

ACHIEVEMENT





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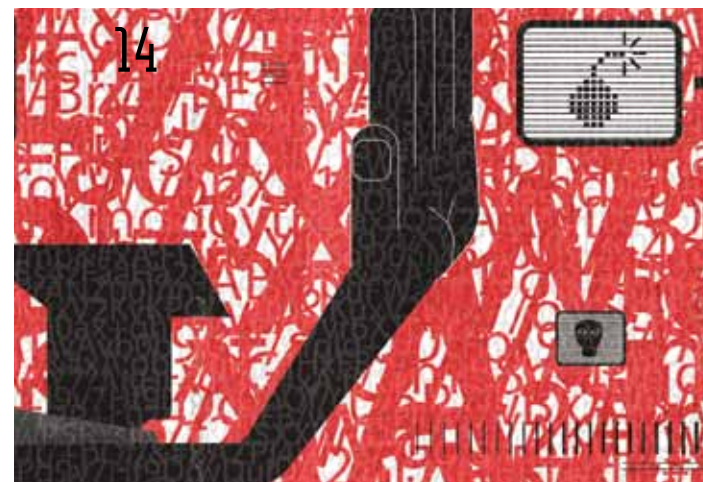


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COVER PHOTOGRAPH AND TOP RIGHT BY DANUTA OTFINOWSKI; LEFT: PHOTOGRAPH BY MARK FINKENSTAEDT; RIGHT CENTER: ILLUSTRATION BY JOHN HERSEY.

Dear Friend:

In this issue of *Achiever*, we look at a changing world—and those who work to change it.



The issue opens with a feature on UMUC graduate Saman Arbabi, executive producer of *Parazit*, a hugely popular *Voice of America* show that takes a satirical but nonetheless serious look at the oppressive regime in Iran—the country Arbabi once called home. The show has been profiled in *The Washington Post* and Arbabi has been a guest on *The Daily Show* with Jon Stewart, but Arbabi has even loftier goals.

Our second feature focuses on Mark Gerencser, chair of UMUC's Board of Visitors and executive vice president of consulting giant Booz Allen Hamilton. Gerencser likes to fix things—not simple things like computers, but more complex things like the environment, energy and transportation policy, or national security. The key to success as an executive, he says, is "to have the courage to take on hard problems."

A third feature focuses on UMUC's still new and growing cybersecurity programs, and two new cybersecurity students—Christopher Carpenter and Christopher Crabtree—who have benefited from the generosity and support of companies like ManTech International Corp., which served as premiere sponsor of the university's spring fundraising gala, "An Evening in Cyberspace: Supporting Tomorrow's Cybersecurity Leaders Today."

You'll read another thought-provoking piece by Jay Liebowitz, Orkand Endowed Chair in Management and Technology in UMUC's Graduate School, who argues the importance of a "University with a Center."

That's in addition to the usual News Updates, Class Notes, and Faculty Kudos that are part of every issue. As always, I hope you find them as engaging as I do, and I hope you'll continue to share your own news and perspectives with us.

Sincerely,

Susan C. Aldridge

SUSAN C. ALDRIDGE, PHD
PRESIDENT
UNIVERSITY OF MARYLAND UNIVERSITY COLLEGE

PHOTOGRAPH BY KATHERINE LAMBERT

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Spring Gala Raises \$1.2 Million for Cybersecurity Scholarships



BY UMUC PUBLIC RELATIONS

UMUC hosted “An Evening in Cyberspace: Supporting Tomorrow’s Cybersecurity Leaders,” April 2, 2011, with ManTech International Corp. serving as the event’s premiere sponsor. Thanks to ManTech’s generosity and the support of other industry leaders like Booz Allen Hamilton, Northrop Grumman, Pearson, SAIC, and many more, the event raised a total of \$1.2 million for scholarships and program support.

Gen. Michael V. Hayden (USAF, Ret.), formerly director of the Central Intelligence Agency and the National Security Agency and currently principal at The Chertoff Group, offered the keynote address, mixing insights gained from years of perspective with sly humor.

“I’m kind of backing in to the conclusion that this cyber thing is a big deal,” Hayden said, drawing laughter from the packed house. He praised UMUC for helping to develop a skilled workforce while calling on others to support a broader, more integrated approach to cybersecurity.

“The biggest limiting factor right now on American capacity in cyberspace is not

technology, it is not a trained workforce, it is the lack of policy,” said Hayden. “It is the lack of clear guidance as to what is permitted and what is not. I thank UMUC for taking on this challenge. . . .”

The gala also offered a platform to thank and honor those who had helped shape the uni-

ManTech
International Corporation

versity’s cybersecurity curriculum and made significant contributions to the field in general.

Members of the UMUC Cyber Think Tank

Lt. Gen. Harry D. Raduege (U.S. Air Force, Ret.), chairman, Center for Network Innovation, Deloitte Services LP

Lt. Gen. John Campbell (U.S. Air Force, Ret.), executive vice president, Government Programs, Iridium Satellite, LLC.

Rear Adm. Betsy Hight (U.S. Navy, Ret.), director, U.S. Defense Command and Control Infrastructure, HP Enterprise Services

Catherine G. Kuenzel, vice president, Federal Civil Programs, Northrop Grumman Information Systems

Robert Lentz, president and CEO, Cyber Security Strategies, LLC

Vice Adm. Mike McConnell (U.S. Navy, Ret.), senior vice president, Booz Allen Hamilton

Dr. Donald S. Orkand, president and CEO, DC Ventures and Associates, LLC

James F. X. Payne, senior vice president and general manager, National Security and Cyber Infrastructure, Telcordia Technologies, Inc.

Marcus H. Sachs, vice president, National Security Policy, Verizon

John Stewart, vice president and chief security officer, Cisco Systems, Inc.

Bill Varner, president and chief operating officer, Mission, Cyber, and Technology Solutions Group, ManTech International Corp.

Two cybersecurity visionaries in particular were cited—Lt. Gen. Kenneth A. Minnihan (USAF, Ret.), who received the ManTech and UMUC Pioneer in Cybersecurity Award, and Gen. James E. “Hoss” Cartwright, USMC, vice chairman of the Joint Chiefs of Staff, who received the UMUC Award in Cybersecurity Leadership.

Said UMUC President Susan C. Aldridge, “We’re tremendously proud to honor Lt. Gen. Kenneth A. Minihan and Gen. James ‘Hoss’ Cartwright with these awards, which acknowledge their contributions to and impact upon the cybersecurity industry and the field of cybersecurity as a whole. As cyber attacks grow increasingly sophisticated and dangerous, it’s essential that we have highly trained cyber warriors to protect our infrastructure. Lt. Gen. Minihan and Gen. Cartwright are pioneers in cybersecurity through their efforts, respectively, at the National Security Agency and the U.S. Strategic Command, and have helped pave the way for future cybersecurity specialists.”

UMUC Surpasses \$26 Million Fundraising Goal

BY UMUC PUBLIC RELATIONS

UMUC reached a milestone on March 30, 2011, meeting its seven-year fundraising goal of \$26 million three months ahead of schedule. “The Campaign for UMUC: Building a Legacy of Educational Opportunities,” ended the fiscal year with a total of \$26,437,153.

The funds are allocated to scholarships and endowed chairs (\$11.3 million); the

UMUC Arts Program and projects, including the Leroy Merritt Center for the Art of Joseph Sheppard (\$5.1 million); academic program support (\$7.4 million); and unrestricted support for the university’s areas of greatest and most immediate need (\$2.5 million).

Said Dr. Donald S. Orkand, who served as chair both of UMUC’s Board of Visitors and of the capital campaign, “For UMUC, this represents more than a fundraising milestone. It’s a victory for adult students in Maryland, across the country, and around the world. We are deeply grateful to the hundreds of individual and corporate donors whose generosity has helped support the educational hopes and dreams of adult students everywhere. They have enabled UMUC to meet its fundraising campaign goal and strengthened the base for future advancement efforts.”

UMUC Celebrates Commencement Worldwide

BY UMUC PUBLIC RELATIONS

More than 8,700 students received UMUC degrees during this year’s spring commencement season, with graduates participating in ceremonies in Tokyo, Okinawa, Seoul, Heidelberg, Adelphi, and Guam. Stateside graduates alone hailed from 50 states and the District of Columbia, as well as from Canada, Chile, Colombia, Germany, India, Israel, Italy, Japan, Lebanon, Norway, Pakistan, Poland, Russia, South Africa, Taiwan, and the United Kingdom.

In Adelphi, Dr. James Gelatt, program director for UMUC’s Doctor of Management, accepted a doctoral degree on behalf of Lt. Col. Ann L. Summers, an information assurance manager



Dr. Allan Berg, fourth from left, with graduating class in Bagram. ABOVE RIGHT: Lt. Col. Ann L. Summers, who earned her Doctor of Management from UMUC, is congratulated by Gen. David Petraeus, commander, U.S. Forces Afghanistan.

deployed to Afghanistan. Graduates and guests alike burst into applause as an image flashed on the screen of Lt. Col. Summers in Afghanistan with Gen. David Petraeus, commander, U.S. Forces Afghanistan.

But Dr. Summers wasn’t the only graduate in Afghanistan. One of the season’s final commencement ceremonies, and one of the most memorable, involved only 35 soldiers, airmen, and contract civilians, who walked across a dusty stage in scorching desert heat to receive their diplomas in Bagram, Afghanistan, over the Memorial Day weekend. It was the second annual recognition ceremony in Bagram, and seven graduates from UMUC marched; other participants earned degrees from Central Texas College, the Community College of the Air Force, and other U.S. educational institutions.

Dr. Allan Berg, vice president and director of UMUC Europe, gave the keynote address, and UMUC graduate Monica Ray,

the student speaker, expressed pride in her fellow 2011 graduates for reaching their academic goals while working in a challenging environment. Maj. Raymond Edwards, a UMUC adjunct faculty member, served as the faculty speaker.

Lisa Henkel, director of downrange operations for UMUC Europe, wrote in describing the event, “M-4s were slung across the graduate’s robes as sweat trickled out from beneath their mortar boards. The ceremony was well attended, and each graduate was cheered on by members of [his or her] unit. There’s no place I would have rather been on Memorial Day weekend than in Afghanistan celebrating these inspiring graduates.”

It was a fitting end to another memorable commencement season at UMUC, which—for more than 60 years—has provided educational services to the United States military, both at home and abroad.

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UMUC Wins Awards from CCME, MDLA, USDLA

BY UMUC PUBLIC RELATIONS

2011 has been an award-winning year for UMUC. The university received the prestigious 2011 Institution Award from the Council of College and Military Educators (CCME), and followed that by winning a total of five awards from the Maryland Distance Learning Association (MDLA) and the U.S. Distance Learning Association (USDLA).

CCME is a not-for-profit organization founded to promote, encourage, and deliver quality education to servicemembers and their families in all branches of the U.S. armed services. The Institution Award goes to a college or university that supplies quality education programs to the armed services. CCME chose UMUC because of its dedication, leadership, and many accomplishments in providing quality, voluntary off-duty education programs. Belinda Jones, president of CCME, presented the award at a special banquet February 17, 2011.



Dr. Les Pang

Said Maryland Governor Martin O'Malley, "It is so important in Maryland that we make quality college education accessible to anyone who works hard for a better future. I am so proud that UMUC has received this prestigious award for its outstanding commitment to providing educational services to the brave men and women who serve our nation and their families."

UMUC's Doctor of Management (DM) program won the "Best Distance Learning Programming" award from MDLA, and the Master of Business Administration (MBA) program won the "2011 Best Practices in Distance Learning Programming—Silver" award from USDLA. Dr. Les Pang (program director, Information Systems and Services) won the "2011 Excellence in Distance Learning Teaching—Platinum" award, and Drs. Stella Porto (program director, Distance Education and Technology) and Irena Bojanova (program director, Telecommunications Management) both won "Outstanding Leadership By an Individual in the Field of Distance Learning" awards, also from USDLA.

"We are honored that UMUC has been recognized by USDLA and MDLA, both for our innovative programs and for our talented and dedicated faculty," said UMUC President Susan C. Aldridge. "Our mission is to serve adult and nontraditional students, and it is gratifying to receive these prestigious awards, which acknowledge our position as a leader and pioneer in providing quality educational opportunities to adult students in Maryland, across the country, and around the world."

MDLA recognized the DM program for innovation and specifically cited the program's modular approach to the disser-

tation project, which increases student success. USDLA recognized the MBA program for excellence in interactivity, design, technology, and assessment.

Pang was honored by USDLA for achieving extraordinary results in the distance learning field. Porto and Bojanova were honored for outstanding leadership in program or technology development, program leadership, and research.

UMUC Bestows President's Medal on Orkands

BY UMUC PUBLIC RELATIONS

UMUC granted the President's Medal to Dr. Donald S. and Mrs. Kim L. Orkand at the university's stateside commencement ceremony on May 14, 2011, for service to and support of the institution.

Donald Orkand is a successful entrepreneur who founded the Orkand Corporation in 1970 and, more recently, co-founded DC Ventures and Associates, a mergers and acquisitions firm. Over the years, he has served on a variety of business, professional, and academic governing bodies, including the boards of the University of Maryland Foundation, Inc., and Suburban Hospital. A member of the UMUC Board of Visitors since 2001 and the past chair of the board, he established the Orkand Endowed Scholarships for UMUC undergraduates, the Orkand Family Military Scholarship Fund to aid military families, and the



Dr. Donald S. and Mrs. Kim L. Orkand

Orkand Endowed Chair in management and technology in the UMUC Graduate School of Management and Technology.

Kim Orkand has also enjoyed a distinguished career, managing large-scale projects for more than 20 years in the field of information technology, including financial, health care, and administrative systems development. Throughout her career, she has received numerous awards for leadership and exceptional performance.

"When it comes to University of Maryland University College and its students, there is no end to the Orkands' commitment," said UMUC President Susan C. Aldridge. "Their name is synonymous with philanthropic generosity at UMUC, and I am proud to award them both the UMUC President's Medal."

UMUC Names Catherine G. Kuenzel 2011 Distinguished Alumna

BY UMUC PUBLIC RELATIONS

University of Maryland University College (UMUC) honored Catherine G. Kuenzel—vice president of federal civil programs

for Northrop Grumman Information Systems in McLean, Virginia—as its 2011 Distinguished Alumna at its May 14, 2011, stateside commencement ceremony.

"Catherine is an industry leader who has directed some of the largest information technology companies in the country," said UMUC President Susan C. Aldridge. "We are impressed—if not



Catherine G. Kuenzel

surprised—by her success and contributions to the field of information technology, and we are proud to count her among our alumni and recognize her as this year's UMUC Distinguished Alumna."

Kuenzel held a variety of leadership positions at Fortune 500 companies, including Oracle and Lucent Technologies, before joining Northrop Grumman in 2002.

In her current position as vice president of federal civil programs, Kuenzel is responsible for growing and managing modernization, sustainability, and information assurance of IT infrastructures for a wide range of civil enterprise systems.

Kuenzel, a resident of Edgewater, Maryland, graduated from UMUC in 1999 with a Bachelor of Science in business management. ♦



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THE IRREVERENT VOICE OF IRAN

Through a hugely popular show called *Parazit*, UMUC graduate **Saman Arbabi** takes a satirical look at the repressive regime that governs the nation he once called home.

BY MANDY MCINTYRE

IT WAS A DREARY WINTER DAY IN THE NATION'S CAPITAL, but inside the headquarters of the Voice of America Persian News Network (PNN), the excitement was electric. UMUC graduate Saman Arbabi, executive producer of the satirical television show *Parazit*, was brimming with joy, running through the halls, jumping up and down with his colleagues. Arbabi had just read an e-mail he'd been waiting two years to receive—an invitation to appear on Comedy Central's *The Daily Show* with Jon Stewart.

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CULTURAL CRITIC
SAMAN ARBABI, EXECUTIVE PRODUCER OF *PARAZIT*, SAYS THE SATIRICAL SHOW TOOK A SERIOUS TONE WHEN ANTIGOVERNMENT PROTESTS TURNED VIOLENT AFTER THE 2009 ELECTIONS IN IRAN.

Arbabi, who earned a bachelor's degree in communications from UMUC, hadn't always dreamed of appearing on national television. Born in Tehran, Iran, Arbabi was still a young child when his country went to war with Iraq in 1980.

Five years later, the war was still raging, and Arbabi was 12 years old; in another year, he would be eligible for the draft. So his family moved to America, and Arbabi's life changed. He imagined his new home would be much like what he'd heard of Disneyland, but when his family arrived in still-rural Rockville, Maryland, he realized the area was much more farmland than Disneyland. Still, there was plenty of magic in his new, American teenage life.

"I came from a country that was struggling in a war, and all of a sudden I had not one, but three lockers—one for woodshop, one for gym, one for classes," said Arbabi. "It was the first time in my life I woke up every day and actually looked forward to going to school."

Assimilating easily into American culture, Arbabi made friends, played sports, and attended rock concerts. At 18, he graduated from high school and looked at options for college, just like his classmates. UMUC offered a convenient option, and he majored in biology because he loved science. But after a few classes, Arbabi found that he couldn't imagine working as a scientist. Unsure of his career path, he decided to take a year off, and stumbled onto an internship working for a local rock station—WRQX MIX 107.3 FM.

"Once I started, I knew my future was in media," Arbabi said, and he returned to UMUC to study for a degree in communications.

Immediately, Arbabi knew he had found his calling. In a creative writing class, he learned to toss out his old writing conventions and take a fresh approach.

"The class encouraged me to be creative and forget about all the templates and things previous teachers had put in my head about writing," Arbabi said. "At the time, e-mail and the Internet had just bloomed, turning the language into something different. Writing styles were changing, and this class helped me develop a more modern style."

Arbabi took classes at UMUC locations in College Park and Shady Grove and even enrolled in some of the university's very first online classes.

"This was back in the day, in the late '90s, when the first online classes were being offered," said Arbabi. "I still had a 56K computer modem! It's amazing to think that now people are doing this on their cell phones."

After a few years in radio, Arbabi moved into print media, then into video and television. Finally, Voice of America (VOA) called.

"They knew I had experience in media, and they wanted me to help the Persian service launch as a TV station," said Arbabi.

ON LOCATION
AFTER ARBABI JOINED VOICE OF AMERICA, HIS FIRST ASSIGNMENT TOOK HIM TO AFGHANISTAN, FOLLOWED BY IRAQ, LEBANON, ISRAEL, SYRIA, AND BAHRAIN.



"For my first assignment, I went straight to Afghanistan," said Arbabi. **"Soon after, I went to report from Iraq, Lebanon, Israel, Syria, and Bahrain. I learned to work fast under pressure. It was a lot of hard work, but it was very rewarding."**

"I became the first video journalist they had."

The combination of training and experience at VOA served Arbabi well, and he soon knew how to shoot video, edit, write stories, and report from anywhere in the world.

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Israel, Syria, and Bahrain. I learned to work fast under pressure. It was a lot of hard work, but it was very rewarding."

About four years later, Kambiz Hosseini joined VOA as an art critic and host of a cultural show. Arbabi had met him before—Hosseini had actually interviewed Arbabi for Radio Free Europe about a music video Arbabi produced. The two hung out often, venting over pints of Guinness about what was happening in Iran.

"One day, we started writing ideas," said Arbabi. "We both like satire, and Kambiz has a great sense of humor. So we came up with our idea for a satirical news show."

Their boss at VOA was cautiously enthusiastic. VOA delivers serious news, and the network had never experimented with satire. But 70 percent of Iranians are under the age of 30, and satire offered the possibility of reaching a huge, untapped market. VOA granted the duo a 10-minute segment that would air once a week, with Arbabi as executive producer and Hosseini as the show's host.

For the first 15 weeks, *Parazit*—which means "static," and refers to the Iranian government's attempts to jam foreign satellite programming—was a cultural show with almost no focus on politics.

"The first story I did was on Ben's Chili Bowl, where President Obama had gone to have a meal," said Arbabi. "As the 2009 Iranian election approached, we mocked it, with me running as a candidate—I applied online and of course got refused. It was all fun and games until the uprising started."

Iran erupted into violent antigovernment protests after the elections, and the tone of *Parazit* quickly changed.

"When that happened, our show found its angle," said Arbabi. "Up to that point, we'd been playing around. We had avoided politics, but we couldn't any longer. It would not have made sense to cover anything but the uprising."

Parazit soon picked up a cult following among Iranians and Americans, and more people were constantly introduced to the show through Facebook and YouTube. As the online and television audiences exploded in size, the 10-minute segment grew into a full 30-minute show. Iranian viewers were captivated—and so was the Iranian government.

"They write about us in their papers, which are all media-controlled," said Arbabi. "But it's all good for us. When they talk about us, it's all great content we can use on the show. They don't like us at all, but they're definitely always watching!"

As the show skyrocketed in popularity, the American media took notice, too. In January 2011, the *Washington Post* reported that *Parazit's* Facebook page had been viewed more than 17 million times the month before, and its YouTube

Arbabi's and Hosseini's admiration was apparent as they sat down opposite Stewart at the episode taping. "You're the prophet!" they exclaimed, beaming at their role model from across the news desk and bowing repeatedly.



channel was generating 45,000 hits a week. Perhaps most gratifying, though, was that Jon Stewart, host of *The Daily Show*, was watching as well. After all, Arbabi and Hosseini had, in part, modeled *Parazit* after *The Daily Show*.

"We had always said, 'How cool would that be, to be on his show?'" said Arbabi. "Then it happened. It was really exciting to get that kind of recognition. Jon Stewart is incredible, and we have so much respect for him. He's done so much for the media, things it'll take years for people to really understand."

Arbabi's and Hosseini's admiration was apparent as they sat down opposite Stewart at the episode taping. "You're the prophet!" they exclaimed, beaming at their role model from across the news desk and bowing repeatedly.

"So," Stewart deadpanned, "you calling me a prophet will in no way get me in trouble, will it?" As the segment ended, though, Stewart turned serious, acknowledging the very real risks that Arbabi and Hosseini run by positioning themselves as critics of a brutal and oppressive regime.

"You're like our show, but with real guts," said Stewart, "and I'm proud to be considered in the fraternity of humorists that you guys are in, and I'm honored to have you on the show."

It was high praise from a media giant, but Arbabi isn't ready to bask in his success. His ultimate goal is to build his own network and reach an even broader audience with shows in both English and Farsi.

For now, though, Arbabi is enjoying the new attention *Parazit* has received. He and Hosseini hope to add English subtitles to their broadcasts, a request they get regularly from fans on Facebook and Twitter. Beyond that, Arbabi has no plans to alter the show's format just to cater to larger audiences.

"As long as we're being transparent," he said, "that's all we owe them. It's what Iranians don't get from their media—honesty. That and a sense of humor. It's what our audience deserves." ♦

MR. FIX-IT

MARK GERENCSE, chair of UMUC's Board of Visitors, tackles some of society's most perplexing problems—and gets results. This is his story.

BY ALLAN ZACKOWITZ

ASK MARK GERENCSE WHAT HE LIKES MOST about his work, and he'll answer that he likes to fix things. But Gerencse—a graduate of UMUC's executive MS in technology management program and now chair of the university's Board of Visitors—isn't talking about fixing computers or the customized Harley Davidson that he rides on the weekends. Rather, his passion runs to fixing more complex problems—the environment, for instance, or energy and transportation policy, or national security.

It's all in a day's work for Gerencse, who serves as executive vice president of Booz Allen Hamilton, a \$6 billion global management and technology consulting

SENIOR EXECUTIVE
GERENCSE'S CAREER HAS ADVANCED STEADILY SINCE HE JOINED BOOZ ALLEN HAMILTON FRESH OUT OF COLLEGE. THE KEY? "HAVE THE COURAGE TO TAKE ON HARD PROBLEMS," SAYS GERENCSE.

giant that is a leading provider of defense, intelligence, and civil markets consulting services to business, industry, and the U.S. government. Gerencser has been a primary architect of Booz Allen's growth over the past two decades, leading the company's National Security business and creating its Homeland Security Practice. He also started the company's Commercial Enterprise Resilience Practice, serving clients in energy, financial services, health care, and other consumer industries. Along the way, he has worked with the White House and the Pentagon and in the boardrooms of some of the country's largest corporations, helping organizations of all kinds solve their most complex problems. His expertise has led to television appearances on MSNBC, Fox News, and CNN, and to profiles in the *Wall Street Journal*, *Los Angeles Times*, and *The Washington Post*.



RINK SIDE
WHEN HE ISN'T SOLVING SOCIETY'S MOST VEXING PROBLEMS, ONE OF GERENCSEK'S FAVORITE ESCAPES IS RINK SIDE, WHERE HE CHEERS FOR THE WASHINGTON CAPITALS.

"My general role at Booz Allen has been to build new capabilities, add business, or fix broken ones," said Gerencser, who leads Booz Allen's government business on a global basis, overseeing a staff of 20,000 in more than 10 countries. The advice he has given to clients over the past 29 years has earned Gerencser a reputation as a creative thinker with breakthrough ideas. In 2007, *Consulting* magazine named him one of the top 25 most influential consultants in the world. *ExecutiveBiz* magazine named him to its list of the "Top 10 Beltway Game Changers" in Washington, D.C., for 2009 and one of the "Top 20 People to Watch" for 2011, and he coauthored the best-selling book, *Megacommunities*.

Despite his success, Gerencser's career as a consultant wasn't one he planned out in advance. A 1982 graduate of Rutgers University with a degree in electrical engineering, the only significant experience on his résumé was as an administrator at St. Peter's Medical Center in New Brunswick, New Jersey, where he worked evenings and weekends while in college. (It happened to be the hospital where he was born.) That experience, though, qualified him as "the youngest hospital administrator in the state of New Jersey," and Booz Allen offered him a position as an entry-level consultant straight out of college.

At the time, Gerencser was thinking of going to medical school, but he set those plans aside to focus on his new consulting career, rising quickly to senior leadership and serving six terms on the company's Board of Directors. He was elected partner in 1995, senior partner in 2003, and currently serves as chairman of the firm's Partnership Committee.

In its article about him, *ExecutiveBiz* magazine wrote that Gerencser's "name has become synonymous with cybersecurity." And while Gerencser is quick to point out that cybersecurity is not his sole area of interest, it is clearly one in which he has a very influential voice on a national and international level—and one which makes him a particularly valuable asset on UMUC's Board of Visitors.

"Cybersecurity is an area that I have focused on professionally for a number of years," said Gerencser said. "For example, I initiated Booz Allen's investment in cybersecurity, and have been very active with Business Executives for National Security (BENS) on the topic of cybersecurity."

Central to Gerencser's focus is the need for more numerous and effective education programs in cybersecurity, which led him to create the United States National Security Scholarship Program, working with local universities and the federal government to recruit new talent into the national security community. The White House nominated him to the National Security Education Board, and he has been an active supporter of UMUC's new undergraduate and graduate cybersecurity degree and certificate programs, which launched in the fall of 2010 and have already attracted more than 2,000 students—including more than 100 from Booz Allen who have enrolled in graduate certificate programs as part of a special partnership with UMUC to provide cybersecurity training for Booz Allen's workforce.

The nationwide focus on cybersecurity is a relatively new one, though, while Gerencser's relationship with UMUC stretches back 20 years to 1991, when Gerencser enrolled in the executive Master of Science in technology management program. That program served as a prototype for other UMUC executive master's degree programs, which were tailored for executive-level professionals, with classes that met every Friday afternoon and evening and all day Saturday for just over a year. Already a principal at Booz Allen by the time he enrolled, Gerencser maintained his full-time consulting job while balancing the additional requirements of an accelerated degree program with his responsibilities as a father.

"My last class was December 4 and my son was born December 12," Gerencser recalled. "I finished my master's project early the following year and graduated in the spring of 1993."

The effort was worth it. Not only did the technology management program complement his undergraduate studies, but it brought his education up to date.

"My UMUC education was a career enabler," said Gerencser, "especially in helping me understand leadership and its various forms and effects, helping me understand how important culture is to both progress and failure in an institution, and helping hone my project management skills."

Adding another degree to his résumé helped bolster his credentials as a consultant, as well, while the accelerated curriculum and cohort format of the executive master's program (students who entered the program together took all of their courses together, collaborated on the same projects, and finished together) fostered strong professional bonds and lasting relationship between Gerencser and



PAGE 10-11 AND RIGHT: COPYRIGHT © 2011 BY DANUTA OTFINOWSKI

Gerencser advocates a national awareness campaign "to increase our computer and information safety hygiene. We need a greater understanding of vulnerabilities and issues so everyone can pitch in."

Security is only as good as the weakest link."

his classmates, his teachers, and UMUC. One faculty member in particular, Dr. John Aje, "remains a good friend and was instrumental in my continued engagement with UMUC, introducing me to UMUC President Susan C. Aldridge, which led to the invitation to serve on the university's Board of Visitors," said Gerencser.

In 2009, Gerencser received the UMUC President's Medal for his leadership and vision in advancing higher education, and earlier this year he was elected chair of the Board of Visitors. He is motivated by the fact that UMUC focuses on adult education, which addresses this country's clear need for an educated and technologically savvy workforce, in cybersecurity as well as other disciplines.

While his focus at Booz Allen has shifted to energy, transportation, and the environment, Gerencser remains intensely interested

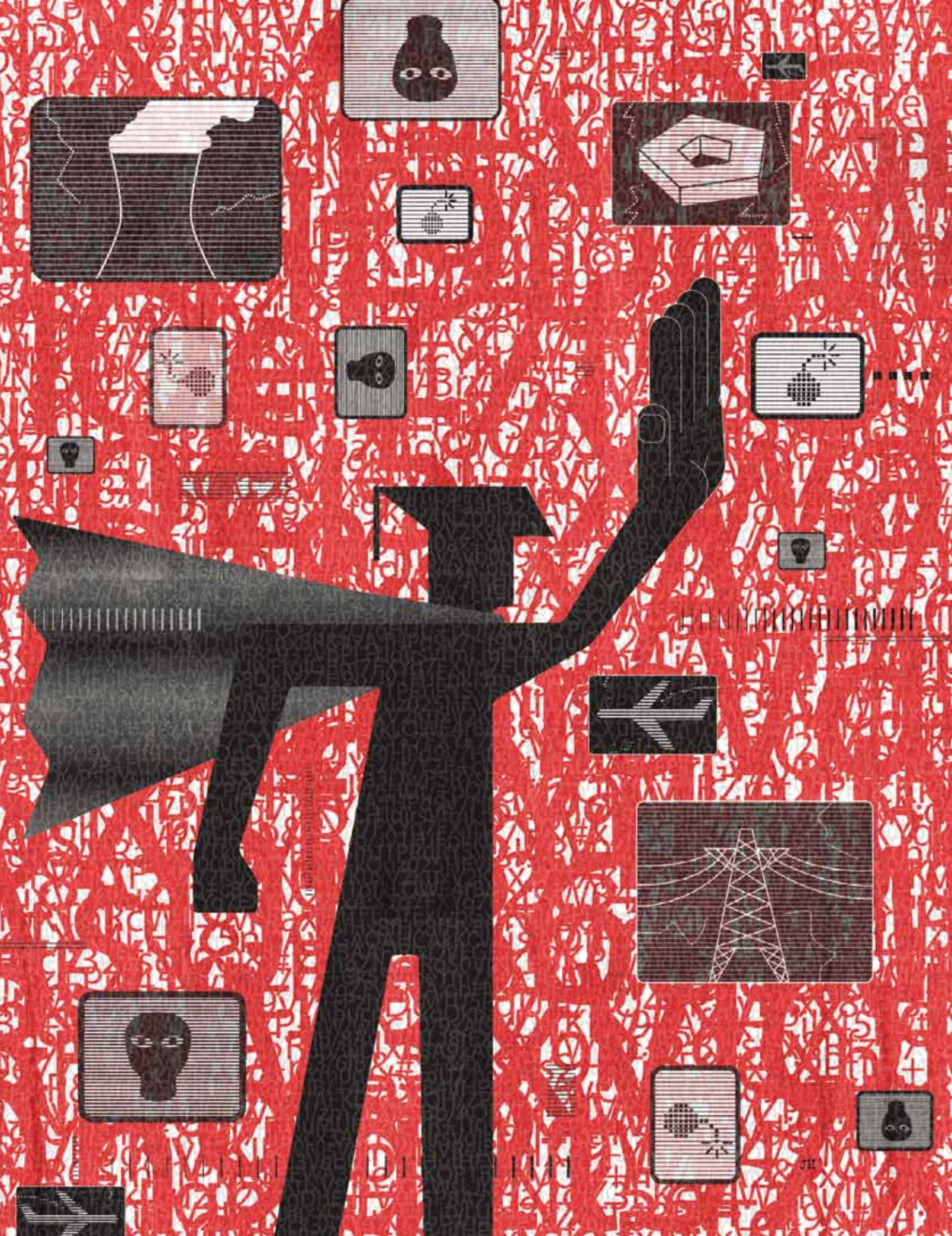
and involved in UMUC's cybersecurity initiatives. The shortage of cybersecurity professionals continues to be a problem in every sector of the economy, and Gerencser sees UMUC's cybersecurity degree and certificate programs as an important component of the solution.

"That's why the cybersecurity programs were created," said Gerencser. "Recent reports have documented the human capital shortfall that exists today, and the demand is growing. A cybersecurity degree from UMUC will not just land you a job, it will equip you for long-term career opportunities. America has a major infrastructure crisis, which impacts our way of life, our business success, the economy, and our national security. Our lifeline infrastructures are in desperate need of renewal, and cybersecurity will remain a prominent factor throughout."

Always focused on long-term solutions, Gerencser advocates a national awareness campaign "to increase our computer and information safety hygiene. We need a greater understanding of vulnerabilities and issues so everyone can pitch in. Security is only as good as the weakest link. The element that needs to be worked on the most is human behavior and decision making, an area that doesn't get enough attention in critical infrastructures and their vulnerabilities."

That is the sort of big-picture thinking that motivates Gerencser—and the sort of challenge that he thrives on.

"The key to success as an executive is to have the courage to take on hard problems," said Gerencser. "The hard problems were the biggest challenges for me, but they also represented the greatest opportunities. Being a consultant allows me to help others address their most vexing problems. It's fun to fix stuff!" ♦



THE WAR NO (CYBER) TERROR



Thanks to the support and guidance of industry leaders like ManTech International Corp., UMUC students like Christopher Carpenter and Christopher Crabtree are poised to lead the fight against cyberterror in the 21st century.

BY CHIP CASSANO

ILLUSTRATION BY JOHN HERSEY

CYBERSECURITY IS HOT. THE THREAT OF cyberterrorism and its potential for catastrophic damage has driven cybersecurity to priority status for business, government, and the military, while the shortage of qualified personnel has made headline news and drawn the attention of the White House. It's no surprise, then, that when University of Maryland University College (UMUC) launched the first online undergraduate and graduate degree and certificate programs in cybersecurity and cybersecurity policy, more than 2,000 students enrolled in the first year. More growth is expected.

The program got a huge boost when ManTech International Corp., a leader in providing mission-critical security services to the federal government, signed on as premiere sponsor of the university's spring



“I learned a great deal from practical experience, but I wanted to hone my skills and further my career,” said Chris Carpenter.

gala, “An Evening in Cyberspace: Supporting Tomorrow’s Cybersecurity Leaders.” Driven by ManTech’s generous, multiyear pledge and the support of other industry leaders, the event (see p. 2) raised \$1.2 million for program support and scholarships.

The strategic partnership between ManTech and UMUC came naturally. ManTech—which boasts 10,000 professionals around the world and ranks as one of the 100 fastest-growing companies in the nation—helped shape UMUC’s cybersecurity curriculum. Bill Varner, president and COO of ManTech’s Mission, Cyber, and Technology Solutions Group, served on the Cyber Think Tank that guided curriculum development, working with thought leaders from the military, government, and private industry.

“Access to education is the key to our success in managing, growing, and preparing a cyber force capable of dealing with tomorrow’s challenges,” said Varner. “There is currently a shortage of qualified cybersecurity professionals in the government and national security sectors, and ManTech has worked with UMUC through the gala and as part of the university’s Cyber Think Tank to fill that void by ensuring that students receive the education required for cybersecurity careers. There is nothing more essential to our nation’s future than ensuring our readiness to protect and defend our critical infrastructure and national security information.”

ManTech’s support is already making an impact on the lives of UMUC students like Christopher Carpenter, who won one of the university’s first graduate cybersecurity scholarships.

Christopher Carpenter: Building On a Successful IT Career

Carpenter, a veteran of the U.S. Air Force, developed a knowledge of network operations and security while serving his country as an aircraft avionics technician and instructor. He launched a

career in IT security after leaving the Air Force, working for the National Oceanic and Atmospheric Administration (NOAA), the Federal Bureau of Investigation (FBI), and the Executive Office of the President.

Carpenter earned his associate’s degree from a technical college, his bachelor’s degree from UMUC, and a variety of certifications along the way—CISSP, CCNA, CEH—but eventually he reached a point where he needed a graduate degree if he hoped to advance further in his career.

“I learned a great deal from practical experience,” said Carpenter, “but you reach a sort of glass ceiling, you know? It was time to move into more of a managerial role, and I said to myself, ‘All right; you need to get a master’s degree.’”

Still, he had his reservations. “I knew it would be a large investment in time and money,” said Carpenter, “so any program I enrolled in needed to offer tangible results.

“One of the things I liked about the UMUC degree program was that, first, there weren’t any fluff courses. I didn’t see courses in macroeconomics or other silliness that doesn’t apply to my field. At this point in my career, I know how to do my job. Classes aren’t cheap, so when I’m paying the money, I want to learn something that applies to my career. UMUC’s classes seem like they’re actually focused on real, hands-on, useful information that’s relevant to doing my job.” Now he’s ready to put what he learns to immediate use, after landing a position as chief information security officer for the U.S. Mint.

Carpenter’s career path, though common, isn’t the only one open to cybersecurity professionals, however. Cybersecurity attracts people from all walks of life, whether they are drawn by the potential for professional growth, job stability, or from a sense of mission. Cybersecurity has something to offer everyone.

“Access to education is the key to our success in managing, growing, and preparing a cyber force capable of dealing with tomorrow’s challenges,” said Varner.

Christopher Crabtree: Career Changer Focused on the Future

One student who was especially grateful to discover what the field has to offer was Christopher Crabtree. Like many in these troubled economic times, Crabtree fell victim to the collapse of the housing market and a supremely challenging job market.

Married and the father of three, Crabtree was a senior manager in the mortgage industry when the credit crisis hit.

“We were doing things the right way—or at least we thought so at the time—but when the credit markets dried up, the banks that were lending us money started having problems,” said Crabtree. “Eventually, we simply couldn’t do business anymore.”

He found another job, only to face the same scenario again—and again. Finally, Crabtree was forced to make a decision: continue to look for jobs in an unstable career field or turn the challenge into an opportunity and enter a more promising field.

Crabtree sat down to discuss his options with his family, and together they decided it was time for him to change careers. Returning to school seemed like the best path—and something that Crabtree had been planning to do for some time.

“At my old company, a colleague was arguing that you don’t really need to go to college to be successful,” said Crabtree. “And my CIO made a comment that I’ll never forget. He said, ‘Well, of course you don’t have to go to college to be successful. But when you go to college, you get a lesson and then you take the test. When you don’t go to college, you take the test, and then you get the lesson.’ And I knew that was true, based on my own experience. And it was just something that brought things into focus, and I said to myself, ‘Man, I really need to go back to school.’”

Acting on advice from his father, a career employee of the National Security Agency (NSA), Crabtree enrolled in a two-year cybersecurity program at Anne Arundel Community College and, two years later, graduated with an associate’s degree. He immediately applied to the undergraduate program at UMUC and was pleased to learn that he, too, had qualified for one of the first cybersecurity scholarships. He’s already landed a job in the field.

Looking to the future, Crabtree is optimistic—and open to change. “I took part in the Collegiate Cyber Defense Competition, which was more of an incidence-response environment, and that was exciting, but in the cybersecurity club, we have been doing a lot of penetration testing and more offensive security, and I’ve found that interesting as well and a lot of fun. On the whole, I just think this entire industry is pretty exciting!”

For more about UMUC’s new undergraduate and graduate degree and certificate programs in cybersecurity, visit www.umuc.edu/spotlight/cybersecurity. ♦



“My CIO made a comment that I’ll never forget. He said, ‘Well, of course you don’t have to go to college to be successful. But when you go to college, you get a lesson and then you take the test. When you don’t go to college, you take the test, and then you get the lesson,’” said Chris Crabtree.

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Commentary: Research and Scholarship at the Core of a “University with a Center”

BY JAY LIEBOWITZ

DURING THE PAST YEAR, CONGRESS HAS TAKEN a close and critical look at a number of for-profit universities, questioning the value of the education and services they provide to students. Because UMUC offers courses online and serves adult students, we run the risk of being lumped in with these schools, and it is vital—as part of the respected University System of Maryland—that we do all we can to distinguish ourselves from institutions that have been criticized by Congress. But how?

One clear way of showing our value to others is through our “University with a Center” focus. The “center,” in this case, is research and scholarship that complements our strong teaching mission. Without having faculty actively engaged in research and scholarship, there would be no renewal process for stimulating intellectual curiosity and bringing innovation to our programs. Research and scholarship go hand-in-hand with teaching, as new and creative ideas spawned by research can then be integrated into the curriculum. To be an effective professor—able to share new ideas in the classroom and develop unique programs—one must be engaged in research and scholarship, or at least aware of new trends and approaches.

To this end, UMUC has launched several new initiatives designed to enrich our research and scholarship “center.” The Faculty Research Grant Program is open to all full- and part-time faculty worldwide, offering a stipend for competitively selected, semester-long research projects.

This research grant program encourages collaboration across disciplines to increase innovation.

We will launch another new initiative—the First Annual ShareFair on UMUC Faculty Research and Scholarship—in the fall in both on-site and online formats. This event will feature an address by the National Science Foundation program director in cyber learning, followed by faculty research poster sessions, moderated round table discussions (Knowledge Cafés), a “How to Get Published” panel, and recognition awards for research and scholarship. This ShareFair will be an exciting venue for fostering knowledge sharing among faculty, as well as with our students.

These new initiatives, along with our monthly faculty research seminars, visiting scholar presentations, Orkand Chair Distinguished Lectures, UMUC Working Paper Series, Provost’s Best Paper Competition, SOARS (Student Opportunities to Advance Research and Scholarship) Doctoral Research Poster Sessions, and our one-stop research site at www.umuc.edu/library/research_pubs/research.shtml, all work together to further increase our intellectual capital and build a stronger “center” at UMUC. As we continue to strengthen our inner core, our teaching and programs will be enriched, and we will further distance ourselves from other, less effective schools. ♦

Jay Liebowitz is the Orkand Endowed Chair in Management and Technology in UMUC’s Graduate School of Management and Technology.

Research and scholarship go hand-in-hand with teaching, as new and creative ideas spawned by research can then be integrated into the curriculum.

CLASS NOTES

Roxanne Gonzales ’82

Denver, Colorado, was appointed academic director of Regis University’s College for Professional Studies. After graduating from UMUC with a bachelor’s degree, she went on to earn a master’s degree from Creighton University and her doctorate in higher education administration from the University of Massachusetts. She served as a faculty member at Colorado State University, then as dean of Park University Distance Learning, in Kansas City, before joining Regis University in March 2011.

Jack Kushner ’90

Annapolis, Maryland, recently published his fourth book, *Courageous Judicial Decisions in Alabama* (iUniverse.com, 2011), and is working on his fifth, a book about spinal cord injuries written for a lay audience. Dr. Kushner, who holds a medical degree from the University of Alabama, was featured in *Going the Distance*, a book about remarkable alumni by UMUC President Susan C. Aldridge. For more about Dr. Kushner or to order his books, visit www.drjackkushner.com.

Peggy Naleppa ’93

Salisbury, Maryland, was honored by the *Maryland Daily Record* as one of Maryland’s Top 100 Women for 2011. She serves as CEO and president of Peninsula Regional Medical Center.

Christina Johnson ’94

Richmond, Virginia, joined Mondial Assistance as manager of general accounting. Previously, she served as controller and chief communications officer for Roseline Financial Group in Richmond.

Valerie Burks ’97

Bowie, Maryland, was appointed deputy CIO for IT Security at NASA. Previously, she served as associate CIO for cyber and privacy policy at the U.S. Department of Agriculture (USDA), where—since



Top Military Attorney Visits UMUC Classroom

UMUC students in Stephen Redmon’s HMLS 414 International Security Issues class at Ft. Belvoir, Maryland, were granted a unique opportunity to interact with a superstar in the field in April 2011, when Col. William A. Gunn (U.S. Air Force, Ret.), general counsel of the Department of Veterans Affairs, visited the classroom. Gunn, a graduate with honors of the U.S. Air Force Academy and Harvard Law School, in 2003 was named the first-ever Chief Defense Counsel in the Department of Defense Office of Military Commissions. In that role, he built a defense team and supervised all defense activities for detainees selected for trial before military commissions—the first such proceedings to be conducted

by the United States in more than 60 years. In the process, he set the tone so that military lawyers under his leadership could vigorously defend their clients, radically changing public perceptions of military lawyers and focusing international attention on the Guantanamo Bay prison camp. Visiting UMUC, Gunn spoke for more than two hours, fielding questions from students and offering a unique, firsthand perspective on international security and the law.

2009—she managed Federal Information Security Management Act reporting, governance, risk management, crisis management, strategic oversight, and compliance expertise. Prior to that, she worked in IT management for the Office of Management and Budget, Department of Commerce, and the Government Accountability Office. She improved USDA systems by helping to develop and implement the USDA Certification and Accreditation Center of Excellence.

Kirk Platt ’99

Glen Burnie, Maryland, received the Distinguished Scouter Award from the Four Rivers District for dedicated service and an award certificate from the Maryland Elks Association for outstanding support of the Scouting-4-Food program in spring 2011. He was cited by name on the tribute wall of the Points of Light

Institute Web site for his contributions to the community and project leadership, and received a personal letter of thanks from Maryland Governor Martin O’Malley for his service and devotion to the country and to Maryland.

Hilary Talbot ’02

Aberdeen, Maryland, was appointed chief of human resources management services for the Veterans Affairs Maryland Health Care System, effective February 2011.

Raymond G. Tuttoilmondo ’03

Dickinson, Texas, is a major in the Galveston County Sheriff’s Department and a graduate of the FBI National Academy. He was one of 10 finalists for the position of police chief of Galveston, Texas.

Continued on page 21

Letter from a Grateful Grad

AMALIA LOPEZ '10
LINDSAY, CALIFORNIA

I GRADUATED FROM UMUC IN MAY OF 2010 WITH a BA in English. I am writing to share the type of success my degree with UMUC has allowed me to pursue and achieve.

After graduation, I accepted a high school teaching job in a high-needs school in Tulare County, California. I pursued my English degree with UMUC just for this purpose—to bring English skills to the large majority of students in this area who are immigrants, language learners, and victims of generational poverty. I also chose this school, Lindsay High School, because of its progressive and innovative approach to education. It is one of a handful of schools in the country daring and dedicated enough to use performance-based grading, meaning no student is ever left behind and every student must prove proficiency in state standards in every subject. There is no social promotion and the school is determined to graduate every student with a proficient and college-ready level of education.

As a new teacher, I had the classes of students who often spent more time in corrections and treatment than in school and who are often, outwardly, fascinated by the trap-

pings of gangs, drugs, and disassociation with school. These were students who did not want to read and write; they spent more time picking in the fields with their parents to pay the rent and were—and still are—part of a vicious cycle in which one picks to survive and survives to pick. My job was to not only teach them but to get them through the requisite state test for graduation.

Thanks to UMUC's rigorous curriculum in English, I knew why these kids were not interested in the texts often presented to them and why they struggled, linguistically, in English. To approach their many needs and create an avenue of success, we

began a literacy publishing project with the Literate Voices Foundation to allow these students to tell the stories of their lives and achieve English language literacy and proficiency.

We spent three months writing a book that has now been published—*Among the Groves: Lindsay Lives* (Booklocker.com, 2011). These students learned to be true and literate storytellers in the process, and they have told the stories of their lives that are at once both wonderful and disastrous. They have released the stories that comprise what they have endured, overcome, and hope for the future. Their narratives, compiled in this anthology, reveal the universal themes so common in students' lives but so often ignored or underscored—crossing the Mexican border and dealing with abuse, neglect, gangs, drugs, teenage



motherhood, judgment, hope, love, fear, anger, and absent fathers and mothers. These learners use their experiences and stories to challenge what people have long assumed of them and demonstrate that they have critically considered their past choices and now hope for a better, more informed future.

Their book, now available from Amazon and other major booksellers, is as much a literacy project as a business

venture for these students. The students receive 100 percent of the profits from the books. I do truly think that the depth and rigor of UMUC's content prepared me to teach in this manner, to reach these students, and to create ripples of success behind my own.

For more about our book project, visit LINDSAYLIVES on Facebook.

Sincerely,
Amalia Lopez
English Facilitator
Lindsay High School



AUTHOR! AUTHOR! Teacher Amalia Lopez (center back) and Dr. Jyothi Bathina (left), curriculum director, with students from Lindsay High school who contributed to the book, *Among the Groves: Lindsay Lives*.

Continued from page 19

Renea Ondra-Yodie '06

Providence, Rhode Island, was promoted to vice president and fair lending manager at Citizens Bank in Providence.

Jonathan Riffe '06

Huntingtown, Maryland, a graduate of UMUC's fire science program, is chief of the Huntingtown Volunteer Fire Department Company 6 and a career firefighter in Washington, D.C.

Brittany Snyder '06

Key West, Florida, has been appointed provost of Florida Keys Community College. She is currently working on her Doctor of Management degree, also from UMUC.

Jerry O. Bamgbade '07

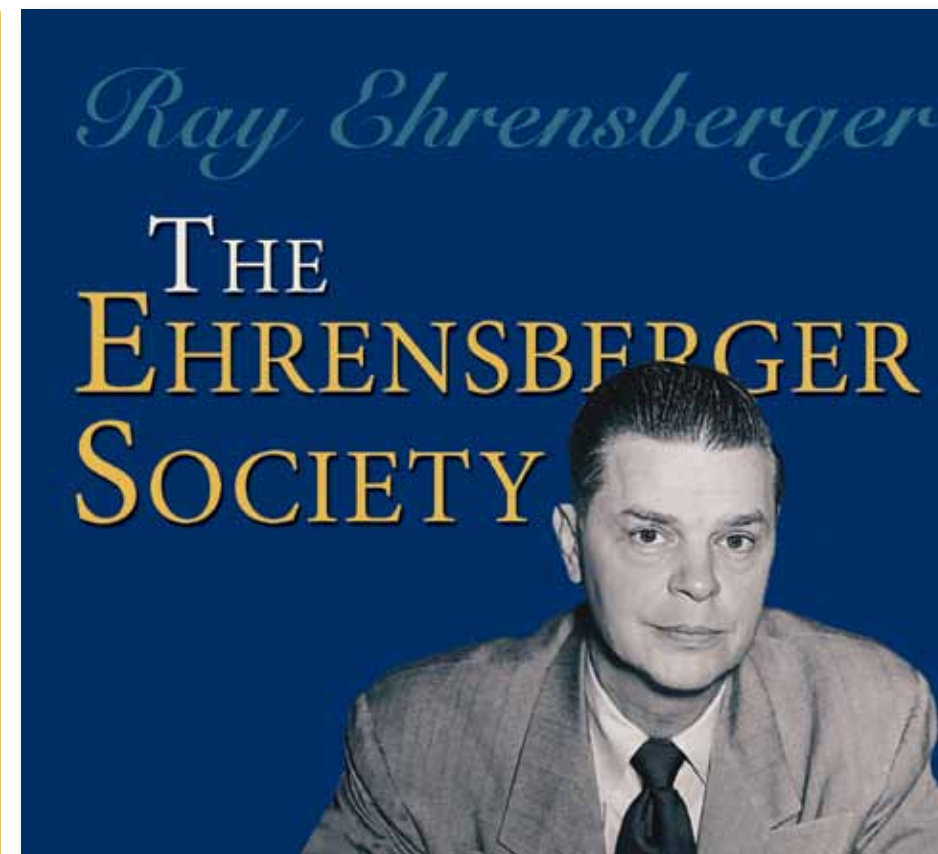
Laurel, Maryland, is PMP director and chief technology officer for the Department of Homeland Security DC1 program of the Homeland Security and Law Enforcement Division of Computer Science Corp., where he serves as director of engineering. Born and raised in Nigeria, he took his first job in the United States in 1996 and joined CSC in 2003.

Brian August '08

Waterford, Virginia, is founder and CEO of Waterford Holding Group LLC, a boutique investment and consulting company specializing in equity, debt, and mezzanine financing for small businesses. He is also a pilot for Southwest Airlines and sits on the board of directors of Centercede.

Dana M. Neshe '08

Natick, Massachusetts, has been promoted to executive vice president of Middlesex Savings Bank and has joined the bank's Senior Management Committee. She is in charge of community banking at Middlesex Savings, where she oversees the delivery of retail banking services throughout the bank's 24-branch network. She also serves as president of the Middlesex Savings



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Charitable Foundation, a position she has held since October 2000. Neshe graduated with honors from Framingham State University in 1990 and went on to earn an MS in management and an MBA from UMUC. She began her career in banking as an examiner with the Federal Deposit Insurance Corporation, then accepted a position as compliance officer with the Cooperative Bank of Concord before returning to the FDIC as compliance and Community Reinvestment Act examiner. She joined Middlesex Savings in 1995.

Scott McCown '10

Stratham, New Hampshire, an assistant vice president at TD Bank, was named store manager of the Derry location, where he is responsible for new business development, consumer and business lending, management of personnel, and day-to-day operations.

Al Creveling '11

Arnold, Maryland, was profiled by *Washington Post* columnist John Kelly after Creveling graduated from UMUC with

a bachelor's degree in criminal justice—the same year that three of his children earned degrees from other schools, and 41 years after he first enrolled in classes at Prince George's Community College in 1970. In the interim, he served for 28 years as a police officer, also in Prince George's County, but his mother never let him forget that he had promised to return to school and earn his degree. Creveling told the reporter, "Now all I have to do is figure out what I want to do when I grow up." ♦



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FACULTY KUDOS

AMY ACKERBERG-HASTINGS, who teaches in the history program in UMUC's School of Undergraduate Studies, presented "The Evolution of Mathematics Teaching Practices: 1770–1970" at Trinity College in Dublin, Ireland, at the Joint Conference of the British Society for the History of Mathematics and the Canadian Society for History and Philosophy of Mathematics.

COURTNEY ANDERSON, a collegiate associate professor in UMUC's Graduate School of Management and Technology, presented, "It's Not Magic, It's HR Management," at the 2011 World HRD Congress in Mumbai, India, in February 2011. The Global HR Excellence Awards 2011 were also conferred at the event, and Anderson received the Strategic Leadership Award for her work in the field of business leadership and management. More than 1,000 delegates from 89 countries attended.

ANNA ANDRIASOVA, who teaches in the history program in UMUC's School of Undergraduate Studies, successfully mentored Team Rubikey of Colombia to a win in the New Markets category of this year's Talent and Innovation Competition of the Americas. The team takes home \$5,000 and a chance to compete in the next round in Taiwan.

IRENA BOJANOVA, program director for telecommunications management in UMUC's Graduate School of Management and Technology, received a Faculty Research Grant Award from UMUC for her study, "Conducting Immersive Group Projects for Core Graduate-Level IT Courses."

ROBERT BROMBER, academic director of African American studies, history, and political science in UMUC's School of Undergraduate Studies, presented "Acuturating the Echo-Boomer" at the Ninth International Conference on New Directions in the Humanities in Granada, Spain.

JIM CHEN, program director for information assurance in UMUC's Graduate School of Management and Technology, received a Faculty Research Grant Award from UMUC for his study, "Enhancing Ethics Education in Cybersecurity and Information Access."

JEFFERY B. COOK, who teaches in the history program in UMUC's School of Undergraduate Studies, published *Harry S. Truman: Continuity and Change*, due out in the fall from Nova Science Publishing.

WILLIAM GAWTHROP, who teaches in the history program in UMUC's School of Undergraduate Studies, published "The Influence of Islamic Law on Intelligence and Law Enforcement," in the January 2011 issue of *The Vanguard: Journal of the Military Intelligence Corps Association*.

ROBERT GOODWIN, chair of business and executive programs in UMUC's Graduate School of Management and Technology, served on an expert panel for the *Financial Times* on the subject of online education in the field of business. To view a transcript, visit www.ft.com/businesseducation/ask/online2011.

JOHN F. JONES JR., who previously served as UMUC's vice president of Department of Defense Relations and now teaches in the School of Undergraduate Studies, published "Building Upon Tradition, Relationships, and a Keen Understanding of Each Moving Part: The Historic Partnership between University of Maryland University College and the U.S. Military," as part of *Duty, Honor, Country . . . & Credit: Serving the Education and Learning Needs of Active Military and Veterans*, published by the Council for Adult and Experiential Learning (CAEL).

JAY LIEBOWITZ, Orkand Endowed Chair in Management and Technology in UMUC's Graduate School of Management and Technology, contributed special links to his knowledge management strategy Flash talks to the United Nations Online Training Center. The presentations were prepared by UMUC's Center for Support of Instruction as part of its Knowledge Management in Government Organizations online course.

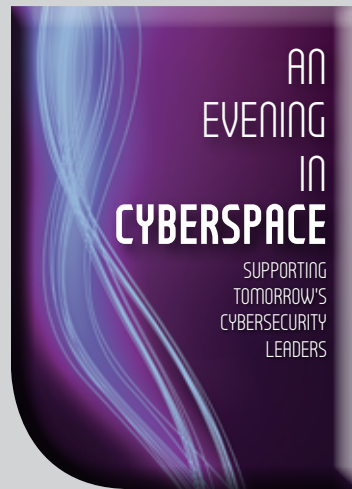
WENDY MCDONOUGH, collegiate associate professor in UMUC's School of Undergraduate Study, received a Faculty Research Grant Award from UMUC for her study, "A Study of Multimedia to Enhance Teaching, Social, and Cognitive Presence in Online Courses."

IRMAK RENDA-TENALI, program director for homeland security in UMUC's Graduate School of Management and Technology, received a Faculty Research Grant Award from UMUC for her study, "Assessing the Benefits of Web-Based Scenario Simulation Exercises for Homeland Security Management Courses at UMUC."

RICHARD SCHUMAKER, assistant director of faculty development workshops and training in Instructional Services and Support, presented "Technology and Textuality in Contemporary Representations of Shakespeare" at the Northeastern Modern Language Association Convention, hosted by Rutgers University in New Brunswick, New Jersey. In June 2011, he completed a three-year commitment with the Maryland Distance Learning Association during which he has served as president-elect, president, and vice president. During that time, he created the MDLA Wired Wednesday Webinar Series, which will continue throughout the academic year.

BARBARA SCHWARTZ-BECHET, director of the teacher certification program in UMUC's Graduate School of Management and Technology, received a Faculty Research Grant Award from UMUC for her study, "Can Course Design in the MAT Program Promote Personalized Learning Through E-Learning and E-Teaching Practices?"

CLAUDINE SCHWEBER, program director in the Doctor of Management Program in UMUC's Graduate School of Management and Technology, received a Faculty Research Grant Award from UMUC for her study, "Disaster Management, Continuity of Operations, and Organizational Resilience," which she completed with assistance from Marcia Bouchard. ♦



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RIGHT (left to right): Mark J. Gerencser, Chair, UMUC Board of Visitors, and Executive Vice President, Booz Allen Hamilton; UMUC President Susan C. Aldridge; and Gen. Michael V. Hayden (keynote speaker), Principal, The Chertoff Group, and Former Director, Central Intelligence Agency and National Security Agency



BELOW: U.S. Congressman C. A. Dutch Ruppersberger (left) and Dwayne Robinson, Chief Executive Officer, VSTI, an SAS Company



LEFT: Kym Nelson, Chief of Staff, Maryland Department of Labor, Licensing, and Regulation (left), and Theresa Poussaint, Associate Vice President, UMUC Alumni Relations



ABOVE: Gen. James E. Cartwright, Vice Chairman of the Joint Chiefs of Staff (center); Sgt. Johnny Jones (second from right); and Lt. Gen. Harry D. Raduege Jr., Chairman, UMUC Cybersecurity Think Tank, and Chairman, Deloitte Center for Cyber Innovation (right); joined by Team Wilson from the Orlando (FL) Civil Air Patrol Cadet Squadron, first place winners, All Service Division, CyberPatriot III national high school cyber defense competition

RIGHT (left to right): UMUC President Susan C. Aldridge; Christian S. Johansson, Maryland Secretary of Business and Economic Development; and Lacy Morley



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