



MARYLAND DEPARTMENT OF HUMAN RESOURCES

Maryland's Social Services Agency



MEDIA ADVISORY

For immediate release:

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DHR'S PRINCE GEORGE'S COUNTY CHILD SUPPORT OFFICE EXTENDS CUSTOMER SERVICE HOURS TO ACCOMMODATE WORKING FATHERS

BALTIMORE – With Father's Day right around the corner, DHR's Prince George's County Office of Child Support Enforcement is putting the *Focus on Fathers*. They invited 7,000 non-custodial fathers to come into the office and speak with them face-to-face about their child support case, the child support process and any other related issues. To accommodate these fathers, local customer service hours are being extended starting Monday, June 15 through Thursday, June 18 from 9 a.m. to 6 p.m. On Friday, June 19, a special orientation will be held for 100 fathers.

"We want to better serve our customers and to accomplish that, we must meet them where they are," said Joan Kennedy, Director of the Prince George's County child support office. "Often, our customers' work schedules do not permit this type of meeting during our normal Customer Service Center hours of 9 a.m. to 3 p.m. We are using this week to provide an opportunity for all men who have a child support case to come in without the normal business hour restrictions. Father's Day is an ideal occasion to continue our efforts to ... build bridges and strengthen families."

This is an opportunity for gentlemen who cannot come into customer service during the regular office hours to avail themselves of services and to have their questions answered regarding the collection process, paternity establishment, payment modifications and employment programs. In addition, fathers who are delinquent in their payments will have the opportunity to make payments.

WHO:

DHR's Prince George's Child Support Enforcement Office

WHAT:

"Focus on Fathers" extended hours of operations

WHEN:

Monday, June 15 through Thursday, June 18, 9 a.m. to 6 p.m.

WHERE:

Prince George's County Child Support Enforcement Office
4235 28th Avenue, Suite 135
Temple Hills, Maryland 20748

- Martin O'Malley, Governor
- Anthony G. Brown, Lt. Governor
- Brenda Donald, Secretary

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