

transportation between Timonium in Baltimore County and Glen Burnie in Anne Arundel County. By 1997, the line will reach north to Hunt Valley, south to Baltimore-Washington International Airport, and to Penn Station in Baltimore.

**MARYLAND COMMUTER (MARC)
RAIL PASSENGER SERVICE**

Kathryn D. Waters, *Manager*
(410) 859-7422

In 1992, functions of the former State Railroad Administration were transferred to the Mass Transit Administration (Chapter 127, Acts of 1992). This included operations of the Maryland Commuter (MARC) Rail Passenger Service. The Service operates three rail lines. It provides commuter service each workday along 187 rail miles between northern Maryland, Baltimore City, West Virginia, and Washington, DC.

METRO OPERATIONS

Robert L. Mowry, *Manager*
(410) 764-4498

The Baltimore Metro subway system covers 15.5 miles from Owings Mills in Baltimore County to Johns Hopkins Hospital in Baltimore City.

**MOTOR VEHICLE
ADMINISTRATION**

Ronald L. Freeland, *Motor Vehicle Administrator*
William J. Long, *Chief Deputy Administrator*

6601 Ritchie Highway, NE
Glen Burnie, MD 21062 (410) 768-7274

24-HOUR RECORDED MVA INFORMATION

From Baltimore metropolitan region
..... (410) 768-7000
From Montgomery County . . . (301) 948-3177
From Prince George's County . . (301) 350-9770

MVA CUSTOMER SERVICE CENTER

toll free: 1-800-950-1MVA
..... 1-800-950-1682
From out-of-state (301) 729-1567
TTY for deaf 1-800-492-4575
Motorcycle Safety Training . . . 1-800-638-1722
Vehicle Emissions Inspection . . 1-800-638-8347

Duties of the Motor Vehicle Administration began in 1910 when the Office of the Commissioner of Motor Vehicles was established (Chapter 207, Acts of 1910). The Commissioner was authorized to issue drivers' licenses and, from 1914 to 1935, employed Motorcycle Deputies to enforce traffic laws throughout the State. The Office became the Department of Motor Vehicles in 1943 (Chapter 1007, Acts of 1943). In 1970, the De-

partment was renamed the Motor Vehicle Administration and placed within the Department of Transportation (Chapter 526, Acts of 1970).

The Administration issues motor vehicle certificates of title and registration, and drivers' licenses. *Welcome to Maryland*, a pamphlet designed to aid new Maryland residents in obtaining a driver's license and vehicle registration, is available free from the Division of Public Information: 1-800-950-1682.

The Administration is organized by six functions: Driver Services; Field Operations; Information Systems Center; Management Services; Planning and Engineering; and Vehicle Services (Code Transportation Article, secs. 12-101 through 12-209).

DRIVER SERVICES

Melvin Holmes, *Associate Administrator*
(410) 768-7689

Driver Services is responsible for three divisions: Administrative Adjudication; Driver Control; and Driver Licensing and School Vehicle Safety.

**DIVISION OF ADMINISTRATIVE
ADJUDICATION**

Valerie A. Serio, *Director*

6601 Ritchie Highway, NE, Room 227
Glen Burnie, MD 21062 (410) 768-7522

Hearing officers of the Division of Administrative Adjudication conduct administrative hearings to determine appropriate action to take against errant drivers, business firms, and others who violate State motor vehicle laws. The Division suspends, revokes, and restricts driving privileges on the basis of a driver's refusal to take chemical tests, alcohol-related convictions, and other convictions resulting from motor vehicle law violations. The Division also administers Maryland's participation with forty other states in the Driver License Compact (one license, one record).

DIVISION OF DRIVER CONTROL

Victoria D. Whitlock, *Director*

6601 Ritchie Highway, NE, Room 124
Glen Burnie, MD 21062 (410) 768-7681

The Division of Driver Control began as the Division of Driver Control and Records and received its present name in 1995. The Division oversees three programs: Driver Review and Reinstatement; Driver Improvement; and Alcohol Education. The Division also is assisted by the Medical Advisory Board.

The *Driver Review and Reinstatement Program* helps rehabilitate unsafe drivers and identify persons who demonstrate dangerous attitudes about driving. Based on hearings held for errant drivers, license reviewers recommend administrative action regarding an individual's driving privileges. The