LAWS OF MARYLAND

- (a) On or before January 1 of each year, the Secretary shall report to the General Assembly, in accordance with § 2-1312 of the State Government Article, on the complaint system established under § 19-705.2 of the Health General Article.
 - (b) The report shall include:
- (1)--The---total---number--and--nature--of--complaints received-concerning--the--operation--of--all--health--maintenance organizations-in-this-State;
- (2)--The---total---number--and--nature--of--complaints received-concerning-the--operation--of--each--health--maintenance organization-in-this-State;-and
- (3)--Any---action---taken--by--the--Secretary--or--the Commissioner-against-a-health-maintenance-organization--operating in--this--State--and--a--statement--whether--the-action-taken-was initiated-as-a-result-of-a-complaint-received-in-accordance--with the--provisions-of-§-19-705.2-of-the-Health---General-Article: an analysis and evaluation of how the complaint system is working and identify any areas of concern relating to the operation of health maintenance organizations in this State.

SECTION 3. AND BE IT FURTHER ENACTED, That this Act shall take effect July 1, 1988.

Approved May 17, 1988.

CHAPTER 389

(House Bill 269)

AN ACT concerning

Department of Housing and Community Development - Community Development Administration