TELECOMMUNICATIONS ACCESS OF MARYLAND

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Telecommunications Access of Maryland (TAM) originated in 1988 as the Telecommunications for Disabled Individuals Program within the Department of Human Resources. In 1991, the Program was renamed and transferred to the Department of General Services (Chapter 598, Acts of 1991).

In December 1991, Telecommunications Access began a relay service to convey dual-party telephone messages for individuals with disabilities. The *Maryland Relay Service* enables a deaf person to communicate via a telecommunications device with an intermediary party who then verbally relays the message to a third party. The Service makes telephone use possible for State residents who are deaf or have impaired hearing, speech, vision, or mobility. Admin-

istered by Telecommunications Access of Maryland, the Service operates 24 hours per day, seven days per week.

GOVERNOR'S ADVISORY BOARD FOR TELECOMMUNICATIONS RELAY

Ronald E. Nomeland, Ph.D., Acting Chairperson, 1993

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The Governor's Advisory Board for Telecommunications Relay originated in 1987 as the Telecommunications for Disabled Individuals Board within the Department of Human Resources (Chapter 525, Acts of 1987). The Board was reorganized under its present name and transferred to the Department of General Services in 1991 (Chapter 598, Acts of 1991). In consultation with the Board, the Department of General Services created, implemented, and now maintains the Maryland Relay Service.

The Board consists of twelve members appointed by the Governor, who also designates the chairperson. Members serve three-year terms (Code 1957, Art. 41, secs. 6-501 through 6-507).

DEFUNCT DEPARTMENTAL AGENCIES

CONSTRUCTION MANAGEMENT & ASSESSMENT DIVISION

Under Engineering and Construction, the Division was renamed Construction and Assessment Division in 1993, and later that same year became the Construction Division under Facilities Planning, Engineering, and Construction.

ENGINEERING & CONSTRUCTION

Abolished as a separate unit under Facilities Management in 1993. Its subordinate divisions now report directly to the Assistant Secretary for Facilities Planning, Engineering, and Construction.

FACILITIES MANAGEMENT

Reorganized in 1993 as Facilities Planning, Engineering, and Construction. Its former duty to oversee government buildings and grounds was assigned to the Assistant Secretary for Facilities Operations and Maintenance in 1993.

FISCAL & CONTRACT SERVICES

Under Finance and Administration, reorganized as the Fiscal Services Division in 1993.

INVENTORY MANAGEMENT DIVISION

Under Services and Logistics, the Division was renamed the Inventory Standards and Support Services Division in 1992.

MASTER PLANNING

Formerly under Facilities Management, the unit was reorganized as the Facilities Master Planning and Assessment Division in 1993.

MULTI-SERVICE CENTERS DIVISION

Under Facilities Management, the Division was disbanded in 1992, and its functions were assigned to

the Annapolis Public Buildings and Grounds Division, the Baltimore Public Buildings and Grounds Division, and the Central North Public Buildings and Grounds Division.

OFFICE OF CENTRAL SERVICES

In 1991, reorganized as Services and Logistics.

OFFICE OF TELECOMMUNICATIONS MANAGEMENT

Reorganized in 1991 as State Network Operations, Technical Resources, and Consultant Services.

PLANNING & PROGRAMS

Formerly under Engineering and Construction, Planning and Programs was restructured as Master Planning in 1992 under Facilities Management.

PLANT MANAGEMENT DIVISION

Under Facilities Management, reorganized in 1992 as the Construction Management and Assessment Division.

PROCUREMENT & CONTRACT MANAGEMENT

Created in 1992 under the Assistant Secretary for Telecommunications, the unit was reorganized in 1993 as Telecommunications under the Procurement and Contracting Office of the Assistant Secretary for Services and Logistics.

STATE NETWORK OPERATIONS, TECHNICAL RESOURCES, AND CONSULTANT SERVICES

Under Telecommunications, functions were reassigned in 1992 to Network and Technical Services, Administrative and Financial Services, Voice and Customer Services, and Radio Services.