



OEM In Action

2020 Annual Report on the Office of Emergency Management

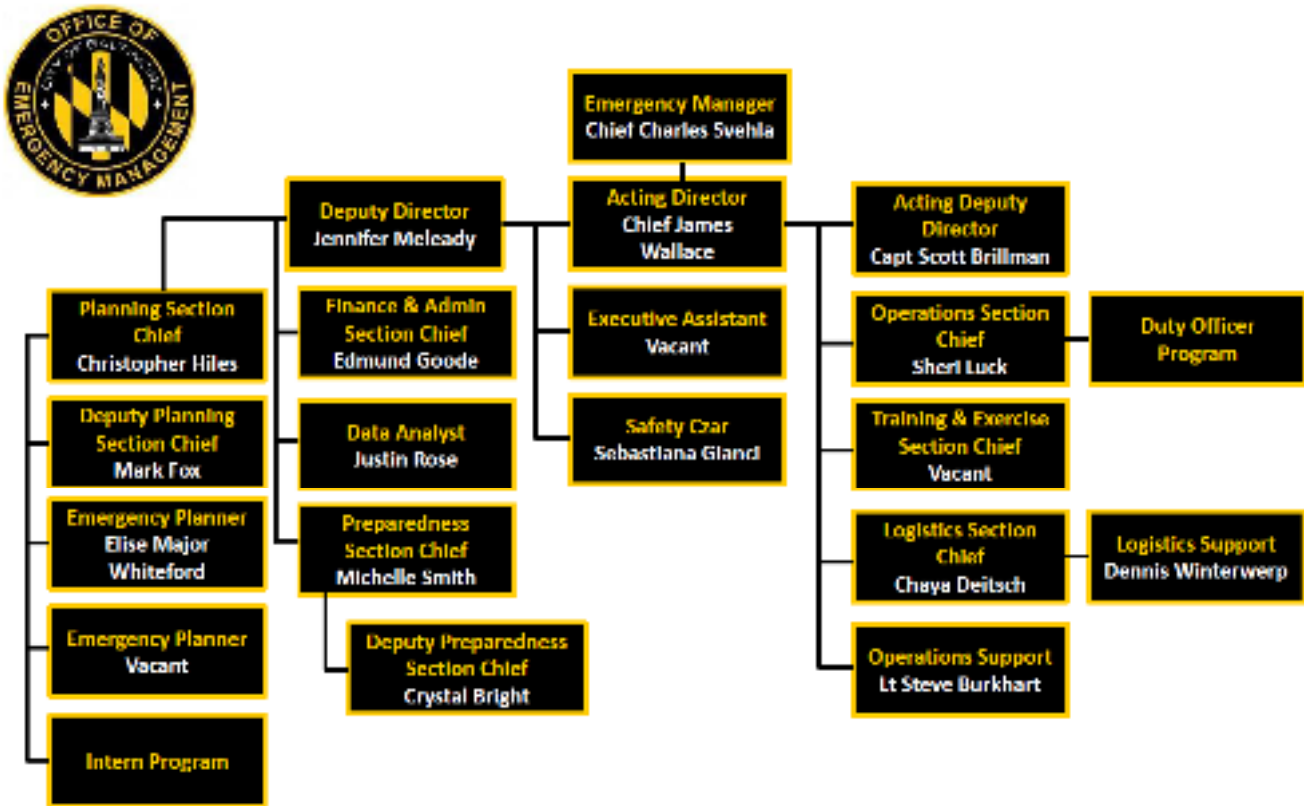
About OEM

The Baltimore City Office of Emergency Management (OEM) is staffed by 14 full time employees (a mix of Sworn (3), MAPS (4), CUB (1), and contractual (6), and one part-time contractual employee). There are currently three vacancies, and one person on medical leave. OEM employs eight men and seven women. Five of the women are in leadership positions as Deputy Director and Section Chiefs.

OEM is broken into Sections in order to maintain effective span of control:

- Administration
- Management
- Operations
- Logistics
- Finance
- Planning
- Preparedness

OEM Organizational Chart



Current Office of Emergency Management Organizational Chart
 Current # Positions: 19
 Updated September 10, 2020

OEM IN ACTION 2020

Mission Statement

It is the mission of the Office of Emergency Management (OEM) to maintain the highest level of preparedness to protect Baltimore's citizens, workers, visitors, and environment from the impact of natural and man-made disasters. OEM will prepare the City for emergencies, prepare the public for emergencies, and coordinate interagency response and recovery. To achieve this mission, OEM will implement a comprehensive program of disaster mitigation, preparedness, response and recovery.

Vision

- Well-prepared households and businesses
- Resilient communities
- Integrated, efficient, and rapid response and recovery

Real World Events, Incidents and Special Events

During calendar year 2020, the Baltimore City OEM has been very involved in real world emergencies, the COVID19 response, and special events. Each event or incident is considered a Public Safety Priority. OEM successfully responded to and coordinated a number of major incidents and special events impacting the City. The OEM Duty Officer Program enables OEM to provide 24/7/365 response within minutes. To date in 2020, the OEM Duty Officers were deployed to 27 incidents throughout the City, including the following but not limited to:

- | | |
|---------------------------|--------------------------|
| • Explosion Myrtle Ave | January 2, 2020 |
| • Oil Spill, Inner Harbor | February 22, 2020 |
| • Water Main Break | February 24, 2020 |
| • COVID-19 Response | March 2, 2020 to present |
| • OEM COOP Incident | March 4, 2020 |
| • Planned Protests | May 2020 |
| • Nursing Home Fire | May 2, 2020 |
| • Power Outage, Bayview | May 16, 2020 |
| • Clifton Ave Fire | May 21, 2020 |
| • Water Pipe | May 27, 2020 |
| • Planned Protests | June 2020 |
| • Primary Election | June 2, 2020 |
| • Fatal Accident, I-83 | June 16, 2020 |
| • Severe Weather | July 24, 2020 |
| • Mercury Spill | July 25, 2020 |
| • Heavy Rescue Incident | August 2, 2020 |
| • Tropical Storm Isaias | August 3, 2020 |

- Building Explosion, Labyrinth Rd August 10, 2020
- Fire, Retreat St August 12, 2020
- Tropical Storm Josephine August 15, 2020
- House Fire August 26, 2020
- Carbon Monoxide Leak August 29, 2020
- Planned Protests September 2020
- Chlorine Leak September 16, 2020
- Planned Protests October 2020
- Preakness October 3, 2020
- Building Explosion, Lanier Ave October 11, 2020
- Potential Flooding October 29, 2020
- Planned Protests November 2020
- Election Day November 3, 2020

2020 Goals Achieved

In addition to MOEM's incident and special events responses, the agency was responsible for achieving several significant goals in 2020:

- **Successfully supported the Baltimore City Health Department in COVID19 response:**
 - Includes managing the operations and logistics for testing sites, non-congregate housing for those exposed to or testing positive for COVID19, kicking off and facilitating the Financial Recovery Process for the City (through CARES and Public Assistance), facilitating meetings for the Cabinet, reopening, planning, testing, and vaccination planning.
 - The Safety Czar for the City is housed within OEM and will provide a separate report on her activities.
 - Setting up and managing the City-wide COVID19 equipment and supplies warehouse.
 - Identifying purchasing methods and vendors for COVID19 equipment and supplies.
 - Facilitating and providing support City-wide for the Public Assistance and CARES Act processes for COVID19.
- **Produced and/or updated the following plans concurrently with the COVID19 activation, and reviewed several other plans for future updating:**
 - Emergency Operations Plan (EOP)
 - Continuity of Operations Plan (COOP)
 - Mitigation planning
 - Recovery plan (City and regional)
 - Evacuation plan (City and regional)
 - Food and Water Supply Chain Logistics (FY19 RCPGP Project Focus)
 - Standard Operating Procedures
 - Threat and Hazard Annexes and ESF Annexes

- **Successfully applied for seven grants, and received six grant awards totaling over \$5.5 million:**
 - Nearly \$1 million from the Regional Catastrophic Preparedness Grant Program (RCPGP) to address the FEMA Core Capability Housing (Sheltering) in Baltimore and the surrounding six jurisdictions which comprise the Baltimore Urban Areas Security Initiative (UASI)
 - Over \$2.7 million for COVID19 response needs
 - Over \$65,000 for COVID19 response needs
 - Nearly \$468,000 for emergency management support
 - \$941,000 for terrorism prevention on the local level
 - \$421,830 for terrorism prevention on the regional level
- **Produced or participated in four exercises to test Baltimore City's capabilities in a variety of focus areas:**
 - Hurricane Preparedness Tabletop Exercise
 - Pandemic Tabletop Exercise
 - Annual Snow Tabletop Exercise
 - BPD Tabletop Exercise
- **Provided or supported four emergency management-related training courses to City personnel:**
 - MGT 361: Managing Critical Incidents at Institutions of Higher Education: A Whole of Community Approach
 - Houses of Worship workshop
 - ICS 300 Training for COB agency representatives
 - ICS 400 Training for COB agency representatives
- **Provided community outreach at 11 events in the City, including a very successful program for Houses of Worship and stakeholders including Sinai Hospital, Baltimore Police Department, Baltimore City Fire Department, and Baltimore City Health Department. Our normally very robust outreach program was significantly impacted by COVID19, but outreach was provided as safe to do so for the following:**
 - January 25 - OEM Outreach table with materials and supplies at the Southwest Anchor Branch Library Census Informative Meeting
 - February 8 - Prepared Presentation and material distribution at the Abell Community Association Meeting
 - February 12 - Preparedness Presentation and material distribution at the Charles Village Business District Meeting
 - February 14- Preparedness Presentation and material distribution at the Income Emergency Preparedness Strategic Planning
 - March 7- OEM Outreach table with materials and supplies at the Emergency Preparedness for Houses of Worship
 - July 18- Frederick Avenue Outreach Event with BCFD, DOP and BCHD
 - Door to Door Outreach Canvassing event done in conjunction with BCFD smoke detector home visits and BCHD box fan giveaway

- September 14 – Labyrinth Outreach- Canvassing Neighborhood with resource guide
- September 23 - National Preparedness Month Presentation at City Hall with BCHD, DOP, Maryland Insurance Agency, Maryland Department of the Environment
- Weekly Social Media posts for National Preparedness Month
- October 1- Canvassed the Fallstaff Neighborhood with flyers for the M and T Bank Sponsored Luncheon and Donation Giveaway
- October 3- Attended the M and T Bank Sponsored Luncheon for the Fallstaff Community
- October 22- B'more Prepared for Urban Flooding Online Outreach Seminar
- Online presentation to Frederick and other affected communities featuring information on flood preparedness and actions to take in the event flooding cause damage to a residents' property
- September- Dropped off "Prepare with Pedro" Coloring Books to Hopkins Henderson Community and to Pleasant View Gardens; both drop offs were for outreach events
- October-Dropped off preparedness materials to DOP for GROW Center Event and dropped off additional preparedness info at Still Meadow Church
- **Identified the need for an Emergency Operations Center (EOC) to enable staff to properly distance and have a work environment conducive to COVID19 response.**
 - All staff worked with other City agencies to build out the EOC by December 30, 2020 in order to utilize CARES Act funding.
 - This will be accomplished in less than 90 days.
- **Worked within the Joint Information Center (JIC) process for COVID19 and other special events or incidents, which enabled us to increase OEM's social media presence in the following ways:**
 - Facebook: 4.7K followers (up from 3.8K followers in 2019)
 - Twitter: 16.1K followers (up from 15.2K in 2019)
 - Instagram: 357 followers (no historical data)
 - Nextdoor: Visible to 98.6K City members
 - This increase in our social media presence took a multi-disciplinary and all-hazards approach. We produced and provided content on COVID19, emergencies and incidents, special events, and general preparedness activities.

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OEM Committees, Work Groups, and Meetings

OEM participates, facilitates, and manages more than 40 meetings each month, including, but not limited to:

- ALEMD Call
- ASO Meeting
- Chief Ford's Meeting
- City Health & Command Call
- Combined UASI Committee Meeting
- COVID SWEM Call
- EOC Briefing
- Equity Coordinators Meeting
- ESF6 Meeting
- Financial Recovery Call
- Food Distribution Call
- Frederick Ave Mitigation Outreach Meeting
- Grants Management Meeting
- Hispanic Task Force
- Labyrinth Ave Task Force Meeting
- Maryland Region III Call
- Mass Vaccination Steering Committee
- Mass Vaccination Working Group
- Mayor's Commission on Disabilities
- Mitigation Call
- Occupational Health & Safety Meeting
- Opioid Intervention Committee Meeting
- Operations and Logistics Meeting
- PSO Infrastructure Working Group Meeting
- PSSEC Meeting
- Retirement Systems Reopening Meeting
- Safety Czar Check in with Sunny Schnitzer
- School Safety and Security Committee Meeting
- SCO Meeting
- Staff Meeting
- Sun Building Teams Meeting
- TMT Meeting
- UASI Directors Call
- WebEOC Work Group
- Workstream Exec Meeting
- Workstream III Meeting