

Maryland EMS News

For All Emergency Medical Care Providers

Vol. 40, No. 7

March 2014

2014 Maryland Medical Protocols for EMS Providers Providers Must Complete Protocol Update before July 1, 2014

The 2014 *Maryland Medical Protocols for EMS Providers* are now available online. You can download and print the full version or just the updated pages—your choice! Visit <http://bit.ly/1dRFA4a> to view or download these documents. Printed versions of the entire protocol (both the 3-hole-punched full size and the 5 x 7" spiral bound) are available for purchase from the Office of Licensure and Certification. A copy of the hand-held abridged version, the Pocket Protocols, will be distributed to all Maryland EMS providers at no charge. Additional copies may be purchased through the Office of Licensure and Certification.

The 2014 protocol update became available on MIEMSS' Online Training Center on March 1, 2014. This edition of *Meet the Protocols* is a user-friendly format that gives you control over how and when to learn these important materials.

There are four versions of the protocol update available online this year:

- The ALS edition pertains to the changes affecting Paramedics and CRTs.
- The EMT version covers EMT-level changes.
- An EMR version introduces EMRs to the protocol changes that affect them.
- A Hospital Base Station edition brings hospital personnel up-to-date in interacting effectively with EMS personnel who are seeking medical consultation based on the new protocols.

The courses are divided up into small sections followed by a short quiz. Your passing grade is based on the cumulative score of all quizzes combined.

Remember: As a Maryland EMS Provider, you **MUST** complete the 2014 Protocol Update matching your level of licensure **before July 1, 2014**.

If you have questions related to the technical aspects of the Online Training Center, send an email to OnlineTraining@miemss.org or call the MIEMSS Office of Licensure and Certification at 410-706-3666 or 1-800-762-7157.



Reminder: *Miltenberger Emergency Services Seminar is almost here!*

If you haven't already registered, there is still time. For information and registration, click <http://bit.ly/N7s0z0>. This year's conference, April 4–5, 2014, is taking place at Wisp Resort in McHenry, Maryland. For the second year, the annual Region I *Night for the Stars Stellar Service Awards* will be presented on Friday night. Register before March 24, 2014, to receive a Miltenberger t-shirt!



MIEMSS joined Maryland State Police and other public safety partners on March 5, 2014, as the new AgustaWestland 139 helicopter was dedicated in Salisbury, home to Trooper 4.

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Dr. Robert Bass Receives JEMS Lifetime Achievement Award

The Journal of Emergency Medical Services (JEMS) recently presented a Lifetime Achievement Award for Outstanding Service in EMS to Dr. Robert R. Bass for his many achievements as Executive Director of MIEMSS and for EMS throughout the United States. The award was presented by A.J. Heightman, Editor-in-Chief of JEMS, on February 9, 2014, at the National EMS Today Conference.

Dr. Bass's involvement with EMS began prior to completing his undergraduate education when he served as a police officer and a volunteer rescue squad member. After completing his internship and residency in the United States Navy, he served as an EMS medical director in Charleston, South Carolina; Houston, Texas; Norfolk, Virginia; and Washington, DC. From 1994 to 2014, he served as the Executive Director of MIEMSS. Dr. Bass was also recognized as past-president of the National Association of State EMS Officials, past-president of the National Association of EMS Physicians, and past Chair of the EMS Committee of the American College of Emergency Physicians. He was a member of the Institute of Medicine Committee on the



At the EMS Today Conference and Expo 2014, A.J. Heightman (right), Editor-in-Chief of JEMS, presents a Lifetime Achievement Award to Dr. Robert R. Bass for his remarkable contributions to EMS throughout his career. Photo courtesy of Glen E. Ellman.

Future of Emergency Care, which, in 2006, provided a number of recommendations to address the challenges faced by trauma and EMS systems in the United States.

MIEMSS congratulates Dr. Bass for his extraordinary career and lifetime achievements.

Critical Incident Stress Management Team Update

MIEMSS is participating in several Critical Incident Stress Management (CISM)-related educational programs in the next few months. Each of these programs is supported with a grant to MIEMSS from the Maryland Department of Health and Mental Hygiene from funds Maryland receives from the Hospital Preparedness Program through the US Department of Health and Human Services.

CISM Coordinators Symposium

MIEMSS and the International Critical Incident Stress Foundation are conducting the statewide CISM coordinators symposium on March 23, 2014. The goal of this symposium is to enhance the collaboration and sharing of resources among Maryland's CISM teams through development of a statewide network of teams. The symposium will include a review of the CISM and community crisis response to the Navy Yard in Washington, DC and Columbia Mall shootings. If you are a team coordinator and need additional information on this symposium, please contact Randy Linthicum at rlinthicum@miemss.org.

During EMS Care 2014, MIEMSS will be holding two CISM-related pre-conference courses:

Building Skills for Crisis Intervention Teams

What: This course will provide previously-trained providers an opportunity to refresh or enhance their skills through short lectures and direct application of CISM-related skills.

When: April 30 and May 1, 8:00a-5:00p (2-day course)

Suggested Audience: Personnel who have previously received initial CISM training

Cost: \$45, includes continental breakfast and lunch each day

Instructor: Victor Welzant, Psy.D

Techniques for Delivering Bad News for Crisis Response Personnel

What: This course will provide techniques to enable first responders and EMS/healthcare personnel to deliver bad news in an organized and effective manner that reduces the distress experienced by the recipients of psychologically disturbing news.

When: May 2, 8:00a-5:00p

Suggested Audience: First responders, EMS/health care providers and supervisors who may be required to deliver bad news to a patient's family members

Cost: \$25, includes continental breakfast and lunch

Instructor: Jeffrey T. Mitchell, PhD

Registration and lodging information about EMS Care 2014 is posted on the MIEMSS website.

JEMS EMS 10 Innovators Award Presented to Local Medical Director

EMS 10 Innovators, a national award program facilitated by *The Journal of Emergency Medical Services* (JEMS), recognizes individuals in EMS who drove the profession forward. This program recognizes the work of EMS innovators from across the country. One of the EMS 10 2013 awardees was Kevin Seaman, MD, FACEP, the Medical Director of Howard County Fire and Rescue Services. Dr. Seaman was recognized for his significant contributions to prehospital emergency care well beyond the borders of Howard County, where he has established a division of the Resuscitation Academy based on the Seattle, Washington model. Dr. Seaman is also the Chairperson of the MIEMSS Statewide Cardiac Arrest Steering Committee.

Recipients were judged on criteria including a new clinical or operational program or concept; a revised local protocol or standard operating procedure that significantly enhanced the efficiency, safety, or quality of EMS care or the work environment for EMS personnel; implementation of a unique educational model or recruitment and retention program that drastically increased or improved the local workforce; or development of a new state or regional group or agreement in an effort to improve preparedness for major incidents. The EMS 10 award winners were recognized during the opening ceremonies of the EMS Today Conference in Washington, DC this past February.

Poison Prevention Week: March 16–22

Safe Kids Maryland is reminding EMS and ED professionals across Maryland that March 16–22, 2014, is Poison Prevention Week. During this week, we focus on the medication safety practices that should be a part of our daily routine—365 days a year. This year Safe Kids Worldwide is releasing a new report “Keeping Families Safe Around Medicine.” The full report is available at www.safekids.org/med_report_2014. It is a quick read for parents and every adult who cares for children. The Maryland Poison Center has educational materials for both health care providers and the public, including ToxTidbits (this month’s topic is hydrogen peroxide ingestions) and the Poison Prevention Press (A Day in the Life of a Poison Center, published in their January/February edition). Both can be downloaded from www.mdpoison.com.

Know who to call if a child gets into medicine or is given too much medicine.



POISON HELP NUMBER
1-800-222-1222

SAVE THIS NUMBER IN YOUR PHONE.
IT IS A FREE 24-HOUR HOTLINE.

Keep all medicines up and away from kids.

- Keep all medicine up and away when young children are around – even medicine you take every day.
- Be alert to medicines stored in other locations, like pills in purses, vitamins on counters and medicines in or on nightstands.
- Store children’s medicine in an out-of-reach place, including between doses.
- Choose child-resistant caps for medicine bottles, if you’re able to. If pill boxes or non-child resistant caps are the only option, it’s even more important to store these containers high and out of sight when caring for kids.
- Coordinate with other caregivers about when and which medicine should be given.



Licensure and Certification TIDBIT

Q. How can I obtain a copy of my current continuing education record?

A. You can access your current continuing education record from the “Provider Login” button on the MIEMSS website at www.miemss.org. Please follow the login instructions and select the “Con Ed” button. If you do not see the “Con Ed” button, please contact the Office of Licensure and Certification at 1-800-762-7157 or 410-706-3666 to have it turned on. At this point, only records from your current certification/licensure cycle are accessible. If you need a copy of your achieved records, contact the Office of Licensure and Certification for assistance.

Nominate a Star of Life Today!

Nominations for MIEMSS’ EMS Stars of Life and EMSC Right Care When It Counts Awards are being accepted until **April 1, 2014**. Nomination forms are available online at www.miemss.org under the “What’s New” heading, then “Maryland EMS.”



New Base Station Designation: Queen Anne's Emergency Center

Effective March 1, 2014, the Queen Anne's Emergency Center, located at 115 Shoreway Drive, Queenstown, Maryland has been approved as a MIEMSS Designated Base Station and can provide base station medical consultation.



Queen Anne's Emergency Center and helipad. Photo courtesy of Mary Alice Vanhoy.



Dr. Robert R. Bass, former Executive Director of MIEMSS, was the recipient of a Special Chairman's Award presented by Chairman of the Children's National Health System Board of Directors, James W. Lintott, Esq., at the 2013 Children's National Annual Meeting and Celebration on December 9. Pictured are Mr. Lintott, left, Dr. Bass, center, and Children's National Health System President and CEO, Dr. Kurt Newman on the right. To the far right is Children's National's mascot, Dr. Bear. Photo courtesy of Stephen Bobb.

National EMS Week 2014 is May 18–24

National Emergency Medical Services Week 2014 will be observed May 18–24, bringing together communities and medical personnel to publicize safety and honor those who provide the day-to-day lifesaving services of medicine's "front line." This year's theme is "EMS: Dedicated. For Life." Wednesday, May 21, is Emergency Medical Services for Children (EMSC) Day. Again this year, MIEMSS will honor our EMS Stars of Life and Right Care When It Counts awardees during EMS Week 2014.



EMS Care 2014 *Save the Date*

Preconference: April 30–May 2
Full Conference: May 3–4

Clarion Fontainebleau Resort Hotel
in Ocean City, MD

Registration information available at
www.miemss.org

EMS Care 2014

Building Bridges



April 30-May 4, 2014
Ocean City, MD

Presented By:
Maryland's Regional EMS Advisory Councils,
The Maryland Institute for Emergency Medical Services Systems

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Maryland EMS Care 2014 ~ Building Bridges
April 30 – May 4, 2014
At the Clarion Resort Fontainebleau Hotel

The Program

This year's program brings some new and exciting nationally recognized speakers to town, as well as some of your favorite presenters from years past. There's something for everyone at this year's conference: prehospital EMS providers, nurses, and fire/rescue personnel. Three full days of pre-conference workshop offerings, hot speakers on hot topics, and an enticing resort setting make this an inviting conference for all emergency services providers. This year we're offering some spectacular pre-conference workshops, which will be available beginning Wednesday, April 30, 2014. And there's more great news: This year's scheduling has once again allowed us to have EMS Care on the same weekend as Ocean City's Springfest 2014!! So bring the entire family for a long weekend of fun and excitement in Ocean City, Maryland.

Continuing Education

All workshops have been approved by the Maryland Institute for Emergency Medical Services Systems (MIEMSS) for continuing education for ALS and BLS providers. EMTs can fulfill the 12 hours of didactic (4 Medical, 4 Trauma, and 4 Local) training required for recertification throughout the weekend, and a 12-hour EMT skills class will be available as a pre-conference offering. Conference staff will be available on-site to assist attendees with their CEU requirements. For specific questions regarding continuing education requirements, please contact the MIEMSS Office of Licensure and Certification at 410-706-3666 or 800-762-7157.

The Hotel

EMS Care 2014 will be returning to the beautiful Clarion Resort Fontainebleau Hotel located at 10100 Coastal Highway, Ocean City, Maryland, 21842. The room rates for the Conference are as follows: Double/Double \$120/night, Executive King \$140/night, Studio King \$150/night, Cabana \$170/night. All rates are based on single or double occupancy; a \$15/night charge will be applied for extra persons. Children under 18 stay free in their parent's room. To receive these rates, you must make your reservations NO LATER than March 30, 2014. After this date, the room rates will return to the prevailing rate. The block of rooms reserved for Conference participants will fill up quickly. For more information or to make your reservations, call 1-800-638-2100 and request the EMS Care group rate or visit the Clarion website: www.clarionoc.com.

Stay for the Fun!

The Conference is located in the heart of beautiful Ocean City, Maryland. The beachfront hotel is within easy walking distance to many local attractions and just a short drive from the boardwalk, outlet shopping, the all-new Casino at Ocean Downs, and an abundance of fabulous restaurants. If you prefer to stay in, the Clarion offers numerous amenities including an indoor swimming pool, a health spa, a children's playground on the beach, arcade games, Breaker's Pub, and their famous "All You Can Eat Prime Rib, Crab Legs, and Seafood Buffet" in the oceanfront Horizon's Restaurant.

Entertainment

Our Friday evening vendor reception will return this year and will take place on Friday, May 2, 2014, from 7 PM – 9 PM. This free reception with our vendors will be complemented by good food, a cash bar, door prizes, and, as always, outstanding fellowship!

On Saturday evening, we'll be returning to *Seacrets* for more festivities, including a friendly drop-in trivia competition. Bring your friends and family for just \$5/person and join in the fun from 6:30 PM – 9 PM. So come on out, eat a little, drink a little, enjoy the rivalry, and laugh A LOT!

Fees and Expenses

Registration fees will be \$180 for the Saturday and Sunday sessions or \$100 for one day (either Saturday or Sunday). The fee includes all expenses for workshops, lectures, AV material, and printing costs. Also included are a continental breakfast and full lunch on Saturday, a full buffet breakfast and lunch on Sunday, as well as morning and afternoon snacks on both days. Pre-conference workshops are offered for an additional fee as indicated on the attached registration form. **The first 100 two-day full conference registrants will receive a complimentary EMS Care 4GB USB flash drive.**

Registration

Online registration for EMS Care is available at

<https://eecreg3.wufoo.com/forms/ems-care-2014-conference-registration/>.

Registration is limited and on a first-come, first-served basis. All mailed and/or faxed registrations received by April 18, 2014, will receive written confirmation letters.

Confirmations for registrations received after April 18 may not be available prior to on-site conference check-in. Upon receipt of your confirmation, please review all workshop selections carefully. Any requests for changes to your schedule must be received prior to April 23, 2014, and should be emailed to EMSCare@miemss.org. Requests for refunds must be submitted in writing prior to April 18, 2014. All cancellations are subject to a 20% processing fee. Returned checks are also subject to a \$25 processing fee.

Walk-in registrations will be accepted pending availability of space.

Directions

Driving directions to the Clarion Resort Fontainebleau Hotel are available on the hotel website at www.clarionoc.com.

For More Information

Contact your MIEMSS Regional Office, or visit the MIEMSS website at www.miemss.org, or follow us on Facebook at [www.facebook.com/EMSCare2014!](https://www.facebook.com/EMSCare2014/)

Pre-Conference Activities

Wednesday, April 30 & Thursday, May 1, 2014

Building Skills for Crisis Intervention Teams (Weds. & Thurs., 8 AM – 5 PM)

This continuing education workshop will provide previously-trained providers an opportunity to refresh or enhance their skills through short lectures and direct application of CISM-related skills. Course Fee: \$45 {16 hrs, Cat L/2}

Thursday & Friday, May 1 & 2, 2014

EMT 12-Hour Skills Refresher (Thurs., 6 – 10 PM; Fri., 8 AM – 5 PM)

This course is a required part of recertification for all EMTs. By coupling this course with careful selection of conference breakout sessions, EMTs can meet all requirements necessary for recertification. This class will be hosted by the Ocean City Fire Department at an off-site location. Enrollment is limited to 30 registrants. Course Fee: \$25 {12 hrs, Cat S}

Tactical Combat Casualty Care Course (Thurs. & Fri., 8 AM – 5 PM)

This year we are VERY excited to once again offer this highly regarded two-day course as an EMS Care pre-conference offering. Sponsored by the Center for Sustainment of Trauma and Readiness Skills, The Maryland Committee on Trauma and the R Adams Cowley Shock Trauma Center, this course is intended for military personnel, tactical and covert operations specialists, law enforcement and public safety officials, first responders, emergency medical technicians, and medical and allied health professionals. This course will be conducted off-site, with a didactic portion on day one conducted at the Ocean City Fire Department Headquarters. Day two will involve practical evolutions, which will be conducted at a location to be determined. More information regarding course content can be found at <http://www.mdcot.org/training/tccc/>. {16 hrs, Cat L/2}

Online registration is not available for this workshop. Registration information is available by clicking the “Maryland EMS” link under the “What’s New” section of the MIEMSS homepage at www.miemss.org.

Pediatric Education for Prehospital Providers (PEPP) (Thurs. & Fri., 8 AM – 5 PM)

This course from the American Academy of Pediatrics, for BLS and ALS prehospital professionals, is designed to teach prehospital professionals how to better assess and manage ill or injured children. PEPP features case-based lectures, live-action video, hands-on skills stations, and small group scenarios. We have waited three years for the 3rd edition; it has arrived and includes new lectures and a resuscitation skill station. Additional scenarios and special equipment have been added by PEMAC to correlate with the EMS Scope of Practice in Maryland. Participants will qualify to receive an AAP course completion card by participating in this 2-day course and successfully completing a written test.

Prerequisite: An online pretest must be completed prior to the course. Course textbook will be mailed with online access code upon receipt of payment.

Optional PALS Recertification: For those providers with a current PALS provider card, we will offer a PALS recertification with the successful completion of additional scenarios and a PALS written test. Everyone may participate in the update—only current PALS providers may renew their certification.
Course Fee: \$90 {16 hrs, Cat M/A}

PEPP – 3rd Edition Course is sponsored by the Maryland EMS for Children State Partnership Grant & EMSC Program.

Thursday, May 1, 2014

eMEDS[®] Quality Assurance Tools Training (8:30 AM – 3:30 PM)

This workshop is for current eMEDS[®] users ONLY. This is an introductory course for service administrators and QA officers seeking to improve their use of the eMEDS[®] system tools for QA purposes. Attendees will learn how to configure and use several Reporting and QA tools to monitor, follow up on, and correct issues with eMEDS[®] reports.

Topics include:

- How to use pre-existing report in Report Writer
- How to build, schedule, and share reports in Report Writer
- How to use Analytics tabular and graphic reports in eMEDS[®]
- How to customize the Incident List for QA
- How to customize and use the QA Module in eMEDS[®]
- How to use the Dashboard and internal messaging in eMEDS[®] for QA work

Prerequisites: Attendees should have administrative access to their service (i.e., be able to see and use the *Setup* tab). This class is intended for administrators and QA officers who are familiar with the eMEDS[®] run form and/or Field Bridge and have administrative rights and responsibilities for their services.
Course Fee: \$60 {6 hrs, Cat L/2}

Friday, May 2, 2014

Sponsored by our friends at Physio Control, we are pleased to announce that Tim Phalen will be returning to EMS Care 2014. Tim has been presenting 12-lead education to EMS audiences for over a decade. To date more than 25,000 EMS providers have attended one of his programs, which are known for the easy-to-understand manner in which information is presented. This year, EMS Care will be offering two half-day STEMI workshops. Take just one, or spend the day and enjoy both; it's your choice!

STEMI Essentials (8:00 AM - 12:00 PM)

What's the big deal about ST elevation? Tim will answer this and other relevant questions in demonstrating recognition of ST elevation and other ECG changes due to STEMI. He will also discuss lead "views," electrode placement, obtaining

a clear ECG, and eliminating the top STEMI impostors. Put it all together and walk away with a firm grasp on STEMI essentials. Course Fee: \$30 {4 hrs, Cat M/A}

STEMI Beyond the Basics (1:00 PM - 5:00 PM)

This course is intended to take providers already familiar with the essentials of STEMI recognition to the next level. You will learn how to recognize evidence of new onset Left Bundle Branch Block (the other indication for immediate reperfusion). In addition, you will get more detail on how to utilize additional lead ECGs to not only better identify STEMI, but to also help tailor the management of STEMI complications such as hypotension, chest pain, and AV block. Also discussed are strategies to improve your identification of the top STEMI impostors AND know what ECG findings suggest STEMI even in the presence of a potential impostor. Included are extensive review and practice sessions to help you retain these concepts. Course Fee: \$30 {4 hrs, Cat M/A}

Basic Disaster Life Support™ (BDLS®) (9 AM – 5 PM)

The Basic Disaster Life Support™ (BDLS®) course is a 7.5 hour competency-based, awareness-level course that introduces concepts and principles to prepare health professionals for the management of injuries and illnesses caused by disasters and public health emergencies. The primary focus of the BDLS® course is the incorporation of an “all-hazards” approach to mass casualty management and population-based care across a broad range of disasters. Measures to ensure and enhance health workforce readiness are emphasized throughout the course. This includes a consistent approach to workforce protection, casualty management, mass casualty triage, and fatality management.

The BDLS® course engages participants through interactive scenarios and group discussion. The BDLS® course is aimed at a broad range of audience categories that share a common likelihood of providing clinical care and assistance to casualties during a disaster or public health emergency, including health care, public health, and allied health professionals; emergency medical services personnel; and other medical first responders and receivers. Course Fee: \$60 {7.5 hrs, Cat L/2}

All fees associated with this pre-conference offering are intended to cover conference resort fees, meals, and refreshments.

Techniques for Delivering Bad News for Crisis Response Personnel (8 AM – 5 PM)

This course will provide techniques to enable first responders and EMS/health care personnel to deliver bad news in an organized and effective manner that reduces the distress experienced by those receiving psychologically disturbing news. This workshop will be led by Dr. Jeffrey Mitchell and is intended for first responders, EMS/health care providers, and supervisors who may be required to deliver bad news to a patient’s family members. Course Fee: \$25 {8 hrs, Cat L/2}

Mass Casualty/Mass Gathering Patient Tracking for the Electronic Age (9 AM – 5 PM)

Join staff from the MIEMSS Field Operations Support Team, as well as Global Emergency Resources (the maker of HC Standard/EPTS), in a workshop that covers how to effectively and efficiently track patients during a mass casualty or mass gathering incident. Topics will include when to deploy Electronic Patient Tracking (EPTS), how to position tracking units, and how to use the information gathered for planning and situational awareness. Case studies on the use of the system will be discussed including health care facility evacuations, large community events, and mass casualty incidents. This workshop will provide participants with hands-on practice with the EPTS, including new Android and iOS apps as well as the Windows 8.1 app. Participants will get to test drive a new incident commander module that will help managers of an incident quickly view data gathered within the system. Course Fee: \$60 {8 hrs, Cat L/2}

2014 Prehospital EMS Provider Protocol Rollout (BLS and ALS) (6 PM – 7:30 PM)

Are you computer-phobic? Do you wish that you could do the yearly protocol update in a real classroom instead of a virtual one? Here's your chance! Join Pete Fiackos, MIEMSS EMS Education Manager, as he presents this year's protocol update in a classroom setting. In no time at all, you will have met your continuing education requirements for this year's update. No fuss, no muss... and best of all, no computer. {1.5 hrs, Cat L/2}

2014 EMS Care Vendor Reception (7 PM – 9 PM)

Stop by and mingle with our impressive cadre of vendors and “talk shop” with your peers. While you’re there, be sure and indulge in some tasty hors d'oeuvres, compliments of Motorola. A cash bar will also be available.

Program Descriptions:

Saturday, May 3, 2014

7:30 AM – 8:30 AM: Conference Registration and Continental Breakfast

8:30 AM – 8:45 AM: Opening Ceremonies

8:45 AM – 9:15 AM: EMS State of the State

The latest developments and trends in Maryland EMS will be highlighted by Maryland EMS Medical Director Dr. Richard Alcorta. {0.5 hrs, Cat M/A}

9:15 AM – 10:45 AM: Keynote Address

Response Considerations for IED and Mass Shooting Incidents

William Seifarth, MS, EMT-P – DHS Office of Health Affairs

Randy Stair, RN, BSN, NRP – U.S. Secret Service

Recent mass shooting and improvised explosive device (IED) incidents reveal that some traditional practices of first responders need to be realigned and enhanced to improve survivability of shooting victims and the safety of first responders caring for them. This presentation translates evidence-based response strategies from the U.S. military's vast experience in responding to and managing casualties from IEDs and/or mass shootings and its significant investment in combat casualty care research of the civilian first responder environment. Additionally, civilian best practices and lessons learned from similar incidents, both in the United States and abroad, are incorporated into this presentation with emphasis on hemorrhage control, Personal Protection and Equipment (PP&E), and interoperability and incident management. {1.5 hrs, Cat T/B}

11:15 AM – 12:15 PM: General Session

Lessons Learned from the Columbia Mall Shooting

Matthew Levy, DO, FACEP, NRP

Howard County Police Department

Howard County Department of Fire and Rescue Services

Dialogue and guidance from the federal level regarding response to active shooter events is changing rapidly. This presentation describes the relationship between the Howard County Police Department and the Howard County Department of Fire and Rescue Services in areas of shared responsibility, detailing efforts to provide medical support to tactical police teams. Better communications, resulting from close working relationships, allowed both agencies to plan for active shooter events, carry out drills, and stand-up a multi-agency group working together to come to consensus on a range of issues. These activities will be discussed and their impact on the response to the Columbia Mall shootings will be described. Don't make the mistake of saying, "That kind of thing happens someplace else." Learn strategies to adapt for your community that will result in a better-prepared state for your agencies to respond to a similar event. {1 hr, Cat L/2}

1:15 PM – 2:45 PM: Breakout #1

(1A) Pipe Dreams or Protocols?

Heidi Halterman, RN, EMT-P – R Adams Cowley Shock Trauma Center

Discuss emerging trends in EMS and trauma care delivery, including technological advances, care delivery models, and evolving medications. A dynamic dialogue will be encouraged among participants to evaluate the possibility of integrating such trends into the Maryland EMS model. {1.5 hrs, Cat T/A}

(1B) Who's Afraid of Radiation? – A Rational Approach to Radiological Medical Response Operations

Erik Glassman, MS, CCEMT-P, FP-C, EMT-T – Operations Planner/Paramedic, Oak Ridge Institute for Science & Education

Incidents involving potential exposure to radiation typically invoke greater fears among responders and the general public when compared to other hazardous materials releases. Over the years, a number of continually perpetuated myths and misconceptions dating back to the cold war have shaped our perceptions of the risks, potential injuries, and ability to successfully respond to and recover from this type of incident. During this presentation, Erik will provide a clinically relevant overview of important concepts in health physics and radiation protection, dispel a number of common myths in provider safety and patient management, discuss the needs of prehospital providers during radiological and nuclear scenarios of concern, and show how these needs apply to overall EMS system preparedness for other more frequently encountered disasters. {1.5 hrs, Cat M/B}

(1C) Transporting Children Safely in Ambulances – Tools, Techniques, and Training

Susanne Ogaitis-Jones, MSPH, CPST – EMSC Program at MIEMSS

NHTSA released a document in 2012 with specific guidelines on the five situations frequently faced by EMS providers when transporting infants, children, and youth. In the past two years, many new devices have been released—only some of which have been tested. This session will include a review of the principles, demonstration of the proper ways to secure devices to a stretcher, and the future testing needed for evidence-based practice. {1.5 hrs, Cat L/2}

(1D) Medical Emergency Case Reviews

Bill Howard, MD, FACS

Dr. Bill Howard returns to the conference circuit for a lively discussion of various medical emergency cases from the perspective of an ED physician. Come hear how these calls are best handled, and see why the call that you respond to may not always match the findings in the ED! {1.5 hrs, Cat M/A}

(1E) Crew Resource Management: It's Not Just a "Fire Thing!"

**EMS Battalion Chief Alan Butsch – Montgomery County Fire/Rescue Service
Roger Stone, MD, MS, FACEP, FAAEM**

The Fire Service emphasizes safety in most everything it teaches or practices. Many departments have created the "Safety Officer," for planning or daily operations, exclusively to focus on this important issue known to save firefighter

lives. Part of the education is in Crew Resource Management (CRM), which grew out of the aviation industry and encourages all personnel to speak-up for safety. In this session, Alan Butsch and Dr. Roger Stone, the EMS Battalion Chief and Medical Director of MCFRS, respectively, will lead a discussion of the applications of a culture of CRM to EMS, which could result in many patient lives saved when practiced, and lives lost if ignored. {1.5 hrs, Cat L/2}

(1F) Prehospital Management of the Suspected Overdose

Dr. Richard L. Alcorta, MD, FACEP – MIEMSS EMS Medical Director

Within the past six months, Maryland has been plagued with over 40 deaths related to fentanyl-laced heroin. The emergence of new and more potent drugs has presented a continual challenge for EMS in managing patient encounters of suspected overdose. This presentation will review some of the latest drug concoctions on the streets and detail the presentation and management of a suspected overdose patient. The administration of Narcan by the BLS provider will also be discussed. {1.5 hrs, Cat M/A}

3:00 PM – 4:30 PM: Breakout #2

(2A) Blades, Bullets, and Things That Make Holes: Managing Penetrating Trauma

Thomas Genuit, MD, MBA, FACS – Sinai Hospital of Baltimore

Delve into the ins and outs of penetrating trauma to the chest and abdomen, and examine the paths of destruction caused by various mechanisms of injury. Dr. Genuit will detail the management of patients presenting with these severe injuries in a case review format. {1.5 hrs, Cat T/A}

(2B) The Crashing Medical Patient – Practical Ways to Minimize Morbidity and Mortality

Erik Glassman, MS, CCEMT-P, FP-C, EMT-T – Operations Planner/Paramedic, Oak Ridge Institute for Science & Education

This presentation is designed to review the initial presentation and prehospital management of the crashing patient with one of several high-risk illnesses. By focusing on rapid recognition of critical illness and the provision of aggressive and appropriate care in the field, the prehospital provider will play a crucial role in minimizing morbidity and potential mortality in this patient population. During this presentation, Erik will review current trends in resuscitation of the septic, crashing asthmatic, and crashing anaphylactic patient and bridge the science to practical tips and tricks for use in the field. [Recommended for ALS Providers] {1.5 hrs, Cat M/A}

(2C) Family Presence: Incorporating into Practice

Karen O’Connell, MD, FAAP – Children’s National Medical Center – EMTC

For many, the concept of family presence when working with an ill or injured child produces anxiety. For others, it is a necessary and critical component. Karen O’Connell, MD, from Children’s National Medical Center, is the lead author on a study which evaluated family presence during trauma activations and medical resuscitations. Dr. O’Connell will present the clear findings of the study—parents

and professionals all agree: Incorporating family presence into daily practice is possible and practical in both the ambulance and the emergency department. {1.5 hrs, Cat L/2}

(2D) Fast and Furious: How to Tackle Tachyarrhythmias

David Vitberg, MD – Director of Critical Care Services, Greater Baltimore Medical Center

Tachycardia in any patient often signifies significant underlying problems. Rendering appropriate prehospital care for patients with tachycardia can be very difficult if the provider cannot accurately identify the specific rhythm. Now you can diagnosis any narrow or wide complex tachyarrhythmia in ten seconds with the simple approach that will be reviewed in this presentation. {1.5 hrs, Cat M/A}

(2E) Ocean City Beach Patrol Sand Collapse Rescue

Captain Butch Arbin, Ocean City Beach Patrol

Edward Kovacs, Ocean City Beach Patrol

Back by popular demand, the Ocean City Beach Patrol will be returning this year for another two-part presentation demonstrating the unique challenges of rescue operations on the beach. This year the Beach Patrol, along with their partners in public safety, will for the first time demonstrate a sand collapse rescue detailing their spinal injury management technique. {1.5 hrs, Cat T/B}

(2F) Blue Campaign: EMS Encounter with Human Trafficking

Ray Mollers, MSA – EMS Program Manager at DHS Office of Health Affairs

Human trafficking is a form of modern-day slavery and involves the use of force, fraud, or coercion to exploit human beings for some type of labor or commercial sex purpose. Every year, millions of men, women, and children worldwide—including in the United States—are victims of human trafficking. EMS providers are often the first to encounter victims of human trafficking and are instrumental in identifying the victims and acquiring resources and assistance for victims. Learn what resources are available and how EMS can make a difference. {1.5 hrs, Cat M/B}

Sunday, May 4, 2014

7:00 AM – 8:30 AM: Breakfast Buffet

8:30 AM – 10:00 AM: Superstorm Sandy: New Jersey's Largest 911 Call

Henry Cortacans, MAS, CEM, EMT-P – New Jersey EMS Task Force

Superstorm Sandy was New Jersey's largest, and the second most costly, disaster in U.S. history. This session details the EMS response to this catastrophe including the coordinated effort with other state and federal partners, which was instrumental to its overall response that undoubtedly saved lives. Presenters from the New Jersey EMS Taskforce will discuss hospital/nursing home evacuations, the Emergency Management Assistance Compact, multi-agency coordination, providing continuity of operations, development of regional EMS staging areas, mobile field hospital deployments, and the use of medical ambulances buses and interstate mutual aid. {1.5 hrs, Cat L/2}

10:15 AM – 11:45 AM: Breakout #3

(3A) Navigating Advanced Airways

David Stamey, EMT-P, CCEMT-P – MIEMSS Region II Administrator

This course is designed to enhance students' knowledge of current advanced airway practices and techniques. It will improve students' overall skill level and introduce each student to the latest airway equipment. Included will be a hands-on surgical airway lab where students will have the opportunity to practice a surgical airway. {1.5 hrs, Cat T/A} ****Limited to 18 registrants****

(3B) ET: Evolving Therapies – EMS Encounters of Another Kind

Matt Goldstein, PA, EMT-P – Good Samaritan Hospital

The patient care paradigm is shifting from hospital-based care to community-based care. This has led to the advent of multiple devices that have traditionally required inpatient management. Such devices include externally worn defibrillators (LifeVest[®]), implanted defibrillators (ICD), and ventricular assist devices. It is not uncommon for EMS providers to encounter these technologies, and it is important to understand their functionality and how these technologies affect assessment and care. This presentation will include an overview of common devices, their functionality, EMS considerations, and their impact on prehospital care. {1.5 hrs, Cat M/A}

(3C) Pediatric Seizures: Shake, Rattle, and Roll

Elizabeth Quaal Hines, MD – Johns Hopkins Children's Center

Determining the neurological status of a child is often difficult. Seizures occur for different reasons at different ages. This presentation will include the causes, symptoms, types, and field treatment of seizures in infants, children, and youth. Elizabeth Quaal Hines, MD from Johns Hopkins Children's Center will make seizures come to life. {1.5 hrs, Cat M/A}

(3D) Unusual Chemical Hazards for the EMS Professional

Richard Russotti, RN, EMT-P – University of Rochester, Strong Memorial Hospital

This presentation will provide an overview of chemical agents of multiple varieties using case studies to highlight the unusual use of chemicals for chemical-assisted suicide, consumer level hazardous materials events, homemade chemical bombs, and drug production. Details will be provided for specific chemicals as they relate to scene safety, provider safety, decontamination, triage, and transportation. Mass casualty decontamination will also be discussed, as well as decontamination practices for protecting responders and hospital emergency department personnel. {1.5 hrs, Cat T/A}

(3E) The Evolving Role of Emergency Services in Outbreak Response

Leonard H. Guercia, MA, EMT-P – Vice President: The Holdsworth Group

As the international health community keeps its eye on a novel avian influenza A (H7N9) virus that has emerged in China, critical lessons must be learned by the emergency services system before the next outbreak, including methods of protecting first responder and ED personnel during a pandemic. The emergency services, public health, and homeland security agencies are interdependent on

each other to protect the nation. The single biggest factor in the success of any operation is personnel. All of our response and prevention plans require people to perform their assigned roles. When a health emergency strikes, it often depletes the ranks of available personnel and weakens our response capacity. {1.5 hrs, Cat M/B}

(3F) MCI Management for the Field Level Provider

John Donohue, BS, EMT-P – MIEMSS Chief of Field Operations

This workshop will cover current and evolving technologies in mass casualty incident (MCI) management. Topics will include a review of START/JumpSTART triage, the Maryland Triage Tag, and the Electronic Patient Tracking System (EPTS). Incident command for mass casualty incidents will be covered with emphasis given to how a medical branch should be formed. {1.5 hrs, Cat T/B}

12:45 PM – 1:45 PM: Breakout #4

(4A) Lateral Impact MVC: Injury Patterns and Scene Safety

Paul Burke, PA, EMT-P – Meritus Medical Center

Paul Burke will present case reviews of high speed lateral impact MVCs, with a discussion of mechanism of injury as a predictor of injury patterns. Paul will also include valuable information on scene safety that no provider should be without. {1 hr, Cat T/B}

(4B) Management of the Agitated Patient

Tim Chizmar, MD, FACEP – Region III EMS Medical Director

EMS providers often encounter patients who may be agitated, confused, or combative because of a medical or psychiatric disease. These patients may pose a risk to themselves or health care personnel. This session will review a systematic approach to safe and effective treatment of agitated patients in the prehospital environment. Medical and psychiatric diseases that may cause the patient to become acutely agitated or confused will be reviewed, and pharmacologic and non-pharmacologic methods for treating the acutely agitated patient will be discussed. The Maryland refusal protocol as it relates to confused, agitated, or delirious patients will also be addressed. {1 hr, Cat M/A}

(4C) Bananas, Buttons, Batteries, and Booze: Things Children Swallow

Allen Walker, MD, MBA – EMSC Program at MIEMSS

Children put many things in their mouths as they gain the ability to grab and to crawl. Dog cookies are among the safest. Button batteries and toy magnets pose a real danger that often goes unrecognized. In this session, Dr. Allen Walker, Associate State EMS Medical Director for Pediatrics, will provide examples of potentially harmful ingestions from the “one killer pill” to toy parts that may pass easily and those that cause serious injuries. {1 hr, Cat M/A}

(4D) Controversies and Conundrums in Trauma Care

Benjamin Lawner, DO, EMT-P, MS, FAAEM – University of Maryland Medical System

Always a crowd pleaser, Dr. Ben Lawner will highlight some of the most controversial topics in trauma care today, including the ever-contentious spinal immobilization protocol. {1 hr, Cat T/B}

(4E) Introducing Maryland's New Provider Licensure System

Rae Oliveira, RN, EMT-P – Director, Licensure and Certification, MIEMSS

In this session, MIEMSS Licensure and Certification Director Rae Oliveira will cover setting up a profile, changing affiliations, registering for courses, and navigating the new provider licensure system. {1 hr, Cat L/2}

(4F) See Something, Say Something: Emergency Services Role in Homeland Security

David Lewis, Fire/EMS/EM Intelligence Analyst – Maryland Coordination and Analysis Center

Each day, fire and EMS responders serve their communities while performing the core functions of prevention, response, and investigation. In the course of these duties, personnel may observe activities that could serve as indicators of potential criminal or terrorist activity. The Maryland Coordination and Analysis Center (MCAC) is the state's fusion center for the collection, analysis, and dissemination of homeland security information. This presentation will provide an overview of the MCAC mission and discuss how emergency services providers can serve as an information source to aid the MCAC in meeting the state's homeland security mission. {1 hr, Cat L/2}

2:00 PM – 3:00 PM: Breakout #5

(5A) Geriatric Trauma

Kristen Ray RN, MSN – R Adams Cowley Shock Trauma Center

Geriatric patients present differently than younger patients due to factors such as co-morbidities, medication, and the physiological changes that naturally occur as we age. The program will also address challenges associated with immobilizing geriatric patients with a kyphotic spine. Kristen's points will be reinforced via case study. {1 hr, Cat T/B}

(5B) Don't Get "Sunk" With Syncope

Jeremy Mothershed, NREMT-P

In this session, attendees will explore the etiologies of this self-limiting loss of consciousness and understand why syncope can be an indicator of a more serious medical condition. Some of the many possible causes of syncope will be reviewed, detailing why BLS and ALS providers should take all cases of syncope seriously. {1 hr, Cat M/A}

(5C) Sticks and Stones and Broken Bones: Pediatric Injuries

Jen Guyther, MD – University of Maryland Medical Center

Children can and will do anything and go anywhere that looks FUN! Our first goal is to prevent injuries and our first duty is to do no harm. Jennifer Guyther, MD from the University of Maryland will present minor and major orthopedic injuries seen in children. This session will cover how to recognize, stabilize, and treat both upper and lower extremity injuries. Injury = Pain; pain assessment and management will be emphasized. {1 hr, Cat T/B}

(5D) Emergency Incident Rehabilitation

Richard Russotti, RN, EMT-P – University of Rochester, Strong Memorial Hospital

The biggest barrier to emergency incident rehabilitation (EIR) is overcoming complacency. This presentation will review the EIR process and the EMS role within that process. Key features necessary to make your next EIR functional will be highlighted including prehabilitation, pre-incident planning, incident action planning, and personnel accountability—all from a multidisciplinary (EMS/fire) perspective. Attendees will be invited to share operational successes and frustrations related to EIR. {1 hr, Cat M/B}

(5E) Ethics in EMS Care

Leonard H. Guercia, MA, EMT-P – Vice President: The Holdsworth Group

The provision of high quality, high performance emergency medical services is more than just getting personnel to a patient in a timely fashion. The EMS leader faces several challenges on a daily basis to keep the EMS system from slipping into failure. This presentation will outline all of these responsibilities that must be executed, while always being mindful of conducting oneself in a moral and ethical manner each day. {1 hr, Cat L/2}

(5F) Ambulance Strike Team Deployment and Operations

Randy Linthicum, MS, EMT-P – MIEMSS Director of Emergency Operations

In this session MIEMSS staff will present an overview of ambulance strike team (AST) requesting and deployment. Through a review of Maryland's past deployments, students will get a feel for what it's like to work as part of an AST. The session will also review how impacted counties and states request resources such as ASTs through the emergency management system. Also discussed will be current efforts led by MIEMSS and a multi-agency ambulance strike team committee to develop pre-designated ambulance strike teams to speed and improve the deployment to large events/disasters, both inside Maryland as well as to other states. {1 hr, Cat L/2}

3:15 PM – 4:15 PM: Closing Keynote

EMS Darwin Awards: Perfectly Good Calls Gone Bad

Benjamin Lawner, DO, EMT-P, MS, FAAEM – University of Maryland Medical System

Wrap up the weekend with a laugh or two as Dr. Lawner presents some seemingly simple cases that have gone terribly wrong. Sit back, relax, and learn how **not** to make next year's list of EMS Darwin Awards! {1 hr, Cat L/2}

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Time	Saturday, May 3, 2014					
7:30-8:30a	Registration / Continental Breakfast					
8:30-8:45a	Opening Ceremonies					
8:45-9:15a	EMS State of the State – Dr. Richard Alcorta {M/A}					
9:15-10:45a	Response Considerations for IED and Mass Shooting Incidents {T/B}					
10:45-11:15a	Vendor Break					
11:15a-12:15p	Lessons Learned from Columbia Mall Shooting {L/2}					
12:15-1:15p	Lunch					
1:15-2:45p	Pipe Dreams or Protocols {T/A}	Who's Afraid of Radiation? {M/B}	Transporting Children Safely in Ambulances {L/2}	Medical Emergency Case Reviews – Dr. Bill Howard {M/A}	Crew Resource Management: It's Not Just a Fire Thing {L/2}	Prehospital Management of Suspected Overdose {M/A}
2:45-3:00p	Break					
3:00-4:30p	Blades, Bullets, and Things that Make Holes {T/A}	The Crashing Medical Patient - Practical Ways to Minimize Morbidity and Mortality {M/A}	Family Presence: Incorporating Into Practice {L/2}	Fast and Furious: How to Tackle Tachyarrhythmias {M/A}	Ocean City Beach Patrol Sand Collapse Rescue {T/B}	Blue Campaign: EMS Encounter with Human Trafficking {M/B}

Sunday, May 4, 2014

	Sunday, May 4, 2014					
7:00-8:30a	Breakfast Buffet					
8:30-10:00a	Superstorm Sandy: New Jersey's Largest 911 Call {L/2}					
10:00-10:15a	Break					
10:15-11:45a	Navigating Advanced Airways {T/A}	ET: Evolving Therapies {M/A}	Pediatric Seizures: Shake, Rattle, and Roll {M/A}	Unusual Chemical Hazards for the EMS Professional {T/A}	The Evolving Role of Emergency Services in Outbreak Response {M/B}	MCI Management for the Field Level Provider {T/B}
11:45a-12:45p	Lunch					
12:45-1:45p	Lateral Impact MVCs {T/B}	Management of the Agitated Patient {M/A}	Bananas, Buttons, Batteries, and Booze: Things Children Swallow {M/A}	Controversies and Conundrums in Trauma Care {T/B}	MD's New Provider Licensure System {L/2}	See Something Say Something {L/2}
1:45-2:00p	Break					
2:00-3:00p	Geriatric Trauma {T/B}	Don't Get "Sunk" With Syncope {M/A}	Sticks and Stones and Broken Bones {T/B}	Emergency Incident Rehabilitation {M/B}	Ethics in EMS Care {L/2}	Ambulance Strike Team Deployment and Operations {L/2}
3:00-3:15p	Break					
3:15-4:15p	EMS Darwin Awards: Perfectly Good Calls Gone Bad {L/2}					

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EMS Care 2014 ~ Building Bridges

Registration Form – Count Me In!!!



Online Registration available at <https://eereg3.wufoo.com/forms/ems-care-2014-conference-registration/>

~ SUBMIT ONE REGISTRATION FORM FOR EACH ATTENDEE ~

Please print your name as you wish it to appear on your name badge:

First Name: _____ Last Name: _____

Prov. ID: _____ Primary Affiliation: _____

Address: _____ City: _____ State: _____ Zip: _____

Phone: _____ Fax: _____ Email Address: _____

Certification/Licensure (Circle One): EMR EMT CRT-I Paramedic EMD RN Student Other

Please select the programs that you plan to attend:

Pre-Conference Workshops:

Wednesday/Thursday, April 30 and May 1, 2014

_____ Building Skills for Crisis Intervention (\$45)

Thursday/Friday, May 1 and 2, 2014

_____ EMT 12-Hour Skills Refresher (\$25)

_____ Ped. Education for Prehospital Providers (\$90)

Thursday, May 1, 2014

_____ eMEDS[®] Service Administrator Training (\$60)

Friday, May 2, 2014

_____ BDLS[®] (\$60)

_____ Techniques for Delivering Bad News (\$25)

_____ Patient Tracking for the Electronic Age (\$60)

_____ STEMI Essentials (8AM-12PM) (\$30)

_____ STEMI Beyond the Basics (1PM-5PM) (\$30)

_____ 2014 EMS Protocol Update (BLS & ALS) (FREE)

Will you be attending the FREE Vendor Reception

Friday, May 2, from 7PM-9PM?

YES! _____ No _____

Breakout Sessions: (Please circle)

Saturday, May 3, 2014:

Breakout 1: A B C D E F

Breakout 2: A B C D E F

Sunday, May 4, 2014:

Breakout 3: A B C D E F

Breakout 4: A B C D E F

Breakout 5: A B C D E F

Please Note!!!

- ❖ No refunds will be granted unless a written cancellation is received prior to April 18, 2014. All cancellations are subject to a 20% processing fee.
- ❖ Returned checks are subject to a \$25 processing fee.
- ❖ Anyone needing special accommodations or having special dietary requirements should contact the Region III Office of MIEMSS by April 7, 2014, at 410-706-3996 or EMSCare@miemss.org.
- ❖ Submission of this registration form constitutes agreement to the full terms and conditions of EMS Care 2014 as seen on page 2 of this form.

Registration Fees:

Pre-Conference(s) Sub-Total: _____

Full Conference (Sat/Sun) (\$180): _____

Conference One-Day Pass (\$100): _____

(Sat. _____ Sun. _____)

Total: _____

Early Registration:

- The first 100 to register for the full conference and pay in full will receive a FREE 4GB USB flash drive.

Payment:

_____ **Pay by Check**

Payable to: Emergency Education Council of Region III

Mail To: MIEMSS Region III

653 West Pratt Street

Baltimore, Maryland 21201

_____ **Pay by Purchase Order** (see mailing address above)

_____ **Pay by Credit Card**

Fax credit card registrations to 410-706-8530

VISA: _____ Master Card: _____ AMEX: _____ Discover: _____

Card #: _____

Expiration Date: (MM/YY) _____

Security Code: _____

Billing Address:

Check if same as mailing address

Street: _____

City: _____ State: _____ Zip: _____

(Billing Address needed for credit card authorization)

Signature: _____



EMS Care 2014 ~ Building Bridges Registration Form – Count Me In!!!



Online Registration available at <https://eecreg3.wufoo.com/forms/ems-care-2014-conference-registration/>

Maryland EMS Care Conference Attendee Terms and Conditions

REGISTRATION:

Registration for Maryland EMS Care Conference incurs an obligation on your part to complete the registration process including paying registration fees. Registrations may be paid immediately by credit card. Registrations submitted with payment by check require payment within ten (10) days of submission. Registrations submitted with payment by purchase order require payment within thirty (30) days of submission. An invoice will be sent to the registrant with a request for payment when fees are to be paid by company check or purchase order. All registrations must be paid in full upon commencement of conference proceedings. If you fail to cancel prior to the cancellation deadline, April 18, 2014, registration fees are not refundable. If you register for the Maryland EMS Care Conference, but do not attend and do not cancel prior to the cancellation deadline, you are still liable for the registration fees.

PRE-CONFERENCE OFFERINGS:

All pre-conference offerings are subject to cancellation due to low enrollment. In the event a course is cancelled, participants will be given a full refund of the course fees. The decision to cancel a pre-conference course will be made at the discretion of the EMS Care planning committee and will be made on April 12, 2014.

PAYMENT PROCESSING:

By submitting the conference registration form, you agree to the charges to the submitted credit card of registration fees for Maryland EMS Care Conference 2014. If registration is made by check or purchase order, you agree to be responsible for the charges whether you attend the conference or not. Returned checks are also subject to a \$25 processing fee.

ATTENDEE REFUNDS:

No refunds will be given for cancellations made after April 18, 2014. Cancellations made before April 18, 2014, will be refunded less a 20% administrative fee. Refund requests must be made by email to EMSCare@miemss.org. You may transfer your registration to another person without penalty, provided you inform the Maryland EMS Care Conference by email.

By registering for EMS Care 2014, you agree to grant the Emergency Education Council of Region III and the Maryland Institute for Emergency Medical Services Systems (MIEMSS) the right to distribute, transmit, publish, copy, or otherwise make use of, either in whole or in part, either digitally or in any other medium known or later discovered, the photographs taken during the conference. Attendees assume all risk incidental to participation in all activities, loss or damage to property, and release management, its employees, and agents against all claims.

MIEMSS, *Maryland EMS News*
653 W. Pratt St., Baltimore, MD 21201-1536



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Lt. Governor Anthony Brown

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653 W. Pratt St., Baltimore, MD 21201-1536
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