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**ASSISTANT SECRETARY FOR  
TELECOMMUNICATIONS &  
INFORMATION SERVICES**

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John C. White, *Assistant Secretary for  
Telecommunications & Information Services*

301 W. Preston St.  
Baltimore, MD 21201 225-4650

The Assistant Secretary for Telecommunications and Information Services manages and directs the Office of Telecommunications Management and the Information Services Division.

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**OFFICE OF TELECOMMUNICATIONS  
MANAGEMENT**

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Norman J. Martin, Jr., *Director*

301 W. Preston St., Room 1304  
Baltimore, MD 21201 225-4210

Formerly the Telecommunications Division, the Office of Telecommunications Management was created in 1986 and renamed as the Office of Telecommunications Management in 1990. The Office coordinates voice, video, radio, data, and other electronic communication services, including MARCOM, an integrated digital State communications network. In 1986, the General Assembly expanded the responsibilities of telecommunications management within the Department of General Services to provide guidelines and central direction to all State agencies in the procurement, use, and maintenance of communication systems (Code State Finance and Procurement Article, sec. 4-902).

**TELECOMMUNICATIONS ACCESS OF  
MARYLAND**

Willis J. Mann, *Director*

300 W. Preston St.  
Baltimore, MD 21201 333-0680 (voice/TDD)  
1-800-552-7724 (TDD)

Telecommunications Access of Maryland (TAM) originated in 1988 as the Telecommunications for Disabled Individuals Program within the Department of Human Resources. In 1991, the Program was renamed and transferred to the Department of General Services (House Bill 853, Acts of 1991).

**GOVERNOR'S ADVISORY BOARD FOR  
TELECOMMUNICATIONS RELAY**

Michael Lee Moore, *Chairperson*, 1992

*Appointed by Governor (who also designates chair):* Deborah Hanson Harris, 1990; Ronald Emery Nomeland, Ph.D., 1990; James A. Stevenson, 1990; Steven A. French, 1991; Nancy T. Perry, 1991; Nancy Ann Pickens, 1991; Cynthia Elaine

Carter, 1992; Wilton D. Downs, Jr., 1992; William M. Dunbar, 1992; Gertrude R. Jeffers, 1992; four vacancies.

333-0680 (voice/TDD)

The Governor's Advisory Board for Telecommunications Relay originated in 1987 as the Telecommunications for Disabled Individuals Board within the Department of Human Resources (Chapter 525, Acts of 1987). The Board was reorganized under its present name and transferred to the Department of General Services in 1991 (House Bill 853, Acts of 1991).

In consultation with the Board, the Department of General Services is to create, implement, and maintain a dual party telephone message relay program for disabled individuals. The program will use a telecommunications device for the deaf to communicate with an intermediary party who then verbally relays the message to a third party. The system will make telephone use possible for State residents certified as deaf, or of impaired hearing, speech, vision, or mobility.

The Board consists of fifteen members appointed by the Governor, who also designates the chairperson. Members serve three-year terms (Code 1957, Art. 41, secs. 6-501 through 6-507).

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**INFORMATION SERVICES  
DIVISION**

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J. Larry Gelineau, *Director* 225-4228

Frederick Besche, *Chief* 225-4217

The Information Services Division manages and operates the Department's data and word processing resources. This responsibility includes managing the operation of the Department's IBM System 36 Minicomputer, and two AC Jacquard J300 Word Processing Systems, as well as providing for the security of these systems. The Division also serves as project manager in developing custom applications software for the IBM System 36.

Centralized word processing for the Department is provided by the Division, which is responsible for final production of the *State of Maryland Telephone Directory* and major Department reports. In addition, the Division provides systems analysis and programming support to the whole Department.