

## DIVISION OF INVESTIGATIVE SERVICES

Victor Kendall, *Director* Telephone: 768-7217

The Division of Investigative Services maintains a staff of investigators who secure the return of operators' licenses and tags from drivers who have had their privileges revoked or suspended. The investigators help determine whether or not unsafe drivers have been sufficiently rehabilitated. They also assist the Vehicle Registration Division in the regulation of automobile dealers, auto wreckers, and scrap processors.

The Division also retrieves automobile tags of uninsured motorists who fail to obtain automobile liability insurance when their policies have been terminated.

The Division's Communications Section provides motor vehicle information to law enforcement and other authorized agencies twenty-four hours a day.

## DIVISION OF ADMINISTRATIVE ADJUDICATION

Valerie Cain, *Director* Telephone: 768-7521

The Division's hearing officers conduct administrative hearings to determine appropriate action for the Administration to take against errant drivers, business firms, and others who violate State motor vehicle laws. The Division suspends, revokes, and restricts driving privileges on the basis of a driver's refusal to take chemical tests, alcohol-related convictions, and other convictions resulting from motor vehicle law violations.

## DIVISION OF FINANCIAL RESPONSIBILITY

Leonard W. Kestler, *Director*  
Telephone: 768-7246

The Financial Responsibility Division administers Maryland's compulsory insurance law to ensure that required insurance is continuously maintained for registered vehicles. Under the compulsory insurance law, all Maryland licensed insurance companies are required to notify the Motor Vehicle Administration of terminations or lapses of liability insurance policies that occur within the policy's first six months. The Division, on a random sample basis, verifies the coverage of at least 10 percent of registered vehicle owners.

Vehicle tags are suspended for those motorists who fail to present the required evidence of insurance.

The Division receives motor vehicle accident reports from motorists involved in accidents that have resulted in personal injury or property damage in excess of \$100 and that have not been investigated by police authorities. Persons who fail to satisfy judgments arising from uninsured motor vehicle accidents have their driving and registration privileges suspended by the Division.

## DIVISION OF DRIVER CONTROL AND RECORDS

Victoria D. Whitlock, *Director*  
Telephone: 768-7681

The Division of Driver Control and Records has four primary functions: Driver Review and Reinstatement, Driver Improvement Program, Alcohol Education Program, and the Medical Advisory Board.

The Driver Review and Reinstatement Program was established to help rehabilitate unsafe drivers and identify persons who demonstrate dangerous attitudes about driving. Based on hearings held for errant drivers, license reviewers recommend administrative action regarding an individual's driving privileges. The Driver Improvement Program was established in 1962 to improve the attitudes of problem drivers. It consists of weekly sessions held for four weeks at one of MVA's full service offices. The Alcohol Education Program is a course for first offender social drinkers charged with alcohol-related offenses. It consists of weekly sessions held for six weeks.

The Division is also responsible for suspending the driving privileges of individuals who fail to appear in court after receiving a motor vehicle citation. The Division also distributes citation books to law enforcement officers and accounts for citations issued.

The Central License File and the Case History Files are located within the Division. Certified copies of driving records are secured from this Division.

## MEDICAL ADVISORY BOARD

*Chairperson:* Ruth W. Baldwin, M.D.

The Division of Driver Control and Records is assisted by the Medical Advisory Board. Appointed by the Motor Vehicle Administrator, the