

October 1, 2011

Martin O'Malley Governor

Anthony G. Brown Lt. Governor

Beverley K. Swaim-Staley Secretary

Darrell B. Mobley Deputy Secretary

The Honorable Edward J. Kasemeyer Chairman, Budget and Taxation Committee 3 West Miller Senate Building 11 Bladen Street Annapolis MD 21401

The Honorable Joan Carter Conway Chair, Education, Health, and Environmental Affairs Committee 2 West Miller Senate Building 11 Bladen Street Annapolis MD 21401

The Honorable Sheila E. Hixson Chair, Ways and Means Committee Room 131, House Office Building Annapolis MD 21401

The Honorable Norman H. Conway Chairman, Appropriations Committee Room 121, House Office Building Annapolis MD 21401

#### Dear Chairs:

Please see the attached report in response to Senate Bill 765, Chapter 288, Acts of 2011 and House Bill 561, Chapter 289, Acts of 2011, which directs the Motor Vehicle Administration (MVA) and the State Board of Elections (SBE) to submit a joint report concerning the implementation of a fully automated voter registration system at the MVA. Specifically, the language directs:

- "The report submitted under this section shall include:
- (1) a detailed timeline for complete implementation of a fully automated voter registration system at the Motor Vehicle Administration;
- (2) a detailed estimate of the fiscal impact of implementing a fully automated voter registration system; and
- (3) any other issues relating to the implementation of a fully automated voter registration system that the State Board of Elections and the Motor Vehicle Administration consider relevant."

The Honorable Edward J. Kasemeyer The Honorable Joan Carter Conway The Honorable Sheila E. Hixson The Honorable Norman H. Conway Page Two

We appreciate the opportunity to update you regarding this important issue and we look forward to continuing to work together to enhance the voter registration process for all the residents in Maryland. If you should have any questions, please contact John Kuo, Administrator, Motor Vehicle Administration at 410-768-7295 or Linda Lamone, Administrator, State Board of Elections at 410-269-2840.

Sincerely,

Beverley K. Swaim-Staley

Secretary

Maryland Department of Transportation

Linda H. Lamone Administrator

State Board of Elections

cc: Members of the Budget and Taxation Committee

Members of the Education, Health and Environmental Affairs Committee

Members of the Ways and Means Committee Members of the Appropriations Committee bcc: Ms. Sarah Albert, Library Associate, Mandated State Agency Reports, Library & Information Services Division, Department of Legislative Services (5 copies) (MSAR #8954)

Mr. Matt Bennett, Committee Staff, Senate Budget and Taxation Committee

Mr. Chuck Bristow, Director, Transportation & Technology Services, Maryland Department of Transportation

Mr. Joseph C. Bryce, Chief Legislative Officer, Governor's Office

Mr. Jack Cahalan, Director, Office of Public Affairs, Maryland Department of Transportation

Mr. John Favazza, Chief of Staff, Speaker's Office, Maryland General Assembly

Mr. Dave Fleming, Director, Office of Finance, Maryland Department of Transportation

Mr. Bruce W. Gartner, Director, Office of Policy & Governmental Affairs, Maryland Department of Transportation

Ms. Vickie Gruber, Chief of Staff, President's Office, Maryland General Assembly

Mr. Martin L. Harris, State Legislative Officer, Maryland Department of Transportation

Ms. Jaclyn Hartman, Legislative Analyst, Office of Policy Analysis, Department of Legislative Services

Ms. Diane Lucas, Budget Analyst, Department of Budget and Management

Mr. Jon Martin, Legislative Analyst, Department of Legislative Services

Mr. Darrell B. Mobley, Deputy Secretary, Maryland Department of Transportation

Mr. Ryane M. Necessary, Committee Staff, Senate Education, Health and Environmental Affairs Committee

Ms. Shanetta Paskel, Deputy Legislative Officer, Governor's Office

Mr. Frank J. Principe, Jr., Chief of Staff, Maryland Department of Transportation

Ms. Caitlin H. Rayman, Assistant Secretary, Maryland Department of Transportation

Ms. Wonza Spann-Nicholas, Deputy Director, Office of Finance, Maryland Department of Transportation

Mr. Stanford D. Ward, Committee Staff, House Ways and Means Committee

Mr. Joshua A. Watters, Committee Staff, House Appropriations Committee

Report to the Maryland General Assembly

Senate Budget and Taxation Committee,

Senate Education, Health and Environmental Affairs Committee,

House Ways and Means Committee and

House Appropriations Committee

regarding

Voter Registration – Exchange of Information (SB 765/HB 561, Chapters 288 and 289, Acts 2011)

Motor Vehicle Administration

and the

State Board of Elections

October 2011

# Voter Registration – Exchange of Information (SB 765/HB 561, Chapters 288 and 289, Acts 2011)

#### **UPDATE**

A Motor Vehicle Administration (MVA) team visited Delaware this past February for a demonstration of their automated voter registration system. The MVA reported back to the State Board of Elections (SBE) on the findings and based on joint discussions have agreed to adopt Delaware's model for Maryland. Since that time the MVA and the SBE have been meeting on a continuing basis to discuss the design and implementation of a fully automated voter registration system. The MVA and the SBE have developed the preliminary requirements of the application and continue working jointly to develop and refine those requirements. Both the MVA and the SBE believe that the implementation of the automated system will make the voter registration process more efficient and provide better service to our customers.

As a brief synopsis, the preliminary requirements call for certain modifications to the motor voter application information contained within MVA's Driver's License System (DLS). The MVA will query the SBE's voter registration database during the driver's license or photo identification card transaction to determine if the individual is already registered. Based on the results the customer may have to answer the following questions as it relates to their voter registration status:

- 1) Do you wish to apply to register to vote;
- 2) Political Party Affiliation;
- 3) Update Address;
- 4) Applicant Certification; and
- 5) Polling Place Assistance.

This information will be transmitted to the SBE on a nightly basis.

## **DETAILED TIME LINE**

Document Preliminary Requirements between MVA & SBE	05/01/2011 - 09/01/2011
SBE MDVOTERS Functional Specifications	07/06/2011 - 08/31/2011
SBE & MVA Review Requirements	05/01/2011 - 09/01/2011
SBE Hire Technical Consultants	08/01/2011 - 10/01/2011
SBE Hardware/Software Procurement	08/01/2011 - 10/01/2011
SBE Hardware/Software Delivery (Servers), (VMWare)	11/01/2011
SBE-Software/Hardware-Installed	11/01/2011 - 01/01/2012
SBE Pre UAT-MDVOTERS	11/30/2011 - 01/13/2012

# Voter Registration – Exchange of Information (SB 765/HB 561, Chapters 288 and 289, Acts 2011)

Final Requirements due to MVA IT	12/12/2011
MVA to Modify Electronic Motor Voter Training	12/15/2011 - 02/15/2012
Interface Testing SBE & MVA	01/2/2012 - 02/18/2012
SBE MDVOTERS User Testing	01/16/2012 - 02/18/2012
MVA to Deploy to Test Environment for Validation	01/17/2012
MVA Testing by Business Unit &	01/23/2012 - 02/10/2012
Draft Bulletin for Operations	02/03/2012 - 02/17/2012
SBE MDVOTERS Move to Production	02/18/2012
MVA Code Deployed to Branches	02/19/2012
Go Live	02/21/2012

### ESTIMATE OF FISCAL IMPACT

The fiscal impact to the MVA's resources is estimated to be \$500,000. The MVA estimates 1,200 hours for programming, design and testing in the DLS. The MVA database that needs to be designed and populated is estimated to be around 800 hours. MVA's internal resources will be utilized in implementing the electronic voter registration application. Total cost to MVA for modification of the driver's license system to incorporate a full electronic application is 2,000 hours x \$250/hour, for a total estimated cost of \$500,000.

The fiscal impact to the SBE resources which includes hardware, software and testing will cost \$362,367. The ongoing cost for the SBE regarding this project will be \$109,200 per year.

## **OTHER ISSUES**

Since Maryland laws provide the opportunity for a Maryland resident to have one address on their driver's license and another address for their voter registration, there will always be an opportunity that the MVA customers will have a different address with the MVA then their address for voter registration purposes. Until there is a change to the law, the MVA and the SBE will continue to discuss and pursue processes to minimize the public's confusion on this particular issue.

Once the SBE's online voter registration system (OLVR) is fully implemented, this issue will be mitigated by linking individuals completing an address change through the MVA's online system directly to OLVR.