care programs; medical day care; and community placements for the developmentally disabled.

### DIVISION OF MEDICAL ASSISTANCE RECOVERIES
Greta E. Rolland, *Chief*
(410) 225-1760

The Division of Medical Assistance Recoveries was created in 1969. The Division operates third-party liability programs. Through these, other responsible parties are pursued for payment of health care received under the Medical Assistance Program, and money spent on behalf of recipients is recovered from sources allowed by federal or State law.

### DIVISION OF UTILIZATION & ELIGIBILITY REVIEW
Rosalie Koslof, *Chief*
(410) 225-1694

Formed in 1979, the Division of Utilization and Eligibility Review is responsible for the use of and review of eligibility for the Medical Assistance Program. The Division oversees corrective managed care, diabetes care, and hospice care; and quality assurance for these programs, health maintenance organizations (HMOs), and the Maryland Access to Care (MAC) Program. The Division investigates and refers for prosecution and money recoveries fraud cases involving recipients of the Medical Assistance Program and the Pharmacy Assistance Program; identifies and refers recipients who have misused benefits; and oversees the recipient component of the surveillance and utilization review subsystem of Medicaid Management Information System (MMIS). The Division also is responsible for the child abuse pilot project, and special projects relating to the use of Medicaid services.

### DIVISION OF ADJUNCT SERVICES
Richard N. Seaborg, *Chief*
(410) 225-1743

The Division of Adjunct Services was organized in 1976. The Division controls and monitors services provided to recipients of the Medical Assistance Program and the Pharmacy Assistance Program. These services cover ambulance and wheelchair vans; dental care; durable medical equipment and disposable supplies; hearing aids; laboratory; oxygen; pharmacy; physical therapy; podiatry; and vision care. The Division also contracts with the Maryland Pharmacists Association and the Center on Drugs and Public Policy of the University of Maryland System to review drug use.

The Division develops and implements policies, guidelines, standards, and procedures to assure that providers of health care services comply with federal and State laws, regulations, plans, and policies. For the Medical Assistance Program, the Division monitors and evaluates services and the degree to which they are used; and designs, develops, and implements standards and mechanisms for detecting fraud or misuse of the Program. Generally, providers who misuse the Program are required to reimburse funds. Cases of suspected fraud are referred to the Medicaid Fraud Control Unit of the Office of the Attorney General.

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## PROGRAM SYSTEMS & OPERATIONS ADMINISTRATION

Joseph E. Davis, *Director*

201 West Preston St.
Baltimore, MD 21201                    (410) 225-5400

The Program Systems and Operations Administration began in 1975 as the Medical Care Operations Administration. In November 1993, the Administration was reorganized under its present name. The Administration develops and maintains systems for prompt and accurate payment to providers of health care services. It maintains files of approved providers of services and of Maryland residents certified as eligible to receive services through the Medical Assistance Program (Medicaid). The Administration also manages the Pharmacy Assistance Program. For low-income families and individuals who are not eligible for Medicaid, this State-funded program helps pay for certain kinds of maintenance prescription drugs for chronic conditions; anti-infective drugs, including AZT, and insulin syringes and needles.

The Administration consists of Information Services; Technical Operations; and Program Operations.

### INFORMATION SERVICES
Hugh Carrington, *Deputy Director*

201 West Preston St.
Baltimore, MD 21201                    (410) 225-6830

Information Services originated by 1967 as the Division of Data Processing under the Bureau of Analysis and Records. By 1973, the Division was placed under the Office of General Administration. As Data Systems, the unit was reorganized by 1977 as part of the Office of Service Operations. As the Division of Data Processing in 1981, it came under the Fiscal and Support Operations Administration. By 1983, the Division became part of the Information Systems Administration, renamed the Information Services Administration in 1985. The Administration, as Information Services, was made part of the Program Systems and Operations Administration in November 1993.

The Administration devises information-processing strategies and implements the policy, proce-