or act done or omitted to be done by any common carrier or corporation subject to its supervision, in violation, or claimed to be in violation, of any provision of law or of the terms and conditions of its franchise or charter, or of any order of the commission, or as being unfair, unreasonable, unjustly discriminating or unduly preferential. Upon the presentation of such a complaint the commission shall cause a copy thereof to be forwarded to the person or corporation complained of, accompanied by an order, directed to such person or corporation, requiring that the matter complained of to be satisfied, or that the charges be answered in writing within a time to be specified by the commission. If the person or corporation complained of shall make reparation for any injury alleged and shall cease to commit or to permit, the violation of law, franchise or order charged in the complaint, and shall notify the commission of that before the time allowed for answer, the commission need take no further action upon the charge. If, however, the charges contained in such petition be not thus satisfied, and it shall appear to the commission that there are reasonable grounds therefor, it shall investigate such charges in such manner and by such means as it shall deem proper, and take such action within its power as the facts justify.

Whenever the commission shall investigate any matter complained of by any person or corporation aggrieved by any act or omission of a common carrier or other corporation subject to the provisions of this sub-title under this section, it shall be its duty to make and file an order either dismissing the petition or complaint or directing the common carrier complained of to satisfy the cause of complaint in whole or to the extent which the commission may specify and require.

An. Code, sec. 435. 1910, ch. 180, sec. 23 (p. 365).

Whenever the commission shall be of the opinion, after a hearing, **37**3. upon its own motion or upon a complaint made as provided in this sub-title, that the rates, tolls, fares or charges demanded, exacted, charged or collected by any common carrier, railroad or street railroad, railroad corporation, street railroad corporation, or other corporation subject to the provisions of this sub-title, for the transportation of persons, freight or property within the State, or that the regulations or practices of such common carrier or corporation affecting such rates, tolls or services are unjust, unreasonable, unjustly discriminating or unduly preferential, or in anywise in violation of any provision of law, the commission shall determine the just and reasonable rates, tolls, fares and charges to be thereafter observed and in force as the maximum to be charged for the service to be performed, and shall fix the same by order to be served upon all common carriers or other corporations by whom such rates, fares and charges are thereafter to be observed. And whenever the commission shall be of the opinion, after a hearing, had upon its own motion or upon complaint, that the regulations, practices, equipment, appliances or services of any common carrier or other such corporation in respect to any services, transportation of persons, freight or property within this State, are unjust, unreasonable, unsafe, unreasonably improper or inadequate, the commission shall determine the just, reasonable, safe, reasonably adequate and proper regulations,