

OFFICE OF SERVICE DELIVERY

Darla A. Sneade, *Director*
(410) 767-7603

The Office of Service Delivery began as the Field Operations Office in 1981. This office monitored local child-support enforcement agencies. Renamed Office of Program Management, it assumed responsibility for local agency compliance reviews, technical assistance to local

agencies, and special projects in 1990. The Office reorganized in 1991 as the Office of Program Development and Management to propose new programs and conduct staff training. Further reformed in 1992 created the Office of Service Delivery. The Office monitors local agency compliance with federal and State mandates and helps local agencies correct problems and implement policies and procedures.

DEFUNCT DEPARTMENTAL AGENCIES

CERTIFIED ADULT RESIDENTIAL ENVIRONMENT PROGRAM ADVISORY BOARD
The Board has been inactive since January 1994.

DEPARTMENT OF HUMAN RESOURCES ADVISORY COUNCIL

The Council has never been convened. It was formally abolished in 1996.

DISABILITY ENTITLEMENT ADVOCACY PROGRAM

Under the Income Maintenance Administration, the Program was renamed Disability Management Operations in 1993.

DIVISION OF CARES USER SUPPORT

Under the Office of Policy Administration of the Income Maintenance Administration, reorganized in 1996 as the Division of Program and Systems Support.

EVALUATION COMMITTEE ON THE WELFARE REFORM PILOT PROGRAM

Appointed by Governor: Catrina Creighton; Faye Drewry; Lynda G. Fox; Yvonne D. Gilchrist; Diane Harrod; Alyce Heath; Rev. Vandy Kennedy; Richard E. Paulman, Ed.D.; Larosezl Thompson.

Appointed by Senate President: two vacancies

Appointed by House Speaker: Norman H. Conway; Samuel I. (Sandy) Rosenberg.

The Evaluation Committee on the Welfare Reform Pilot Program was created in 1995 (Chapter 491, Acts of 1995). The Committee was to assist the Secretary of Human Resources in monitoring and evaluating the Pilot Program and any other welfare reform initiatives implemented by the Department. Because the Pilot Program was not funded, the Committee did not meet and was abolished in 1996.

FAMILY PRESERVATION

Under the Office of Family and Children's Services of the Social Services Administration, renamed Child Protective Services in 1996.

FAMILY RESTRUCTURING

Under the Office of Family and Children's Services of the Social Services Administration, renamed Adoptions in 1996.

FAMILY REUNIFICATION

Under the Office of Family and Children's Services of the Social Services Administration, renamed Foster Care in 1996.

FOOD & NUTRITION SERVICES

Formerly under the Community Services Administration, this office was abolished in 1996 when the State Advisory Council on Nutrition transferred to the State Department of Education, and Emergency Food Assistance was placed under Homeless Services.

INCOME MAINTENANCE ADMINISTRATION
Reformed in 1996 as the Family Investment Administration (Chapter 351, Acts of 1996).

MARYLAND OFFICE OF REFUGEE AFFAIRS
Renamed Maryland Office for New Americans in 1994 (Executive Order 01.01.1994.26).

MARYLAND REFUGEE ADVISORY COUNCIL
In 1994, renamed Maryland Advisory Council for New Americans (Executive Order 01.01.1994.26).

OFFICE OF CONSUMER RELATIONS

Under the Child-Support Enforcement Administration, its duties were assumed by the Office of Public Information in 1995.

OFFICE OF LOCAL OPERATIONS

Formerly under the Deputy Secretary for Operations, its functions were absorbed by the Deputy Secretary for Programs and Local Operations in 1995.

OFFICE OF LOCAL OPERATIONS

Under the Office of the Secretary, the Office was abolished in October 1994.

OFFICE OF PLANNING & SPECIAL PROJECT MANAGEMENT

In 1996, renamed Office of Planning and Project Management under the Social Services Administration.

OFFICE OF POLICY & LEGISLATION

Under the Office of the Secretary, reorganized in 1995 as Planning, Legislation, and Innovation.

PRIMARY PREVENTION INITIATIVE OFFICE

Within the Office of Policy Administration under the Income Maintenance Administration, the Office was reorganized in 1996 as the Welfare Reform Office.

SPECIAL PROJECTS DIVISION

Under the Social Services Administration, the Division was renamed Office of Planning and Special Projects Management in 1994.