Commission is an attorney-at-law of the State and is appointed by and serves at the pleasure of the Commission (Chapter 756, Acts of 1976).

## OFFICE OF THE PEOPLE'S COUNSEL

John K. Keane, Jr., People's Counsel Telephone: 659-6046

The Office of the People's Counsel operates independently from the Public Service Commission and may participate in all proceedings before the Commission. People's Counsel represents the interests of residential consumers of gas, electric, telephone, sewer and water services, and non-commercial users of regulated transportation industries. The People's Counsel may appear before any federal or State agency to protect the interests of residential or noncommercial users (Chapter 756, Acts of 1976). The Office of the People's Counsel may use existing staff of the Commission and also retains additional expert witnesses to testify in various proceedings before the Commission.

## UTILITY CONSUMER ADVISORY PANEL

Appointed by the president of the Senate: Angela Beltram, 1985; Leah S. Freedlander, 1985; George D. Shropshire, 1985; Walter J. Petzold, 1984; three vacancies.

Appointed by the speaker of the House: William M. Kenny, 1985; Robert C. Wathan, 1985; Edward K. Barney, 1986; Jeffrey F. Liss, 1986; George L. Bowler, 1984; Offic Clark, 1984.

Ex officio: Frank O. Heintz, Chairperson, Public Service Commission; John K. Keane, Jr., People's Counsel.

Chapter 860, Acts of 1978, created a Utility Consumer Advisory Panel within the Public Service Commission. The Panel advises the Public Service Commission on general goals for the development of programs, undertakes studies and issues reports, and fosters cooperation and understanding regarding utility matters among federal, State, and local agencies, as well as private groups and consumers. The Panel also advises the People's Counsel on general goals for the development of programs and on specific consumer objectives in order to assist the People's Counsel in formulating policy in rate cases, investigations, and other matters.

The Panel consists of thirteen public members geographically representative of the utility consuming public. Seven are appointed by the President of the Senate, and six by the Speaker of the House of Delegates. Members serve three-year terms. The Panel meets at least quarterly with the commissioners of the Public Service Commission and the People's Counsel to advise and assist them.

## REGIONAL EDUCATION SERVICE AGENCY OF APPALACHIAN MARYLAND

## BOARD OF DIRECTORS

Chairperson: Walter V. Hohenstein (for fiscal year 1985)

President, Allegany Donald L. Alexander, Community College; Nelson P. Guild, President, Frostburg State College; H. William Mitchell, Superintendent, Board of Education for Allegany County: Atlee C. Kepler, President, Hagerstown Junior College; Claud E. Kitchens, Superintendent, Board of Education for Washington County: O. Randall Harman, President, Garrett Community College; Jerome J. Ryscavage, Superintendent, Board of Education for Garrett County: John S. Toll, President, University of Maryland, Walter V. Hohenstein, alternate.

George E. Allen, Executive Director/Executive Secretary-Treasurer of the Board

153 Baltimore St. Cumberland 21502

Telephone: 777-3525 MARCOM: 239-5982

The Regional Education Service Agency of Appalachian Maryland (RESA) was created pursuant to Education Title 4-121 of the Annotated Code of Maryland (1978) and by the approval of the Attorney General of Maryland of a joint agreement by the eight member institutions. RESA's purpose is to raise the educational level of all people in Appalachian Maryland (Allegany, Garrett, and Washington counties) to better enable them to develop socially, culturally, and economically. Its member institutions include Allegany Community College, Frostburg State College, Allegany County Board of Education, Hagerstown Junior College, Washington County Board of Education, Garrett Community College, Garrett County Board of Education, and the University of Maryland. Background information on the agency appears in two publications: What's a RESA? and Appalachian Maryland—A Great Place to Learn, A Great Place to Live. These publications are available upon request.

The Agency began in 1967 as the Educational Subcommittee of the Appalachian Regional Commission. It became a formal organization with an