent the information is disclosable under law; authorizing the Commissioner to adopt certain regulations to carry out the purpose of the Program; requiring the Commissioner to annually evaluate the Program and submit a certain report containing information regarding complaints filed and a summary of the resolution of the complaints; authorizing the Commissioner to employ a staff in accordance with the State budget; authorizing the Commissioner to designate a staff member to represent insurance consumers in certain Division proceedings; and generally relating to the establishment of a Consumer Education and Advocacy Program in the Insurance Division.

BY adding to

Article 48A – Insurance Code

~~Section 41A through 41D, inclusive, to be under the new subtitle “2A. Consumer Education and Advocacy Unit for Motor Vehicle Insurance”~~

Section 650 through 654, inclusive, to be under the new subtitle “49. Consumer Education and Advocacy Program”

Annotated Code of Maryland

(1986 Replacement Volume and 1989 Supplement)

SECTION 1. BE IT ENACTED BY THE GENERAL ASSEMBLY OF MARYLAND, That the Laws of Maryland read as follows: