

such complaint. When such complaint is made, the commission may, by its agents, examiners and inspectors, inspect the works, system plant and methods used by such person or corporation in manufacturing, transmitting and supplying such gas or electricity, and may examine or cause to be examined the books and papers of such person or corporation pertaining to the manufacture, sale, transmitting and supplying of such gas and electricity. The form and contents of complaints made as provided in this section shall be prescribed by the commission. Such complaints shall be signed by the officers, or by the customers, purchasers or subscribers making them, who must add to their signature their places of residence, by street and number, if any.

1910, ch. 180, sec. 37 (p. 382).

**451.** Before proceeding under a complaint presented as provided in this sub-title, the commission shall cause notice of such complaint, and the purpose thereof, to be served upon the person or corporation affected thereby. Such person or corporation shall have an opportunity to be heard in respect to the matters complained of at a time and place to be specified in such notice. If an investigation be instituted upon motion of the commission the person or corporation affected by the investigation may be permitted to appear before the commission at a time and place specified in the notice and answer all charges which may be preferred by the commission. After a hearing and after such investigations as may have been made by the commission or its officers, agents, examiners or inspectors, the commission within lawful limits may, by order, fix the maximum price, according to law, of gas and electricity to be charged by such corporation or person, or may order such improvement in the manufacture or supply of such gas, in the manufacture, transmission or supply of such electricity, or in the methods employed by such person or corporation as will, in its judgment, justly and lawfully improve the service. The price so fixed by the commission shall be the maximum price to be charged by such person or corporation for gas or electricity in such municipality or county until the commission shall, upon complaint, as provided in this section, or by the corporation interested, or upon its application for a new adjustment of rates or upon an investigation conducted by the commission on its own motion, again fix the maximum price according to law of such gas or electricity. In determining the price to be charged for gas or electricity the commission may consider all facts which, in its judgment, have any bearing upon a proper determination of the question, although not set forth in the complaint and not within the allegations contained therein.

1910, ch. 180, sec. 38 (p. 383).

**452.** Every gas corporation and electrical corporation and the officers, agents or employees thereof shall obey, observe and comply with every order made by the commission under authority of this sub-title, so long as the same shall be and remain in force. Any such corporation, or any officer, agent or employee thereof, who, knowingly,