

and offices statewide operate in an equitable manner for all Maryland citizens.

OFFICE OF PERSONNEL

Osceola Edmondson, *Director*
(410) 767-7485

The Office of Personnel was formed in 1970. The Office is responsible for Department personnel programs and assists departments of social services in each county and Baltimore City with recruitment, selection, classification, compensation, employer-employee relations, employee benefits, and staff training.

CHILD-SUPPORT ENFORCEMENT ADMINISTRATION

Clifford P. Layman, *Executive Director*
Louis Curry III, *Deputy Director*

311 West Saratoga St.
Baltimore, MD 21201—3521 (410) 767-7674

Enforcement of court-ordered child support formerly was the duty of the Division of Parole and Probation in the Department of Public Safety and Correctional Services. Then, from 1979 to 1984, the Income Maintenance Administration under the Department of Human Resources became the public agency through which support payments were channeled. In 1984, the Child-Support Enforcement Administration was created in the Department of Human Resources to provide child-support services for families (Chapter 296, Acts of 1984).

Through local departments of social services, State's Attorneys' offices, courts, and other agencies, the Administration locates absent parents; determines paternity; establishes, reviews, modifies, and enforces support orders; and collects and disburses support payments (Code Family Law Article, secs. 10-106 through 10-117). Recipients of Non-Public Assistance Medical Assistance receive services at no charge and are required to cooperate with the Administration in order to secure support. For a one-time fee of \$20 regardless of income, the Administration also provides services to all other families. Collections made on behalf of such families are paid in full to the family.

The Administration is comprised of the Baltimore City Office of Child-Support Enforcement, and four offices: Intercepts and Adjustments; Interstate Operations; Program Initiatives; and Service Delivery. The Executive Director is appointed by the Secretary of Human Resources.

BALTIMORE CITY OFFICE OF CHILD-SUPPORT ENFORCEMENT

Eddie Franklin, Jr., *Acting Director*
(410) 333-6540

The Baltimore City Office of Support Enforcement began as the Baltimore City Bureau of Support Enforcement under the Baltimore City Department of Social Services. Responsibility for the City Bureau was assumed by State government on October 1, 1990, when the Bureau transferred to the Child-Support Enforcement Administration. The Bureau in 1993 was renamed Baltimore City Office of Child-Support Enforcement. In Baltimore City, the Bureau collects child support payments from absent parents and distributes them to their families.

OFFICE OF INTERCEPTS & ADJUSTMENTS

Karen A. Mayer, *Director*
(410) 767-7426

Beginning in 1981, the Office of Central Operations oversaw intercept programs. The Office of Policy and Central Operations assumed that oversight in 1991. By reorganization in 1992, the Office of Intercepts and Adjustments was created to intercept State and federal tax returns, unemployment benefits, and lottery winnings in order to deduct child support. The Office also monitors the collection by local agencies of child-support overpayments.

OFFICE OF INTERSTATE OPERATIONS

Roselyn B. Ushry, *Director*
(410) 767-7682

The Office of Interstate Operations began in 1981 as the Office of Central Operations. The Office reorganized in 1991 as the Office of Policy and Central Operations, and in 1993 under its present name. The Office oversees the Central Registry and the State Parent Locator Service. Cases received from other states are processed by the Office and referred to a local child-support enforcement agency and an intercept program.

OFFICE OF PROGRAM INITIATIVES

Brian D. Shea, *Director*
(410) 767-7601

The Office of Program Initiatives was created in 1992 to assume duties formerly administered by the Office of Program Development and Management, and the Office of Policy and Central Operations. The Office of Program Initiatives develops child-support enforcement policy, legislation, and regulations; plans program initiatives; interprets policy and conducts training on new policy and procedures; and coordinates its work with the Office of Planning, Legislation, and Innovation under the Secretary of Human Resources.