

# VISION **MISSION VALUES**

# **BCPL'S VISION**

BCPL: The place to be empowered, inspired, informed and to succeed.

# **BCPL'S MISSION**

Baltimore County Public Library will connect our diverse community with innovative, quality services as we:

- Create welcoming physical and virtual spaces.
- Champion an early and lifelong love of reading.
- Excel as an essential information resource.



## We value our customers and strive to:

- Treat them with courtesy and respect.
- Provide fair and equitable access to information.
- Provide materials, information and services which anticipate and respond to the needs of our communities.
- Provide a sufficient level of well-trained staff.

# We value the people who work with us and strive to:

- Attract, develop, reward and retain outstanding staff.
- Create an environment of teamwork and participation, encouraging the expression of a variety of ideas and constructive disagreement.
- Communicate with each other responsibly and appropriately.
- Be a learning organization.
- Treat each other with courtesy and respect.
- Celebrate achievements.



# We value diversity and strive to:

- Recognize and celebrate the differences that strengthen our community and our library.
- Identify and respond respectfully to the differing needs of our communities and our individual customers.
- Create an organizational culture wherein all may thrive and contribute.
- Pursue diversity in the recruitment and development of staff.
- Make full use of the talents and experience of our staff.

## We value cooperation and strive to:

- Identify opportunities to collaborate with others in the community.
- Build partnerships to enhance resources.
- Identify opportunities to collaborate within the organization.

## We value innovation and strive to:

- Identify and adopt technology which enhances service.
- Examine new ideas for relevance to library service.
- Embrace constructive change.

# LETTER FROM THE DIRECTOR

The 2013 fiscal year continued to be busy at Baltimore County Public Library. For the fifth consecutive year our circulation topped 10 million with nearly 10.7 million items checked out of BCPL branches, an increase of almost 120,000 over last year. We provided computer access to nearly 1.1 million people; 840,000 on our public PCs and 244,000 on our Wi-Fi network. We served almost 5 million in-person visitors and hosted nearly 5.5 million visits to our website.

Fiscal year 2013 provided us with opportunities to further expand our ability to serve Baltimore County residents when we opened the new Owings Mills Branch in March. The branch shares space with the Community College of Baltimore County in the LEED silver-certified 120,000-square-foot building. Though it was only open for three full months of FY13, the branch recorded nearly 64,000 visits in that short time!

We ended the fiscal year with our Summer Reading Club, which once again recorded a record number of registrants. Nearly 53,700 children and teens registered for Summer Reading Club. When BCPL started keeping statistics for the program in 1984, there were only 3,522 participants. The nine-week program takes place from June through August. The program is designed not only to entertain, but to assist and encourage continued learning and development over summer vacation when students are most likely to lose a portion of what they learned during the prior year. In addition to the hard work put in by BCPL staff, over 500 Summer Reading Club volunteers logged nearly 13,000 volunteer hours. Summer Reading Club is a true team effort!

As we look to the future, we continue to explore expansion of our services to job seekers and seniors and will continue to provide convenient hours of operation for our customers. In FY 13, we developed a plan to open all 19 branches Sunday afternoons year-round; this plan will be implemented in early FY14. We will also continue to work with publishers and vendors to provide an increased selection of electronic books for our customers. While the look of libraries may change over the years, we recognize that libraries remain an integral part of the community, and it is essential to maintain vital library services. BCPL looks forward to continuing to provide the library services needed by Baltimore County residents.

James H. Fish Director

Jame N. Fil.

# **2013 MILESTONES**

- Opened the new Owings Mills Branch at County Campus Metro Centre
- 10,696,199 items checked out (+119,132 over FY12)
- Answered over 1.6 million questions and customer service inquiries
- Served 4,606,410 in-person visitors
- Hosted 5,434,855 visits to our website, www.bcpl.info
- Provided for 839,970 uses of the library's public PCs and 44,321 uses of the Wi-Fi
  network
- Implemented Strategic Plan IX to guide the library system for FY 2013-2015
- Circulated nearly 260,000 electronic books, magazines and audiobooks
- Set a record of 53,658 participants in the Summer Reading Club

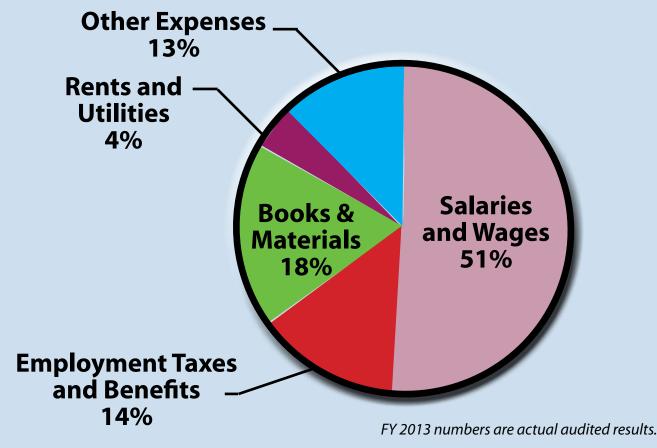
# IN THE FUTURE

- Increase outreach efforts to current and potential BCPL customers
- Create and implementing strategies for greater availability of electronic books
- Expand service to job seekers and seniors
- Continue to provide convenient hours of operation to the public
- · Maintain vital library services in challenging economic times



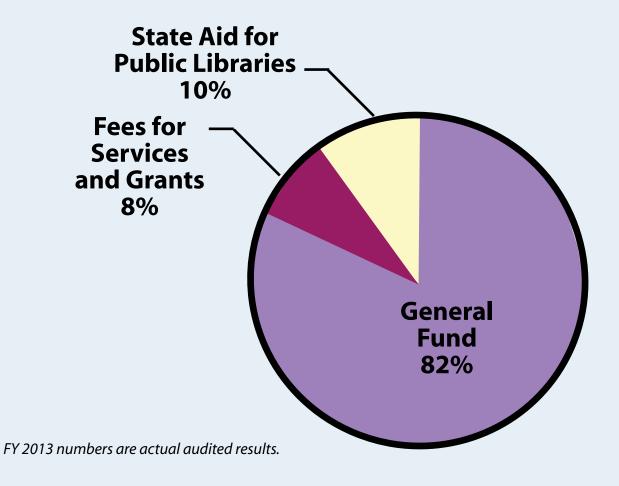
# **BCPL Expenditures - FY 2013**

Salaries and Wages	\$21,075,833	51.2%
<b>Employment Taxes and Benefits</b>	\$5,625,536	13.7%
Books and Materials	\$7,545,600	18.3%
Rents and Utilities	\$1,741,655	4.2%
Other Expenses	\$5,212,256	12.7%
	\$41,200,880	100.0%



# **Sources of BCPL Funding - FY 2013**

General Fund	\$33,914,221	81.6%
Fees for Service and Grants	\$3,436,383	8.3%
State Aid for Public Libraries	\$4,204,712	10.1%
	\$41,555,316	100.0%



# **FY 2013 Numbers of Note**

<u>Circulation</u>: 10,696,199

<u>Visitors</u>: 4,606,410 in person + 5,434,855 online

Public Computer Use: 839,970 cybrarian + 244,321 Wi-Fi

# **BREAKDOWN BY BRANCH**

DILLAIDOW	A D I DIN	AITCII	
ARBUTUS Circulation by Branch: Visitors to Branch: Public Computer Use:	479,568 191,695 38,303	LOCH RAVEN Circulation by Branch: Visitors to Branch: Public Computer Use:	93,017 79,038 21,993
CATONSVILLE Circulation by Branch: Visitors to Branch: Public Computer Use:	759,396 309,740 55,677	NORTH POINT Circulation by Branch: Visitors to Branch: Public Computer Use:	534,212 258,454 57,471
COCKEYSVILLE Circulation by Branch: Visitors to Branch: Public Computer Use:	1,467,676 452,608 56,074	OWINGS MILLS (Opene Circulation by Branch: Visitors to Branch: Public Computer Use:	ed March 2013 <b>162,027</b> <b>63,992</b> <b>6,175</b>
ESSEX Circulation by Branch: Visitors to Branch: Public Computer Use:	355,742 228,909 70,203	PARKVILLE Circulation by Branch: Visitors to Branch: Public Computer Use:	631,555 204,325 40,825
HEREFORD Circulation by Branch: Visitors to Branch: Public Computer Use:	276,081 104,788 9,372	PERRY HALL Circulation by Branch: Visitors to Branch: Public Computer Use:	696,673 229,857 36,252
LANSDOWNE Circulation by Branch: Visitors to Branch: Public Computer Use:	61,028 81,168 25,877	PIKESVILLE Circulation by Branch: Visitors to Branch: Public Computer Use:	1,416,708 443,652 60,436
LIBRARY ON THE GO Circulation by Branch: Visitors to Branch: Public Computer Use:	110,995 59,093 N/A	RANDALLSTOWN Circulation by Branch: Visitors to Branch: Public Computer Use:	445,323 314,599 71,945

## REISTERSTOWN

Circulation by Branch:	535,515
Visitors to Branch:	204,951
Public Computer Use:	32,163

## **ROSEDALE**

Circulation by Branch:	338,003
Visitors to Branch:	246,421
Public Computer Use:	44,440

# **SOLLERS POINT**

Circulation by Branch:	25,502
Visitors to Branch:	54,264
Public Computer Use:	15,317

### **TOWSON**

Circulation by Branch:	1,091,909
Visitors to Branch:	475,495
Public Computer Use:	67,013

## WHITE MARSH

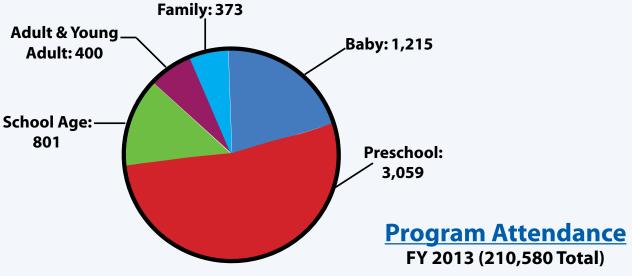
Circulation by Branch:	561,599
Visitors to Branch:	272,462
Public Computer Use:	50,653

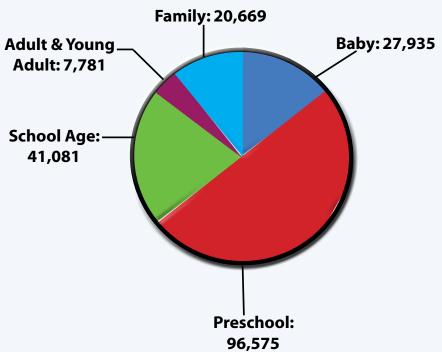
# **WOODLAWN**

Circulation by Branch:	369,327
Visitors to Branch:	330,899
Public Computer Use:	79,781

# **Number of Programs**

FY 2013 (6,184 Total)



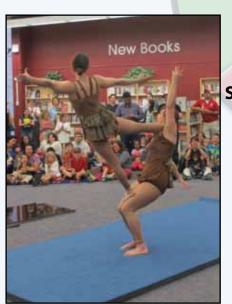




**LEGO Fun** 



Arbutus:
Stuffed Animal Sleep-over Program



41,081

Towson:
Summer Reading
Club Circus

Cockeysville: Snowglobe Program



Our Newest Branch – OWINGS MILLS







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# **Kevin Kamenetz**

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**District 3 Councilman Todd Huff** 

District 4 Councilman Kenneth N. Oliver

**District 5 Councilman David Marks** 

**District 6 Councilwoman Cathy Bevins** 

District 7 Councilman John Olszewski

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John Holman
Edythe Brooks

Jeffrey Smith Henry Turner President
Vice President
Secretary
Treasurer











# **OUR MISSION:**

The Foundation for Baltimore County Public Library mobilizes resources to support the library's commitment to a superior public library system where opportunities for literacy, reading enrichment and lifelong learning are available to all.

# A MESSAGE FROM THE FOUNDATION PRESIDENT

The Foundation for Baltimore County Public Library proudly continued to support and augment the services, both present and future, of the Baltimore County Public Library in the 2013 fiscal year.

The second annual special fundraising event, Taste of the Town, was another success, with over 300 in attendance and almost \$100,000 raised in donations and proceeds. Twenty restaurants participated, offering delectable tastings at the Perry Hall Branch against a backdrop of live music, and local celebrity chef John Shields acted as our honorary host. A spirited round of bidding in the silent auction ensured that the event was not only about good food and a good time, but also raised funds to support early childhood literacy projects at BCPL.

The Foundation for BCPL also continued our successful quarterly direct mail campaigns and our ongoing Love Your Library campaigns. These continuing programs, combined with the proceeds from Taste of the Town, help fund vital BCPL programs like My First Library Card, Summer Reading Club and Storyville, while still providing support for branch projects.

Of course, while we are grateful for all the hard work of those involved with the Foundation, none of this would be possible without our generous donors. Many thanks to everyone who gave selflessly so that we can continue to mobilize resources to support the library's commitment to a superior public library system, where opportunities for literacy, reading enrichment and lifelong learning are available to all.

Jeffrey W. Smith Board President

## MAJOR INITIATIVES AND PROGRAMS OF THE FOUNDATION FOR BCPL

**Storyville** is an interactive early literacy learning center designed specifically for children ages birth to 5 and their caregivers. Located in the Rosedale and Woodlawn branches of the Baltimore County Public Library, Storyville was made possible by funds raised by the Foundation for Baltimore County Public Library. The child-sized village includes developmentally appropriate books and activities for children ages birth to 5. The environments and activities in Storyville are specifically designed for caregivers to help their young children enter school ready to learn.

**Read Rover Plus** supports BCPL's mission to foster a lifelong love of reading in children. This is accomplished through monthly visits to licensed day care providers. Each month Read Rover Plus staff perform a story time and help providers to check out materials. The story time programs incorporate pre-reading skills which prepare the children for entering school. Also, our storytellers model successful techniques during the programs to teach day care providers important early literacy skills that they can then share with the children and their parents. Picture books, teacher resources, easy

books, teacher resources, easy CDs, DVDs and storytelling all available for checkout to further support this goal.

a program that provides library cards for gh kindergarten in all library branches, and a various pre-school programs and Baltimore he Foundation for Baltimore County Public

My First Library Card is a program that provides library cards for children ages birth through kindergarten in all library branches, and through cooperation with various pre-school programs and Baltimore County Public Schools. The Foundation for Baltimore County Public Library purchases backpacks that are given to children the first time they use their card.

Teen programs at BCPL are designed to engage teens with their peers and library staff while providing a safe environment for learning and socializing. Programs range from educational – including writing workshops and tutoring sessions – to entertaining – including open mic nights and video game contests.

**General library support** allows us to meet the library needs as they arise. These donations give the library the flexibility to respond to emerging needs that were not identified prior to the county budget process or to special opportunities that arise after the budget year begins.

**Foundation for BCPL Endowment for Children's Literacy.** In 2011, the Foundation for BCPL received its largest bequest ever, a \$475,000 gift from the estate of former BCPL employee Margaret "Peggy" Peterson. This generous donation became the initial contribution to the Foundation for BCPL Fund for Children's Literacy. Disbursements from this fund will go towards supporting and enhancing the early childhood literacy efforts at BCPL. In honor of Peggy Peterson, the Peterson Circle was founded to recognize those who have chosen to make a lasting commitment to the Foundation with a provision in their will or estate plan.

non-fiction, concept books,

PEAD ROVER

www.BCPL.info

materials are

# STATEMENT OF ACTIVITIES – Year Ended June 30, 2013

	UNRESTRICTED		PERMANENTLY	
SUPPORT AND REVENUE		RESTRICTED	RESTRICTED	OTHER SUPPORT
Library Administrator's Digest Subscriptions	\$28,425	-	-	\$28,425
Contributions	\$34,300	\$17,942	\$11,328	\$63,570
Investment Income, Net	\$42,553	\$612	-	\$43,165
Special Event Income, Net Expenditures of \$50,850	\$40,520	-	-	\$40,520
Net Assets Released from Restriction	\$33,802	(\$33,802)	-	-
TOTAL SUPPORT AND REVENUE	\$179,600	(\$15,248)	\$11,328	\$175,680
PROGRAM EXPENSES				
Grants and Donations	\$40,301	-	-	\$40,301
Library Administrator's Digest	\$10,384	-	-	\$10,384
TOTAL PROGRAM EXPENSES	\$50,685	-	-	\$50,685
SUPPORTING SERVICES				
	\$7,727			\$7,727
Fundraising Expenses	' '	-	-	
General and Administrative Expenses	\$32,393	-	-	\$32,393
TOTAL SUPPORTING SERVICES	\$40,120	-	-	\$40,120
TOTAL EXPENSES	\$90,805	-	-	\$90,805
CHANGE IN NET ASSETS	\$88,795	(\$15,248)	\$11,328	\$84,875
NET ASSETS – BEGINNING OF YEAR	\$732,506	\$158,819	-	\$891,325
NET ASSETS – END OF YEAR	\$821,301	\$143,571	\$11,328	\$976,200

# The Foundation for Baltimore County Public Library is extremely grateful to our friends for their outstanding commitment in supporting our mission between July 1, 2012 and June 30, 2013.

#### \$5,000 and up

Anonymous Better World Books Ingram Content Group M&T Bank

# **\$2,500 to \$4,999**3M Library Systems

Baker & Taylor, Inc.
Baltimore Gas and Electric Company
Comcast Cable Communications, Inc.
IBM Corporation

PwC

The David and Barbara B. Hirschhorn Foundation, Inc.

#### \$1,000 to \$2,499

Mr. William C. Appelbaum
Broadmead Residents Association
William A. Reinke
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Mr. James H. Fish
Mr. John S. Holman
Midwest Tape
Ms. Jo Pinder
Playaway, Findaway World
Point Breeze Credit Union
RBdigital Recorded Books
Sinsky-Kresser-Racusin Memorial Foundation, Inc.

# Walmart

\$500 to \$999 Mr. Todd Carpenter

Ms. Belle A. Sussman

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#### \$250 to \$499

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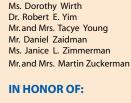
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Ms. Patricia Ann Wilson

Ms. Shirley J. Wilson

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# **AFFILIATED ORGANIZATIONS**

**Foundation for BCPL** 

**Contact Person:** Jeffrey Smith

410-887-6196

**Friends of the Arbutus Library** 

**Contact Person:** Harry Robertson

410-242-5260

**Friends of the Catonsville Library** 

**Contact Person:** Karen Nicolaus

410-788-1056

**Friends of the Hereford Library** 

**Contact Person:** Laura Pawlak

410-343-2249

**Friends of the Loch Raven Library** 

Contact Person: Michael Middleton

443-739-9688

**Friends of the Perry Hall Library** 

**Contact Person:** Jaymee Farinacci

410-592-9138

**Friends of the Pikesville Library** 

Contact Person: Mickey (Muriel) Simon

410-486-8845

**Friends of the Randallstown Library** 

**Contact Person:** John Land

410-521-0749

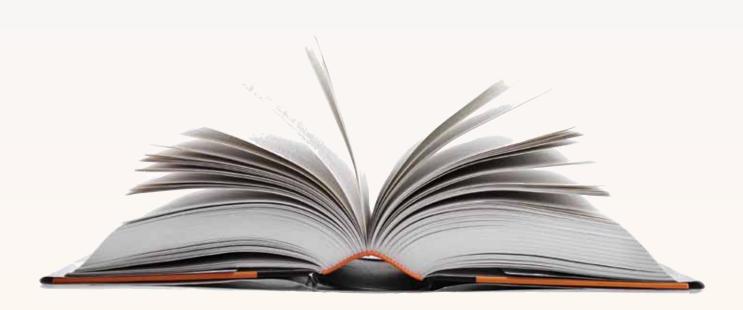
**Friends of the Towson Library** 

**Contact Person:** Fay Citerone

410-339-5375

# "We try to be responsive to the public. To be worthy of being a public library, you have to evolve."

-Jim Fish, director of BCPL, as quoted in the *Towson Times* 



# **BALTIMORE COUNTY PUBLIC LIBRARIES**

#### Administrative Offices

320 York Road Towson, Maryland 21204 410-887-6100

#### Arbutus Branch

855 Sulphur Spring Road Arbutus, Maryland 21227 410-887-1451

#### **Catonsville Branch**

1100 Frederick Road Catonsville, Maryland 21228 410-887-0951

#### **Cockeysville Branch**

9833 Greenside Drive Cockeysville, Maryland 21030 410-887-7750

#### **Essex Branch**

1110 Eastern Boulevard Essex, Maryland 21221 410-887-0295

#### **Hereford Branch**

16940 York Road Hereford, Maryland 21111 410-887-1919

#### Lansdowne Branch

500 Third Avenue Lansdowne, Maryland 21227 410-887-5602

#### **Loch Raven Branch**

1046 Taylor Avenue Towson, Maryland 21286 410-887-4444

#### **Mobile Library Services**

1716 Merritt Boulevard Dundalk, Maryland 21222 410-887-7586

#### **North Point Branch**

1716 Merritt Boulevard Dundalk, Maryland 21222 410-887-7255

#### **Owings Mills Branch**

10302 Grand Central Avenue Owings Mills, Maryland 21117 410-887-2092

#### **Parkville Branch**

9509 Harford Road Parkville, Maryland 21234 410-887-5353

#### **Perry Hall Branch**

9685 Honeygo Boulevard Perry Hall, Maryland 21128 410-887-5195

#### Pikesville Branch

1301 Reisterstown Road Pikesville, Maryland 21208 410-887-1234

#### **Randallstown Branch**

8604 Liberty Road Randallstown, Maryland 21133 410-887-0770

#### **Reisterstown Branch**

21 Cockeys Mill Road Reisterstown, Maryland 21136 410-887-21136

#### **Rosedale Branch**

6105 Kenwood Avenue Rosedale, Maryland 21237 410-887-0512

#### Sollers Point Branch

323 Sollers Point Road Dundalk, Maryland 21222 410-288-3123

#### **Towson Branch**

320 York Road Towson, Maryland 21204 410-887-6166

#### White Marsh Branch

8133 Sandpiper Circle Nottingham, Maryland 21236 410-887-5097

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