

(Appendix A)

MFR Data

Code Performance Measure

	2011 Act.	2012 Act.	2013 Act.	2014 Act.
M301	464	465	366	480
M302	3,677	3,985	3,630	3,414
M303	8,045,730	7,149,401	7,714,337	7,200,579
M304	1,044,257	1,137,049	1,159,121	1,169,967
M305	9,089,987	8,286,450	8,873,458	8,370,546
M306	7,281,205	8,699,872	8,292,079	8,380,848
M307	205,796	107,474	93,866	115,016
M308	321,824	296,299	453,545	678,801
M309	7,808,825	9,103,645	8,839,490	9,174,665
M310	1.16:1	.91:1	1.00:1	0.91:1

DBM/DLS Data

Performance Measure

	2011 Act.	2012 Act.	2013 Act.	2014 Act.
D1	556	594	505	530
D2	893	647	780	700

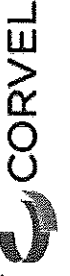
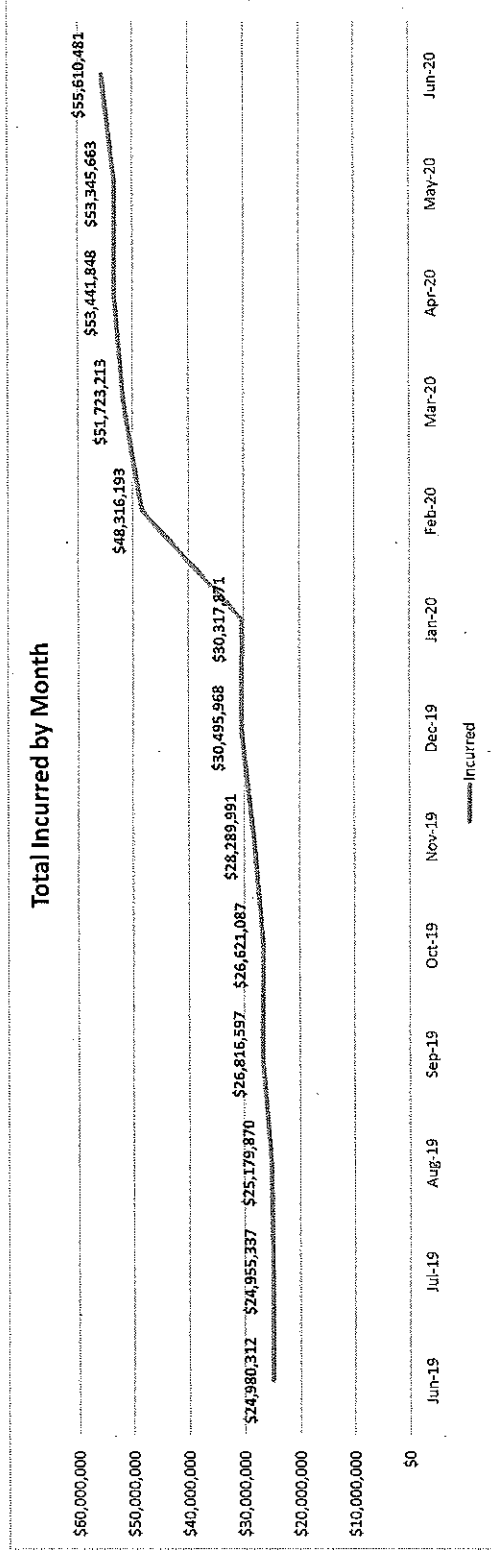
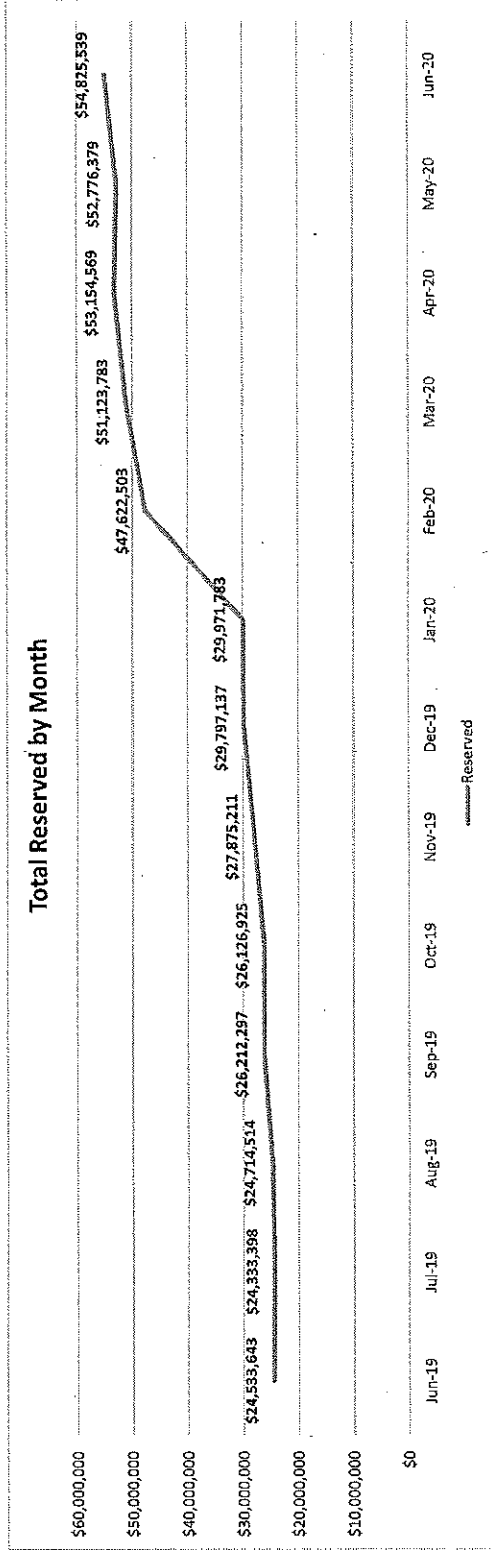
2015 Act.	2016 Act.	2017 Act	2018 Act	2019 Act	2020 Act
436	370	430	992	430	616
4,102	3,740	4,114	2,250	3,758	2,139
7,977,380	9,648,422	8,862,974	9,449,100	8,772,756	8,784,084
1,342,657	1,171,882	1,594,785	1,787,862	2,009,819	2,013,893
9,320,037	10,820,304	10,457,759	11,236,962	10,782,575	10,797,977
8,304,721	8,729,992	7,589,375	9,597,345	8,501,406	9,927,746
109,558	97,276	110,847	121,238	122,793	96,035
501,503	618,126	964,655	1,481,126	918,229	1,319,496
8,915,782	9,445,394	8,664,877	11,199,709	9,542,428	11,343,277
1.05:1	1.15:1	1.21:1	1.00:1	1.30:1	.95:1

2015 Act.	2016 Act.	2017 Act	2018 Act	2019 Act	2020 Act
438	491	511	479	519	423
840	816	757	479	779	423

Maryland Uninsured Employers' Fund Key Performance Indicators

(Appendix B)

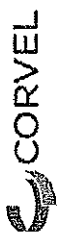
Jun-2020



Maryland Uninsured Employers' Fund
Key Performance Indicators

(Appendix C)

Activity	Jul-17	Aug-17	Sep-17	Oct-17	Nov-17	Dec-17	Jan-18	Feb-18	Mar-18	Apr-18	May-18	Jun-18	Jul-18	13 Month Average	13 Month Total
Received	285	28	1	57	80	32	40	36	72	40	25	45	45	40	524
Indemnity Reported	34	15	34	40	49	28	28	33	69	37	11	34	39	31	408
Medical Only Reported	0	0	0	0	0	0	0	0	0	0	0	1	4	1	16
Report Only Reported	311	9	1	17	31	3	11	3	3	3	6	6	2	2	100
Indemnity Reported Percentage	86%	0%	54%	70%	61%	88%	70%	92%	96%	90%	84%	78%	87%	72%	78%
Medical Only Reported Percentage	0%	0%	14%	0%	0%	0%	0%	0%	0%	0%	4%	2%	9%	3%	3%
Report Only Reported Percentage	44%	100%	32%	30%	39%	9%	28%	8%	4%	1%	12%	19%	4%	25%	18%
Reason	0	1	1	4	1	2	4	4	10	11	6	10	7	10	115
Unaware	0	2	2	88	59	4	153	153	205	237	101	101	24	100	1,068
Inactive Policy	0%	7%	26%	34%	29%	34%	34%	38%	25%	42%	11%	62%	46%	162%	172%
Number of Hearings	0	0	5	13	29	68	52	55	55	55	55	56	56	25	387
Inventory	1,081	1,081	1,092	1,115	1,127	1,128	1,130	981	988	772	903	916	937	1,015	
Medical Only Open	16	16	26	60	83	106	118	107	133	151	2	6	19	66	
Report Only Open	350	351	357	285	209	128	24	24	24	5	3	5	3	166	
Indemnity Open Percentage	75%	75%	74%	73%	75%	78%	85%	81%	85%	83%	95%	99%	98%	83%	
Medical Only Open Percentage	1%	1%	2%	5%	7%	9%	12%	12%	12%	10%	0%	1%	2%	5%	
Report Only Open Percentage	24%	24%	24%	19%	16%	15%	2%	2%	2%	1%	0%	1%	0%	13%	
Total Open Claims	1,447	1,448	1,475	1,506	1,441	1,390	1,216	1,093	1,093	828	908	927	959	1,247	
Financial Overview	Jul-17	Aug-17	Sep-17	Oct-17	Nov-17	Dec-17	Jan-18	Feb-18	Mar-18	Apr-18	May-18	Jun-18	Jul-18	13 Month Average	13 Month Total
Total Paid	\$417,486	\$444,818	\$5,658	\$117,267	\$53,253	\$748,945	\$1,036,627	\$833,157	\$770,628	\$824,430	\$744,840	\$532,225	\$448,639	\$532,846	\$7,676,884
Reserves	\$0	\$0	\$0	\$4,540,163	\$7,800,709	\$8,526,244	\$9,284,657	\$9,724,259	\$11,390,240	\$15,049,522	\$15,609,899	\$15,793,379	\$18,652,036	\$9,601,764	
Uninsured	\$417,486	\$444,818	\$5,658,880	\$4,587,430	\$8,276,183	\$10,073,184	\$10,598,416	\$12,160,789	\$15,967,582	\$16,544,739	\$16,268,604	\$19,110,635	\$9,594,910	\$0	
Recovered	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0



Maryland Uninsured Employers' Fund
Key Performance Indicators

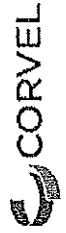
	Jul-17	Aug-17	Sep-17	Oct-17	Nov-17	Dec-17	Jan-18	Feb-18	Mar-18	Apr-18	May-18	Jun-18	Jul-18	13 Month Average	13 Month Total
Documented vs. Undocumented	16	1	25	67	44	22	34	27	58	20	16	34	36	31	405
Documented Received	4	0	2	10	9	8	6	12	10	10	10	10	7	7	93
Undocumented Received	6	0	1	3	4	2	0	0	4	1	0	3	2	2	22
Documented Open	405	406	430	483	472	429	381	324	340	372	455	459	469	419	419
Undocumented Open	154	154	165	160	144	128	111	82	87	109	130	133	133	133	133
Uncovered Open	888	888	889	889	890	887	828	781	657	446	323	336	355	446	696
Coverage Found vs. No Coverage Found	81	0	14	33	19	11	17	15	16	20	13	27	25	25	313
Open/No Coverage Found	14	1	14	47	38	21	23	21	35	19	12	16	20	19	30
Uncovered Received	1	0	0	0	0	0	0	0	0	1	0	0	0	0	2
Uncovered Open	232	232	243	281	209	187	195	39	42	33	39	43	43	129	129
Coverage Found Open	252	353	369	411	433	421	343	348	385	442	430	427	427	392	392
Uncovered Open	883	883	883	861	864	863	831	830	793	599	425	455	486	486	725
Medical Bill Review Turn Around Time	81	91	81	71	71	61	61	61	61	61	61	61	61	61	61
Average Days from Pending Approval	11	10	20	15	17	9	7	2	2	5	4	2	2	3	6
Average Days Pending Approval to Approval	151	181	28	22	24	15	14	9	9	6	7	5	5	6	14
Medical Bill Savings	0	0	0	39	514	838	727	508	732	953	872	931	918	921	5,213
Number of Bills	\$0	\$0	\$0	\$59,509	\$502,887	\$836,344	\$884,504	\$615,178	\$647,392	\$1,098,295	\$862,774	\$670,062	\$598,650	\$677,502	\$8,775,017
Billed Charges	0%	0%	0%	100%	68%	68%	50%	89%	74%	79%	60%	68%	55%	71%	71%
Total Savings %	\$0	\$0	\$0	\$0	\$195,352	\$188,415	\$279,826	\$317,846	\$271,425	\$386,543	\$289,239	\$221,012	\$170,050	\$231,002	\$2,310,022
Standard Savings	\$0	\$0	\$0	\$0	\$26,223	\$20,849	\$20,469	\$20,289	\$17,551	\$14,303	\$128,053	\$42,401	\$17,051	\$174,528	\$1,745,281
Network Solutions Savings	\$0	\$0	\$0	\$0	\$56,496	\$150,623	\$146,765	\$198,090	\$202,465	\$193,031	\$441,520	\$66,816	\$121,516	\$140,719	\$4,576,180
Adjustment Savings	\$0	\$0	\$0	\$0	\$36,801	\$332,194	\$485,166	\$560,700	\$482,066	\$845,075	\$513,898	\$384,929	\$327,240	\$457,518	\$4,576,180
Total Savings	\$0	\$0	\$0	\$2,228	\$376	\$1,311	\$1,360	\$1,012	\$861	\$1,121	\$988	\$565	\$1,162	\$1,198	\$11,918
Average Charges	\$0	\$0	\$0	\$2,228	\$946	\$986	\$583	\$541	\$586	\$589	\$589	\$581	\$583	\$573	\$573
Average Reduction	0%	0%	0%	44%	62%	69%	78%	35%	35%	49%	49%	49%	49%	49%	49%
Preferred Provider Network	0	0	0	81	200	221	289	150	204	248	287	183	121	145	1,886
Network Bills Processed	0%	0%	0%	44%	62%	69%	78%	35%	35%	49%	49%	49%	49%	49%	49%
PPO Utilization Rate	\$0	\$0	\$0	\$6,547	\$214,799	\$353,051	\$572,532	\$128,197	\$138,167	\$243,190	\$343,909	\$191,987	\$226,394	\$196,873	\$2,558,343
Changes in Network	\$0	\$0	\$0	\$0	\$19,638	\$220,884	\$16,712	\$17,666	\$11,766	\$12,729	\$30,319	\$31,003	\$12,465	\$33,320	\$433,162
PPO Reductions	\$0	\$0	\$0	\$6,347	\$174,542	\$323,671	\$155,216	\$89,223	\$65,986	\$251,924	\$498,613	\$83,246	\$43,519	\$75,146	\$976,896
Non-PPO Reductions	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0



Maryland Uninsured Employers' Fund
Key Performance Indicators

July-2018

	Jul-17	Aug-17	Sep-17	Oct-17	Nov-17	Dec-17	Jan-18	Feb-18	Mar-18	Apr-18	May-18	Jun-18	Jul-18	12 Month Average	12 Month Total
Pharmacy Management															
Number of Claims	0	0	1	7	48	58	60	57	58	64	55	50	44	45	490
Number Pharmacy Bills Processed	0	0	1	48	298	323	276	239	197	181	236	185	168	197	2,170
Amount Billed	\$0	\$0	\$295	\$15,985	\$118,920	\$154,258	\$136,284	\$116,190	\$78,094	\$92,269	\$102,817	\$84,346	\$108,269	\$90,839	\$991,225
Amount Paid (PAM)	\$0	\$0	\$114	\$11,605	\$80,848	\$118,437	\$106,437	\$90,195	\$59,538	\$65,537	\$77,610	\$62,476	\$82,478	\$69,095	\$758,400
Savings Over Billed Price	\$0	\$0	\$58	\$4,260	\$28,071	\$85,819	\$33,940	\$26,996	\$18,466	\$20,671	\$25,208	\$21,900	\$25,793	\$18,448	\$238,825
Overall Savings Percentage	0%	0%	20%	27%	24%	28%	24%	23%	25%	25%	25%	24%	24%	25%	25%
Number of PAM Claims	0	0	1	7	36	41	47	38	45	44	48	39	37	44	378
Number of PAM Pharmacy Bills Processed	0	0	1	48	298	200	171	111	144	289	154	125	110	129	1,417
Amount Billed (PAM)	\$0	\$0	\$295	\$15,985	\$73,474	\$90,474	\$72,769	\$46,021	\$49,048	\$54,725	\$62,981	\$55,014	\$53,243	\$51,891	\$581,800
Amount Paid (PAM)	\$0	\$0	\$114	\$11,605	\$83,983	\$66,392	\$53,301	\$39,583	\$43,107	\$39,551	\$46,397	\$39,037	\$37,612	\$38,253	\$424,165
PAM Savings Over Billed Price	\$0	\$0	\$80	\$4,260	\$19,461	\$24,022	\$19,461	\$12,687	\$15,942	\$15,176	\$17,589	\$15,977	\$13,631	\$12,127	\$157,655
PAM Savings Percentage	0%	0%	28%	28%	28%	27%	27%	26%	27%	28%	28%	27%	27%	27%	27%
% Claims in PAM Network	0%	0%	100%	100%	75%	75%	78%	67%	78%	81%	78%	76%	84%	81%	81%
% Bills in PAM Network	0%	0%	100%	100%	69%	69%	67%	57%	74%	74%	68%	66%	69%	69%	71%
Brand Percentage	0%	0%	0%	0%	19%	19%	17%	17%	19%	19%	16%	19%	23%	18%	18%
Generic Percentage	0%	0%	100%	100%	81%	81%	83%	83%	81%	81%	84%	81%	77%	82%	82%
Mail Order Percentage	0%	0%	0%	0%	7%	7%	6%	4%	3%	4%	5%	2%	4%	5%	5%
Retail Percentage	0%	0%	100%	100%	93%	93%	94%	96%	97%	96%	95%	98%	96%	95%	95%
Administrative Percentage	0%	0%	0%	0%	3%	3%	4%	3%	3%	3%	3%	3%	4%	3%	3%
Number of OON Pharmacy Bills	0	0	0	0	10	8	11	11	9	7	9	5	5	7	74
Number of OON Pharmacy Dispensable Bills	0	0	0	0	9	17	12	15	9	10	9	10	6	9	97
Case Management															
MCM (pending)	0	0	0	0	0	0	0	1	1	2	0	1	1	1	4
MCM Received	0	0	0	0	0	0	0	2	0	1	0	1	0	0	3
MCM Closed	0	0	0	0	0	0	0	1	0	0	0	0	0	0	0
MCM Savings	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$1,200	\$0	\$0	\$172	\$1,200
TQM (pending)	-1	-1	-1	1	1	1	1	2	3	5	6	5	2	2	2
TQM Received	0	0	0	0	0	0	0	1	2	3	1	1	0	1	9
TQM Closed	0	0	0	0	0	0	0	0	1	1	0	0	1	1	6
TQM Savings	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$11,850	\$0	\$0	\$1,450	\$4,235	\$2,476	\$17,935
TA (pending)	0	0	0	0	0	0	0	1	1	0	0	1	0	0	3
TA Received	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
TA Closed	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
TA Savings	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$100	\$0	\$0	\$150	\$50	\$650
Total (pending)	-1	-2	-1	1	1	1	1	4	5	7	6	7	3	2	16
Received	0	0	0	0	0	0	0	1	2	4	1	2	0	1	12
Closed	0	0	0	0	0	0	0	1	1	2	2	1	1	2	12
Savings	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$11,850	\$1,000	\$1,200	\$1,450	\$4,385	\$1,476	\$19,165



Maryland Uninsured Employers' Fund
Key Performance Indicators

(Appendix D)

Activity	Aug-18	Sep-18	Oct-18	Nov-18	Dec-18	Jan-19	Feb-19	Mar-19	Apr-19	May-19	Jun-19	Jul-19	Aug-19	13 Month Average	13 Month Total
Received	442	261	351	351	311	308	308	366	444	511	388	222	64	37	524
Identifiy Recs	39	23	35	40	29	35	47	33	42	50	36	22	5	37	486
Medical Only Received	1	1	0	0	1	0	0	3	2	1	1	0	0	9	26
Report Only Received	4	2	0	0	0	0	0	0	0	0	0	0	0	1	12
Identifiy Received Percentage	89%	88%	100%	94%	94%	100%	94%	92%	95%	98%	95%	100%	86%	98%	91%
Medical Only Received Percentage	2%	4%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
Report Only Received Percentage	9%	8%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
Reopen	71	2	8	8	6	12	4	7	7	7	10	8	7	7	94
Inactive	45	56	33	34	24	69	69	67	53	72	39	54	40	53	682
Inactive Rate	8%	34%	77%	60%	65%	14%	13%	15%	10%	11%	8%	18%	56%	13%	11%

Headings	Aug-18	Sep-18	Oct-18	Nov-18	Dec-18	Jan-19	Feb-19	Mar-19	Apr-19	May-19	Jun-19	Jul-19	Aug-19	13 Month Average	13 Month Total
Number of Headings	91	21	65	39	39	71	51	46	41	64	31	55	48	50	655

Inventory	Aug-18	Sep-18	Oct-18	Nov-18	Dec-18	Jan-19	Feb-19	Mar-19	Apr-19	May-19	Jun-19	Jul-19	Aug-19	13 Month Average	13 Month Total
Inventory	939	883	885	817	850	910	888	878	883	870	860	888	884	897	884
Identifiy Open	24	12	3	3	7	6	6	6	5	2	3	5	5	12	30
Medical Only Open	3	3	0	0	0	0	0	0	0	0	0	0	0	0	0
Report Only Open	21	9	3	3	7	6	6	6	5	2	3	5	5	12	30
Identifiy Open Percentage	2%	1%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
Medical Only Open Percentage	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
Report Only Open Percentage	2%	1%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
Total Open Claims	966	898	898	833	857	924	894	884	888	872	863	893	889	912	884

Financial Overview	Aug-18	Sep-18	Oct-18	Nov-18	Dec-18	Jan-19	Feb-19	Mar-19	Apr-19	May-19	Jun-19	Jul-19	Aug-19	13 Month Average	13 Month Total
Total Paid	\$517,062	\$435,398	\$572,321	\$538,681	\$572,725	\$572,448	\$723,511	\$697,495	\$770,801	\$452,718	\$446,670	\$514,873	\$465,335	\$617,159	\$8,023,468
Received	\$20,755,572	\$20,414,585	\$21,324,093	\$22,500,109	\$22,005,902	\$21,666,458	\$22,052,097	\$22,351,260	\$23,513,281	\$24,341,176	\$24,533,631	\$24,353,388	\$24,714,514	\$22,670,313	\$22,670,313
Insured	\$21,392,614	\$20,860,573	\$21,596,377	\$22,738,797	\$22,578,696	\$22,698,907	\$22,775,628	\$23,078,719	\$24,091,587	\$24,793,834	\$24,980,312	\$24,949,271	\$25,179,970	\$23,366,502	\$23,366,502
Recovered	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0



Maryland Uninsured Employers' Fund
Key Performance Indicators

Aug-2019

	Aug-18	Sep-18	Oct-18	Nov-18	Dec-18	Jan-19	Feb-19	Mar-19	Apr-19	May-19	Jun-19	Jul-19	Aug-19	13 Month Average	13 Month Total
Documented vs. Undocumented:															
Documented Received	31	15	27	37	24	29	40	23	32	24	27	16	32	28	367
Undocumented Received	10	11	6	11	10	6	10	13	12	10	10	6	10	10	130
Unknown Received	3	9	0	0	0	0	0	0	0	1	1	0	22	3	27
Documented Open	485	443	447	\$11,525	\$38,520	\$38,520	\$18,544	\$18,544	\$50,580	\$44,544	\$54,544	\$41,544	\$52,544	\$15,515	\$15,515
Undocumented Open	132	134	138	155	161	158	163	181	181	195	198	198	202	189	1,671
Unknown Open	370	321	322	266	260	230	209	196	196	153	154	139	157	228	2,228
Coverage Fund vs. No Coverage Fund:															
Coverage Fund Received	20	15	22	18	9	18	21	13	20	19	10	3	10	13	164
No Coverage Fund Received	24	15	20	30	0	20	20	20	24	41	37	19	33	26	319
Unknown Received	0	0	0	0	0	0	0	0	0	0	0	0	0	-	-
Coverage Fund Open	80	45	40	54	80	85	88	73	101	86	81	82	83	71	71
No Coverage Fund Open	406	386	382	525	541	547	538	583	551	648	677	660	651	648	653
Unknown Open	511	473	485	353	345	311	286	283	145	142	141	125	141	285	285
Median Bill review Turn Around Time:															
Average Days Scan to Pending Approval	4	3	4	2	4	4	4	5	4	7	4	5	2	4	4
Average Days Pending Approval to Approval	6	9	3	2	2	2	3	2	2	2	2	2	1	3	3
Average Days Scan to Approval	10	14	7	5	6	6	6	8	7	9	5	7	4	7	7
Medical Bill Savings:															
Number of Bills	928	431	1,387	506	531	928	603	519	525	589	588	581	723	735	9,559
Billed Charges	\$84,344	\$295,736	\$821,671	\$424,423	\$463,767	\$977,898	\$989,563	\$330,900	\$318,964	\$849,503	\$467,931	\$479,528	\$745,024	\$620,515	\$8,065,933
Total Savings %	74%	72%	72%	74%	77%	69%	69%	71%	67%	74%	75%	75%	76%	72%	72%
Standard Savings	\$182,602	\$151,393	\$271,323	\$118,559	\$113,972	\$312,741	\$137,672	\$138,236	\$14,828	\$204,509	\$113,095	\$108,759	\$188,341	\$155,430	\$2,059,568
Network Savings	\$23,384	\$15,739	\$49,603	\$83,604	\$116,332	\$84,525	\$21,507	\$27,546	\$75,432	\$51,198	\$24,435	\$18,870	\$52,980	\$37,087	\$3,082,128
Adjustment Savings	\$221,096	\$47,934	\$245,371	\$148,580	\$117,654	\$260,451	\$352,919	\$214,586	\$458,692	\$222,975	\$244,640	\$223,258	\$309,797	\$441,305	\$5,736,869
Total Savings	\$400,081	\$215,076	\$866,308	\$331,151	\$347,959	\$937,627	\$492,047	\$380,928	\$567,445	\$483,672	\$382,170	\$350,485	\$551,718	\$651,865	\$13,631,869
Average Charge	\$89	\$68	\$59	\$84	\$87	\$106	\$162	\$64	\$61	\$143	\$81	\$83	\$82	\$85	\$85
Average Reduction	\$494	\$497	\$480	\$635	\$655	\$687	\$671	\$616	\$662	\$452	\$459	\$452	\$474	\$452	\$452
Preferred Provider Network:															
Network Bill-Processed	141	148	315	79	117	240	155	132	182	120	125	87	176	182	2,110
PPO Utilization Rate	24%	24%	33%	43%	43%	55%	29%	29%	29%	43%	39%	39%	59%	39%	39%
Charges in Network	\$122,855	\$53,771	\$200,555	\$138,598	\$154,556	\$375,768	\$118,220	\$138,108	\$151,676	\$182,919	\$85,327	\$73,243	\$193,477	\$150,332	\$1,954,570
PPO Reduction	\$19,340	\$4,585	\$32,027	\$48,104	\$89,060	\$44,901	\$13,239	\$15,574	\$29,454	\$44,875	\$15,584	\$5,953	\$28,314	\$30,320	\$383,900
Non-PPO Reductions	\$53,490	\$31,747	\$88,330	\$57,770	\$26,763	\$95,551	\$66,910	\$62,340	\$53,633	\$98,636	\$39,608	\$51,370	\$60,733	\$60,615	\$787,999



Maryland Uninsured Employers' Fund
Key Performance Indicators

Pharmacy Management	Aug-18	Sep-18	Oct-18	Nov-18	Dec-18	Jan-19	Feb-19	Mar-19	Apr-19	May-19	Jun-19	Jul-19	Aug-19	13 Month Average	13 Month Total
Number of Claims	51	44	50	50	48	51	51	47	44	44	45	48	49	49	49
Number of Pharmacy Bills Processed	137	151	161	169	177	186	186	186	186	186	186	186	186	186	186
Amount Billed (\$M)	\$89,433	\$68,286	\$77,618	\$75,068	\$86,269	\$86,561	\$77,903	\$77,903	\$115,259	\$88,538	\$92,757	\$188,610	\$135,073	\$85,274	\$1,257,284
Amount Paid (\$M)	\$70,817	\$50,054	\$57,534	\$55,730	\$65,231	\$65,673	\$68,488	\$68,488	\$68,488	\$68,488	\$68,488	\$68,488	\$68,488	\$68,488	\$68,488
Share Over Billed Pct	\$18,233	\$18,233	\$20,084	\$19,338	\$21,038	\$20,888	\$9,415	\$11,415	\$46,771	\$20,050	\$24,269	\$20,122	\$66,590	\$16,790	\$901,326
Overall Savings Percentage	24%	27%	26%	26%	26%	26%	26%	26%	29%	25%	26%	26%	23%	24%	24%
Number of PBM Claims	40	40	38	42	40	38	37	35	35	35	33	31	35	37	477
Number of PBM Pharmacy Bills Processed	137	119	135	127	146	118	128	128	142	142	115	105	155	131	1,697
Amount Billed (\$M)	\$80,468	\$51,656	\$52,121	\$55,255	\$66,263	\$46,226	\$49,515	\$49,515	\$71,401	\$46,978	\$61,560	\$43,971	\$66,749	\$55,283	\$731,682
Amount Paid (\$M)	\$40,021	\$28,874	\$38,018	\$40,159	\$47,425	\$34,488	\$34,488	\$34,488	\$34,488	\$34,488	\$34,488	\$34,488	\$34,488	\$34,488	\$40,021
PBM Savings Over Billed Pct	\$18,431	\$18,431	\$14,103	\$15,096	\$18,834	\$11,737	\$14,968	\$14,968	\$36,913	\$12,466	\$26,072	\$12,519	\$18,774	\$15,959	\$207,515
PBM Savings Percentage	27%	28%	27%	26%	28%	28%	28%	28%	29%	28%	28%	28%	28%	28%	28%
% Claims in PBM Network	78%	91%	68%	79%	63%	75%	71%	71%	69%	75%	71%	65%	73%	75%	75%
% Bill in PBM Network	71%	75%	64%	64%	62%	64%	64%	64%	64%	64%	64%	64%	64%	64%	64%
Grand Percentage	20%	16%	15%	15%	15%	15%	15%	15%	15%	15%	15%	15%	15%	15%	15%
Generic Percentage	80%	84%	85%	85%	85%	85%	85%	85%	85%	85%	85%	85%	85%	85%	85%
Mail Order Percentage	5%	8%	4%	6%	3%	3%	3%	3%	3%	3%	3%	3%	3%	3%	3%
Retail Percentage	91%	92%	96%	94%	97%	97%	97%	97%	97%	97%	97%	97%	97%	97%	97%
Narcotic Percentage	32%	34%	33%	32%	32%	32%	32%	32%	32%	32%	32%	32%	32%	32%	32%
Number of OON 3rd Party Bills	4	3	11	5	7	7	7	6	6	6	6	6	6	6	65
Number of OON Physician Dispensing Bills	12	6	14	10	8	13	15	14	14	14	14	14	15	13	153

Case Management	Aug-18	Sep-18	Oct-18	Nov-18	Dec-18	Jan-19	Feb-19	Mar-19	Apr-19	May-19	Jun-19	Jul-19	Aug-19	13 Month Average	13 Month Total
MCM (pending)	1	1	1	1	1	2	2	1	1	1	1	1	1	1	1
MCM Received	0	0	0	0	1	0	0	0	0	0	0	0	0	0	0
MCM Closed	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
MCM Savings	\$0	\$0	\$0	\$0	\$4,500	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$4,500
TCM (pending)	2	2	2	2	3	5	5	5	4	4	4	4	4	4	4
TCM Received	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
TCM Closed	1	0	0	0	0	1	1	1	1	1	0	0	2	1	8
TCM Savings	\$460	\$0	\$0	\$0	\$300	\$7,800	\$7,800	\$7,800	\$9,311	\$9,311	\$0	\$0	\$5,388	\$9,311	\$33,337
TA (pending)	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
TA Received	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
TA Closed	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
TA Savings	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
Total (pending)	3	3	3	3	4	7	7	6	5	5	5	5	5	5	5
Total Received	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Total Closed	1	0	0	0	0	1	1	1	1	1	0	0	2	1	8
Total Savings	\$460	\$0	\$0	\$0	\$4,500	\$300	\$7,800	\$7,800	\$9,311	\$9,311	\$0	\$0	\$5,388	\$9,311	\$27,857



Maryland Uninsured Employers' Fund
Key Performance Indicators

(Appendix E)

Activity	Jun-19	Jul-19	Aug-19	Sep-19	Oct-19	Nov-19	Dec-19	Jan-20	Feb-20	Mar-20	Apr-20	May-20	Jun-20	13 Month Average	13 Month Total
Received	38	22	63	20	35	23	42	27	36	26	18	39	33	33	423
Indemnity Received	37	22	60	20	35	21	41	25	36	26	18	38	32	32	411
Medical Only Received	0	0	3	0	0	1	2	0	0	0	0	0	1	1	9
Report Only Received	1	0	0	0	0	1	0	0	0	0	0	0	0	0	3
Indemnity Received Percentage	97%	100%	95%	100%	100%	91%	98%	93%	100%	100%	100%	100%	97%	97%	97%
Medical Only Received Percentage	0%	0%	5%	0%	0%	4%	2%	4%	0%	0%	0%	0%	3%	3%	2%
Report Only Received Percentage	3%	0%	0%	0%	0%	4%	0%	0%	0%	0%	0%	0%	0%	0%	1%
Reopen	10	8	7	17	7	4	8	7	10	8	4	5	7	8	102
Inactive	39	54	40	25	42	66	54	129	70	45	51	36	55	55	713
Inactive Ratio	81%	180%	57%	89%	100%	244%	148%	110%	349%	159%	150%	222%	78%	159%	136%
Hearings	31	35	48	30	47	62	74	48	44	62	39	35	2	44	571
Number of Hearings	31	35	48	30	47	62	74	48	44	62	39	35	2	44	571
Inventory	880	868	894	918	918	885	871	864	782	761	747	720	737	835	737
Medical Only Open	10	5	12	6	12	5	6	11	4	5	5	5	6	7	6
Report Only Open	3	5	5	3	3	4	3	2	-	-	-	-	-	2	2
Indemnity Open Percentage	99%	95%	98%	99%	98%	95%	99%	99%	99%	99%	99%	99%	99%	99%	99%
Medical Only Open Percentage	1%	1%	1%	1%	1%	1%	1%	1%	1%	1%	1%	1%	1%	1%	1%
Report Only Open Percentage	0%	1%	1%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
Total Open Claims	903	878	911	927	933	894	880	877	786	766	752	725	743	844	844
Financial Overview	Jun-19	Jul-19	Aug-19	Sep-19	Oct-19	Nov-19	Dec-19	Jan-20	Feb-20	Mar-20	Apr-20	May-20	Jun-20	13 Month Average	13 Month Total
Total Paid	\$446,670	\$621,939	\$465,356	\$604,300	\$494,162	\$414,780	\$696,831	\$346,088	\$693,691	\$599,490	\$287,779	\$569,284	\$784,942	\$540,519	\$7,026,751
Reserved	\$24,533,643	\$24,333,398	\$24,714,514	\$26,212,297	\$26,126,925	\$27,875,211	\$29,797,137	\$29,971,783	\$47,622,503	\$51,123,783	\$53,154,569	\$52,776,379	\$54,825,539	\$36,389,822	\$36,389,822
Incurred	\$24,980,312	\$24,955,337	\$25,179,570	\$26,816,597	\$26,621,087	\$28,289,991	\$30,495,968	\$30,317,871	\$48,316,193	\$51,723,213	\$53,441,848	\$53,345,663	\$55,610,481	\$36,930,341	\$36,930,341
Recovered	\$0	\$0	\$0	\$0	\$0	\$0	\$159,317	\$0	\$0	\$0	\$833	\$2,855	\$0	\$12,085	\$157,105



Maryland Uninsured Employers' Fund
Key Performance Indicators

Jun-2020

	Jun-19	Jul-19	Aug-19	Sep-19	Oct-19	Nov-19	Dec-19	Jan-20	Feb-20	Mar-20	Apr-20	May-20	Jun-20	13 Month Average	13 Month Total
Documented vs. Undocumented															
Documented Received	29	17	38	13	28	15	24	31	20	27	22	15	29	24	309
Undocumented Received	9	5	14	7	7	7	9	10	9	8	9	3	6	7	94
Unknown Received	0	0	0	0	0	0	1	1	1	1	1	1	1	4	20
Documented Open	554	541	552	566	571	559	551	545	487	471	468	453	461	521	
Undocumented Open	195	193	202	215	215	203	206	207	188	186	177	171	181	196	
Unknown Open	154	139	157	146	147	132	123	123	111	109	103	98	101	126	
Coverage Found vs. No Coverage Found															
Coverage Found Received	11	6	23	5	19	10	16	17	8	14	14	14	5	12	153
No Coverage Found Received	27	16	31	15	16	13	17	24	18	22	12	12	13	20	254
Unknown Received	0	0	0	0	0	0	1	1	1	1	0	0	0	1	16
Coverage Found Open	91	92	89	99	91	84	76	69	73	57	56	58	64	76	
No Coverage Found Open	671	660	681	704	707	690	690	692	608	607	598	577	585	652	
Unknown Open	141	126	141	130	135	120	114	116	105	102	98	90	94	116	
Medical Bill Review Turn Around Time															
Average Days Scan to Pending Approval	4	5	2	2	3	4	5	3	7	5	5	5	3	4	
Average Days Pending Approval to Approval	2	2	1	2	2	2	2	3	3	2	2	2	2	2	
Average Days Scan to Approval	5	7	4	4	5	6	7	6	10	6	7	7	5	6	
Medical Bill Savings															
Number of Bills	598	561	773	735	636	439	536	565	648	851	386	816	314	604	7,858
Billed Charges	\$467,891	\$478,628	\$749,024	\$519,255	\$881,148	\$343,161	\$980,313	\$432,059	\$934,915	\$726,611	\$525,098	\$565,707	\$609,816	\$631,810	\$8,213,524
Total Savings %	82%	73%	74%	80%	87%	82%	69%	79%	73%	72%	79%	72%	70%	76%	
Standard Savings	\$113,095	\$108,759	\$188,941	\$136,373	\$437,592	\$195,157	\$587,663	\$318,294	\$469,977	\$448,334	\$396,340	\$330,380	\$284,585	\$308,730	\$4,013,490
Network Solutions Savings	\$74,435	\$18,870	\$52,980	\$23,301	\$46,180	\$15,266	\$63,148	\$15,699	\$138,209	\$36,390	\$14,687	\$23,241	\$140,924	\$47,179	\$613,332
Adjustment Savings	\$244,640	\$223,256	\$309,797	\$254,245	\$279,310	\$70,764	\$245,511	\$8,256	\$70,033	\$42,438	\$3,034	\$53,221	\$3,422	\$122,148	\$1,587,925
Total Savings	\$382,170	\$350,885	\$551,718	\$413,919	\$763,082	\$281,187	\$975,322	\$342,248	\$678,219	\$525,163	\$414,061	\$406,843	\$428,930	\$478,057	\$6,216,747
Average Charge	\$782	\$853	\$969	\$706	\$1,385	\$782	\$1,829	\$765	\$1,443	\$854	\$1,360	\$693	\$1,942	\$1,105	
Average Reduction	\$6391	\$625	\$714	\$563	\$1,200	\$641	\$1,262	\$606	\$1,047	\$617	\$1,073	\$499	\$1,366	\$835	
Preferred Provider Network															
Network Bills Processed	125	87	170	101	116	83	156	130	157	207	122	213	72	155	1,749
PPO Utilization Rate	34%	29%	56%	35%	10%	16%	18%	46%	25%	32%	77%	31%	35%	34%	
Charges in Network	\$66,327	\$73,243	\$193,474	\$106,370	\$57,865	\$49,278	\$157,126	\$126,602	\$196,482	\$188,285	\$360,275	\$117,501	\$145,780	\$141,432	\$1,838,618
PPO Reductions	\$15,594	\$3,953	\$28,314	\$3,934	\$1,650	\$7,008	\$1,955	\$6,147	\$2,055	\$7,412	\$1,171	\$1,403	\$5,919	\$6,269	\$81,459
Non-PPO Reductions	\$30,608	\$51,370	\$60,735	\$72,531	\$35,566	\$29,599	\$133,105	\$63,314	\$73,321	\$55,488	\$323,587	\$17,658	\$112,883	\$87,213	\$1,135,775



Maryland Uninsured Employers' Fund
Key Performance Indicators

Jun-2020

Pharmacy Management	Jun-19	Jul-19	Aug-19	Sep-19	Oct-19	Nov-19	Dec-19	Jan-20	Feb-20	Mar-20	Apr-20	May-20	Jun-20	13 Month Average	13 Month Total	
Number of Claimants	45	48	49	44	45	46	46	45	32	40	44	38	41	39	43	457
Number Pharmacy Bills Processed	186	304	240	202	199	166	177	139	139	161	175	118	137	157	182	2,361
Amount Billed	\$92,757	\$189,610	\$126,073	\$125,026	\$156,751	\$130,342	\$135,914	\$102,610	\$81,904	\$83,899	\$49,752	\$65,790	\$75,722	\$109,012	\$1,417,151	
Amount Paid	\$71,473	\$154,776	\$97,314	\$98,689	\$87,521	\$67,849	\$66,020	\$46,020	\$61,208	\$60,962	\$35,601	\$47,773	\$53,150	\$72,874	\$947,356	
Savings Over Billed Price	\$21,284	\$34,833	\$28,759	\$26,337	\$69,230	\$62,493	\$70,895	\$56,591	\$20,696	\$22,937	\$14,151	\$19,017	\$22,572	\$36,138	\$469,794	
Overall Savings Percentage	23%	18%	23%	21%	44%	48%	52%	55%	25%	27%	28%	28%	30%	33%	39%	
Number of PBM Claims	32	31	36	33	36	37	36	29	31	31	34	30	33	35	33	433
Number of PBM Pharmacy Bills Processed	115	105	155	111	112	111	129	102	102	96	121	97	92	114	112	1,450
Amount Billed (PBM)	\$51,560	\$43,997	\$65,749	\$45,489	\$98,668	\$91,650	\$104,974	\$78,770	\$42,275	\$54,048	\$40,863	\$44,951	\$50,330	\$62,871	\$817,324	
Amount Paid (PBM)	\$37,122	\$31,478	\$47,975	\$33,135	\$39,603	\$35,797	\$42,626	\$26,990	\$29,403	\$37,745	\$29,982	\$31,773	\$35,452	\$35,233	\$458,031	
PBM Savings Over Billed Price	\$14,438	\$12,519	\$18,774	\$13,355	\$59,064	\$55,854	\$62,347	\$52,779	\$12,872	\$16,304	\$12,881	\$13,678	\$14,878	\$27,638	\$359,293	
PBM Savings Percentage	28%	28%	28%	29%	60%	61%	59%	66%	30%	30%	30%	30%	30%	30%	30%	
% Claimants in PBM Network	71%	65%	70%	75%	80%	80%	78%	91%	78%	77%	77%	80%	80%	80%	78%	
% Bills in PBM Network	62%	35%	65%	55%	56%	73%	75%	73%	60%	69%	82%	67%	73%	64%	64%	
Brand Percentage	23%	19%	17%	15%	16%	12%	12%	15%	15%	12%	11%	11%	14%	10%	15%	
Generic Percentage	77%	81%	83%	85%	84%	88%	88%	85%	85%	88%	89%	86%	86%	90%	85%	
Mail Order Percentage	6%	2%	4%	2%	3%	3%	5%	3%	4%	4%	4%	6%	5%	4%	4%	
Retail Percentage	94%	98%	96%	98%	97%	97%	95%	97%	96%	96%	96%	94%	95%	96%	96%	
Narcotic Percentage	31%	29%	31%	30%	26%	29%	26%	25%	25%	33%	25%	27%	27%	28%	28%	
Number of OOR 3rd Party Bills	9	6	7	8	6	9	7	7	4	6	7	3	6	6	82	
Number of OOR Physician Dispensing Bills	14	21	15	13	12	10	10	8	8	9	10	7	9	7	145	

Case Management	Jun-19	Jul-19	Aug-19	Sep-19	Oct-19	Nov-19	Dec-19	Jan-20	Feb-20	Mar-20	Apr-20	May-20	Jun-20	13 Month Average	13 Month Total
MCM (pending)	1	1	1	0	0	0	0	1	1	1	0	0	0	0	0
MCM Received	0	0	0	0	0	0	1	1	0	0	0	0	0	0	1
MCM Closed	0	0	0	1	0	0	0	0	0	0	1	0	0	0	2
MCM Savings	\$0	\$0	\$0	\$3,800	\$0	\$0	\$0	\$0	\$0	\$11,175	\$0	\$0	\$0	\$4,992	\$14,975
TCM (pending)	4	4	2	2	2	2	2	2	3	3	3	3	5	3	3
TCM Received	0	0	0	0	0	0	0	1	0	0	1	0	0	0	4
TCM Closed	0	0	2	0	0	0	0	0	0	1	0	0	0	0	3
TCM Savings	\$0	\$0	\$5,386	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$1,795	\$5,386
TA (pending)	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
TA Received	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1
TA Closed	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
TA Savings	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
Total (pending)	5	5	3	2	2	2	2	3	4	4	3	3	5	4	4
Received	0	0	0	0	0	0	1	1	0	1	0	0	0	0	6
Closed	0	0	2	1	1	0	0	0	0	0	2	0	0	0	5
Savings	\$0	\$0	\$5,386	\$3,800	\$0	\$0	\$0	\$0	\$0	\$11,175	\$0	\$0	\$0	\$1,566	\$20,361



UEF FUND BALANCE

As of June 30, 2012-2020

(Appendix F)

2012	\$ 10,773,750.83
2013	\$ 11,062,016.31
2014	\$ 11,025,312.96
2015	\$ 10,614,845.66
2016	\$ 8,822,208.54
2017	\$ 7,037,435.11
2018	\$ 7,011,141.05
2019	\$ 5,781,953.68
2020	\$ 6,327,160.83