



IN-KIND
 Adventure Theatre
 AIDA Bistro & Wine Bar
 All About Yarn
 American Girl
 Lee Andersen
 Antique Center at Historic Savage Mill
 Anytime Tack
 Columbia Association
 Bach Concert Series
 Baltimore Orioles
 Baltimore Ravens
 Baltimore Symphony Orchestra
 Bare Bones Grill & Brewery
 Amanda Barrett
 Bay Theater
 The Belgian Cafe
 Bertucci's Corporation
 Biago Salon and Spa
 Lynn Birzak
 Black Belt Institute
 Kristen Blount
 Bob Evans Restaurant
 Books With a Past
 Deborah Bosilovich
 Bowie Bay Sox
 Bra La La
 Breezy Willow Farm
 Natalie Brewer
 Broadway Comedy Club
 Build-a-Bear
 The Business Monthly, Inc.
 Buttonwood Beach Resort
 Camp Bow-Wow Columbia
 Canvas On Demand
 Carol Murray
 Cheesecake Factory
 Chesapeake Shakespeare Company
 Chevy's
 Chick-fil-A
 Chicago Bears
 Chipotle Mexican Grill
 Cindy's Soft Serve
 Clarice Smith Performing Arts Center at Maryland
 Clark's Elioak Farm
 Clippers Canine Cafe
 Clyde's Restaurant Group
 Columbia Art Center
 Columbia Association
 Columbia Bank
 Columbia Festival of the Arts
 Columbia Film Society
 Columbia Orchestra
 Columbia Pro Cantare
 CookieLee.biz
 Corridor Wines
 Cross Creek Golf Club
 Curves
 Daedalus Books & Music
 Dick's Sporting Goods
 Dionysus' Kitchens
 Dogtopia
 Dover Downs Hotel and Casino
 Downtown Partnership of Baltimore, Inc.
 Adron Dozat
 Eastern State Penitentiary
 Fern Eisner
 Elk Run Vineyards
 Eyre Tour & Travel
 Findaway World
 Fire and Ice
 Forever Yours
 Frederick Keys
 Friendly Pet Boundaries, Inc.
 Imagination Stage
 Irva Gabin
 Gary J. Arthur Community Center
 Ginza of Tokyo
 Gorman Farm
 Great Harvest Bread Company
 Greater South River Animal Hospital
 Green Grapes Inc / Industrial Deli
 Greenberries
 Hands of Time
 Highlights Magazine
 Hillwood Estate, Museum & Gardens
 HoCoPoLiSo
 Holiday Inn Express
 Homewood Suites by Hilton
 Howard Community College
 Howard County Government
 Howard County Historical Society
 Howard County Tourism

i.m. Wine
 Inn at Peralynna Manor
 International Spy Museum
 Interval International
 Iron Bridge Wine Co.
 J & P Italian Restaurant
 J.W. Treuth & Sons
 Jazzercise
 JetBlue Airways Corporation
 Jiggin' Gems
 Kake Korner
 Kane Company
 Hugo Keesing
 Kendall Hardware
 Keurig
 Kid's First Swim School
 Kilwins
 Kimberly Fine Portraiture
 Kokopelli
 La Palapa, Too
 Larriland Farms
 Lazarus Foundation
 Suki Lee
 Marc Levin
 Ariel Lewis
 Joanne Lichtenstein
 Linganore Wine Cellars
 Lisa Bankman
 Lois Sanders
 Longwood Gardens
 Looney's Pub
 Lucero's Pizza
 Lutfi's International Spa
 Lyndwood Square Wine & Spirits
 Madame Tussauds
 Mamma Lucia
 Mano Swartz Furs
 Karen Marks
 MarTar Swim School
 Masked Zone
 Mason and Friends Salon and Spa
 Medieval Times
 Merriweather Post Pavilion
 Mid-Atlantic Fashion, LLC
 Andrea and Paul Misner
 Monster Mini Golf
 Montpelier Mansion
 Mary Murbach
 My Thirty One
 The Nail Spa
 National Aquarium in Baltimore
 Newman's Own
 Newsroom
 Nicodemus Communications Group
 Nightmare Graphics
 Noodles & Company
 Obladi
 Office Depot
 Olney Theatre Center for the Arts
 Organic Valley
 The Original Woodstock Snowball Stand
 The Out of Africa Boutique
 Panera Bread
 Kristin Pattik
 The Pink Cabbage
 The Pearl Spa
 Pink Calyx.com
 Polish Pottery Mart
 Pump It Up
 Race Pace Bicycles
 Rams Head Tavern
 Ranazul
 Recorded Books
 Red Hot
 Reginald F. Lewis Museum
 REI
 Rep Stage
 Metropolitan
 River Hill Garden Center
 James & Ann Robinson Foundation
 Royal Taj
 The Rumor Mill Restaurant
 Salon Tusey
 Shadowland Laser Adventures
 Sharps at Waterford Farm

Sheraton Hotel Town Center/Columbia
 Kelli Shimabukuro
 Silpada
 Skin Care Institute
 SLF Promotions
 Smokin Hot
 Sony Computer Entertainment America
 Southwest Airlines
 Sports Legend Museum
 Stampin' Up
 Starbucks
 Staybridge Suites
 Mark and Mary Beth Steinbrunner
 Monica and Andy Suchoski
 Sugarloaf Mountain Vineyards
 Summer Food Program, MD State
 Department of Education
 Sykesville Tae Kwon Do Academy
 TagParty RECON
 Tapas Teatro
 Teavana
 TenMarks
 Terrapin Adventures
 That's Dancing
 Tiki's Playhouse
 Tino's Italian Bistro
 Toby's Dinner Theatre
 Trader Joe's
 Union Jack's
 VCA Lewis Animal Hospital
 Vera Bradley at the Mall
 W.R. Grace & Co.
 Walt Disney World
 Walters Art Museum
 Washington Capitals
 Watson's Tin Box
 Wegmans
 Westin Annapolis
 Westin Philadelphia
 Westwood Antiques
 Wheel of Fortune
 Whides Unique Flowers and Gifts
 Winterthur Museum & Country Estate
 Dennis Wood
 Woodhall Wine Cellars
 WYPR 88.1 FM

Instructive and Enlightening Experiences. (continued)

In partnership with the Columbia Festival of the Arts, HCLS hosted Bookapalooza at its Central Branch (a festival featuring crafts, storytelling, and author presentations) and Yavari Jones, award-winning author of *Silver Sparrow*, at the Miller Branch.

Choose Civility. An audience of 500 people attended the Choose Civility Symposium. "Building a Responsible, Bully-Free Community." In partnership with HCPSS and HCC, the day comprised three parts: a Youth Empowerment Summit for middle school students, a professional development workshop for HCC students and faculty, and a public forum moderated by NPR's Korva Coleman. Choose Civility has inspired communities from Florida to Maine, and New Hampshire to California to begin forming Choose Civility Chapters.

ARTsites. County Executive Ulman joined community leaders and artists at "Meet Me at the Pink Rabbit," an event at the Elkridge Branch that launched the Howard County Arts Council's ARTsites 2012. The Pink Rabbit, by David Friedheim and Trisha Kyner, is one of four sculptures gracing HCLS branches. *Homage to Pi* by Glenn Zweygard, *Prism Arc* by Carl Billingsley, and *Eat the Rain* by Andrew Yff, reside at the Central, East Columbia, and Glenwood branches, respectively.

Asia Culture Cafe. Partnering with the Columbia Association and Howard County Public School System, HCLS hosted Asia Culture Café at the Miller Branch. Attracting 2,000 people, the Cafe featured exhibitors, demonstrations, food, performers, and bilingual children's classes representing a variety of Asian countries.

Enchanted Garden: Grand Opening Celebration. Opened in May, the Enchanted Garden features Ginger Breadman, a replica from the Enchanted Forest donated by Martha Clark of Clark's Elioak Farm, and frog sculptures donated by Friends of Howard County Library (Frederick Toad sits near the pond in the garden, and Miss Ann Phibian and Lily greet visitors near the branch entrance).

hclibrary.org



Stay in touch!



EDUCATION FOR ALL

HOWARD COUNTY LIBRARY SYSTEM



SAY WHAT?



“One of the best library systems in the country. I pick an aisle and browse the shelves. Heaven.”

“We are incredibly lucky to be living in a county with one of the finest library systems in the world.”

“HCLS is truly the best benefit of living in Howard County.”

hclibrary.org
 Howard County Library SYSTEM
 Inform • instruct • interact • educate
 6600 Cradlerock Way, Columbia, MD

“How many places in this country need police directing traffic at a library? That’s because of everyone here and the priority that you place on education.” — COUNTY EXECUTIVE KEN ULMAN at the Grand Opening of the Charles E. Miller Branch & Historical Center, December 17, 2011

New Miller Branch. A 21st century facility for a 21st century public education, the HCLS Charles E. Miller Branch & Historical Center opened to

a crowd exceeding 7,000 people on December 17, 2011. Matching the caliber of HCLS’ curriculum, the building’s architecture reflects the community’s historical roots.

Designed to achieve LEED Silver Certification, the venue is ideal for studying, reading, conducting research, attending classes and events—and enjoyment. Achieving regional and national distinction, leading publications featured the new branch.

CUSTOMER COMMENTS

“No countdown to Christmas for Ben. His priority right now is that Grand Opening!”
“This library is the best thing that’s ever happened to Howard County.”

Accolades. A “Star!” Designated a “Star” by *Library Journal*, Howard County Library System joined the ranks of the top three percent of U.S.



public libraries earning such status. Attaining the highest possible five-star rating, HCLS was also honored as a featured system. This honor reflects the quality three-pronged curriculum HCLS’ academic and business-

oriented team delivers for students of all ages. **Top 10.** In the *American Libraries* survey of 9,200 public libraries, HCLS ranked in the top ten for borrowing per capita (24 items per resident).

STATISTICS

revenue • expenditures
education • classes
events • assistance

FINANCIAL

Operating budget: \$18,277,825

REVENUE

County: 83%
State/Grants: 12%
HCLS generated: 5%

EXPENDITURES

Salaries: 71%
Instruction, Customer Service, Other
Books & Materials: 22%
Equipment: 1%
Other: 6%

SELF-DIRECTED EDUCATION

Collection items: 1,107,284
Adult: 69%
Children: 31%
Fiction: 42%
Non-fiction: 32%
E-resources: 5%
Non-print: 21%
Items borrowed: 7,120,903

RESEARCH ASSISTANCE

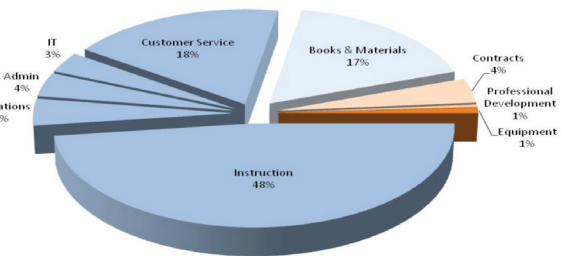
Interactions: 1,821,226

CLASSES & EVENTS

Attendance (all): 247,936
Children's classes: 188,662
Teen classes: 32,733
Adult classes: 26,541

OTHER

Volunteer hours: 22,545
Card holders: 265,635
Virtual visits: 6,005,085
Physical visits: 2,797,773



FY2012 Expenditures

Three Pillars

A major component of Howard County's strong education system, HCLS delivers high-quality public education for all ages through a curriculum that comprises three pillars:



1. Self-Directed Education
2. Research Assistance & Instruction
3. Instructive & Enlightening Experiences

Self-Directed Education.

Mobile web site. HCLS' new mobile site delivers immediacy and convenience to customers

who wish to check class schedules and place reserves on the go. A customer wrote:

"Finishing the second book in the Hunger Games, my husband said, 'I have to read the last book.' I pulled out my Blackberry, went to hclibrary.org/mobile, and reserved Mockingjay. It felt like the future."

E-books. Available for Nook, Kindle, iPad/iPod/iPhone, Android, Kobo, Sony, and Pandigital e-readers. HCLS' e-book and downloadable audiobook collection now totals 50,000 items. One customer noted, "I really appreciate the e-library. I waited to get a Kindle until I found HCLS' digital consortium. I use it every day!"

Online Homework Assistance. Through HCLS' web site, kindergarten through college students connect to live tutors—free of charge—for assistance with math, science, social studies, and English assignments seven days a week.

I don't know WHAT I would do without Online Homework Assistance.

Because of you, I moved both my C in algebra and B in history up to an A!

Summer Reading. Nearly 4,000 people packed the Miller Branch for the Summer Reading Kickoff. More than 30,000 students of all ages enrolled in one of four Summer Reading Clubs. In the competition among elementary schools, Lisbon took first place (69 percent of students participated), followed by Stevens Forest (54 percent). Middle school winners were Lake Elkhorn (66 percent enrollment), with Oakland Mills taking second place (63 percent).



Research Assistance & Instruction.

HiTech. Funded by a \$100,000 federal STEM grant, the new HiTech STEM Digital Media Lab teaches teens to think creatively in the



areas of science, technology, engineering, and math. Comprising four tracks, HiTech begins with students informally experimenting with videos, music, games, and mobile apps. It concludes with HiTech Academy, where students develop and engineer projects.

Research Assistance & Instruction. (continued)

Rube Goldberg Challenge. More than 350 fourth and fifth grade students from 14 HCPSS schools participated in the HCLS Rube Goldberg Challenge. Students incorporated science, technology, engineering, and math to invent complex, wacky machines that popped a balloon. The Celebration & Awards Ceremony included a "science fair" segment, where the 58 teams explained their creations. Teams received trophies for Best Overall, Most Green, Most Scientific, Most Humorous, Most Complex, and Community Favorite.

Enchanted Garden. A unique outdoor classroom located at the Miller Branch, the Enchanted Garden reinforces science, health and environmental education components of HCLS' curriculum in a fun, experiential manner. The venue features whimsical elements, such as thematic garden plots (e.g., Pizza Garden, Peter Rabbit Patch) and water features. HCLS instructors and Master Gardeners teach a variety of classes, such as Frogs and Salamanders of Maryland, Grow Your Dinner, Monet in the Garden, Herbal Apothecary, and a five-part Pizza Garden series.



History Education. Partnering with the Howard County Historical Society and other organizations, the Historical Center at HCLS' Miller Branch brings history to life through research opportunities, classes, and events that focus on Howard County and Maryland history. Seminars last year included Archaeology in Howard County and The 150th Anniversary of the Civil War: A Marylander's View.

Instructive and Enlightening Experiences.

HCLS Spelling Bee. HCLS Spelling Bee Champion Jack Nolan outspelled 64 other students from public and private schools and homeschool associations. The Mayfield Woods eighth grader's correct spelling of "kudzize" won him a \$1,000 college scholarship and an all-expenses-paid trip to the National Bee, where he advanced to the semifinals. West Friendship fifth grader Hanna Al-Kowski won second place and a \$750 scholarship.

Battle of the Books. Held simultaneously at three venues, Battle of the Books inspired 700 fifth grade students (134 teams) to read and be tested on 16 pre-selected books. Congratulations to all, and to those who won Best Score, Best Team Name, Best Costume, Best Team Spirit, and Best Civility.

Evening in the Stacks: Masquerade. Held at the new Miller Branch, HCLS' annual gala attracted 700 guests, raising \$92,000 for signature educational initiatives.

A+ PARTNERS IN EDUCATION

A+ Interactions between HCLS instructors and HCPSS and HCC students, faculty, or parents: 104,208

A+ Library Cards Generated: 3,055 (44,411 since 2002)
A+ Educator Cards Generated: 353 (3,714 since 2005)
Materials borrowed with A+ Educator Cards: 86,662

THANK YOU DONORS

We express our profound gratitude to our generous donors, who enable our signature initiatives. Special thanks to the Friends of Howard County Library for contributing \$81,000 (visit jointhefriends.org).

ENDOWMENT

Frank and Yolanda Bruno Fund

PRESIDENTIAL CIRCLE

\$10,000+

Friends of Howard County Library
Howard County Public School System
Institute for Museum and Library Services
John D. and Catherine T. MacArthur Foundation
Maryland Department of Labor, Licensing, and Regulation

\$5,000-9,999

Ascend One Corporation
Howard County General Hospital:
A Member of Johns Hopkins Medicine

\$1,000-4,999

Aetna Foundation, Inc.
Vic Broccolino
College Savings Plans of Maryland
Columbia-Patuxent Rotary Club
Corporate Office Properties Trust
Ellicott City Rotary Club
Grimm + Parker Architects
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Howard County Youth Program, Inc.
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Open Sense Solutions LLC
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UP TO \$250

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Diane Johnston

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Jill Kamenetz

Michael Katz

Maham Bilal Khan

Kelly Kirk

Susan and James Klender

Juliana Kopec

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Michael Plastino and Rosalie Naglieri

Irving and Jo Sande Kaplan, Lynne Kase, Elaine Sapperstein Kitt, Beverly Nackman, Maria Nathanson, Susan E. Oberfeld, Mason Olcott, Barbara L. Seboda and Lousie Pluschke, Judith H. Rivkin, Barbara W. Rudlin, Jacqueline P. Shulik, Cheryl A. Smith

In memory of Harriett B. Hinkel: Showtime Singers

In memory of William Levine: Harriet and Bruce Blum, Mr. and Mrs. Richard Blumenthal, Diane Gail Caplan, Betty Charnatz, Pauline J. Cohen, Paul Elstein, Alexander Estrin, Sara A. Hoover, Sara Phillips

Michael Plastino and Rosalie Naglieri

Irving and Jo Sande Kaplan, Lynne Kase, Elaine Sapperstein Kitt, Beverly Nackman, Maria Nathanson, Susan E. Oberfeld, Mason Olcott, Barbara L. Seboda and Lousie Pluschke, Judith H. Rivkin, Barbara W. Rudlin, Jacqueline P. Shulik, Cheryl A. Smith

In memory of Richard Lyon: Louise E. Walinsky

In honor of the 50th wedding anniversary of Rasera grandparents: grandchildren Erika and Paul, Jerry and Renee Cornett

In memory of Rose Rausch: Emanuel A. Flecker

In memory of Karen Rosenblatt: Jim and Peggy Schenk, Brian and Kelley Harrison, Jack and Tracy Santry, Susan Jaeger

In memory of Charlotte Snyder: Sandra Caffes

In memory of Barbara Seboda: Pauline J. Cohen, Louise C. Dietz, Mary E. Duffy, Christine Garcia, Susan Hellenbrand, Carol B. Hutton, Anne R. Markham, Ann S. Reiter, Margaret Trautman

In loving memory of Louise Schuerholz: Don Schuerholz

In memory of Mary Ann Thwaites: Carol Askin

George Veditz Memorial Fund: Christopher M. and Katherine F. Duck

In memory of Dr. and Mrs. Zimring: Dr. Michael P. Zimring

(continued on back)