

amendments for the Medical Care Policy Administration.

#### DIVISION OF ELIGIBILITY SERVICES

Edward Wollman, *Chief*  
(410) 225-1463

The Division of Eligibility Services was started in 1978. The Division establishes and maintains the regulatory base upon which eligibility for the Medical Assistance Program is determined statewide. This responsibility is met within the framework of the overall Medicaid Eligibility System which includes but is not limited to regulations and policies of the federal program and Department of Health and Mental Hygiene; State and local operations of the Department of Human Resources which determines eligibility through its local departments of social services; and the management of the Medical Assistance Program within the Department of Health and Mental Hygiene.

#### DIVISION OF AGING SERVICES

Douglas C. Sommers, *Chief*  
(410) 225-6764

Created in July 1987, the Division of Aging Services helps health-impaired elderly persons in their homes and communities, thus avoiding costly long-term institutional care. The Division develops, administers, coordinates, and monitors the program; reviews grants, funding provider agreements, and regulations; and provides technical assistance to provider agencies and organizations. The Division oversees Adult Day Care, Geriatric Evaluation Services, Statewide Evaluation and Planning Services, Preadmission Screening, and Annual Resident Reviews.

#### DIVISION OF PROGRAM SERVICES

Mary C. Corddry, *Chief*  
(410) 225-5220

The Division of Program Services was initiated in July 1987. The Division offers technical assistance to other divisions in the Medical Care Policy Administration. The Division helps them identify new fund sources; analyze the need and feasibility for new or expanded services; review alternatives for complying with legislative mandates, regulations, and enrollee and provider needs.

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### LICENSING & CERTIFICATION ADMINISTRATION

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Carol Benner, *Director*

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Baltimore, MD 21201 (410) 764-2750

The Licensing and Certification Administration originated in 1971 as the Division of Licensing and Certification under the Office of General Administration and was reorganized in 1986 as the Office of Licensing and Certification Programs. In 1987, the Office was reformed as the Licensing and Certification Administration.

The Administration licenses all hospitals and health-related institutions in Maryland. The Administration also is responsible for inspection and certification recommendations for all health facilities participating in the Medical Assistance Program (Medicaid) and in Medicare. The Administration initiates administrative action against facilities that violate State rules and regulations.

The Administration consists of two programs: Long-Term Care, Community Mental Health and Substance Abuse Programs; and Hospitals and Ambulatory Care.

#### LONG-TERM CARE, COMMUNITY MENTAL HEALTH & SUBSTANCE ABUSE PROGRAMS

Gene Heisler, *Deputy Director*  
(410) 764-2770

The Long-Term Care Program was reorganized in 1992 as Long-Term Care, Community Mental Health and Substance Abuse Programs. These Programs regulate nursing homes, domiciliary care homes, day care for the elderly, and community-based treatment programs for the mentally ill and substance abusers. They also investigate unlicensed domiciliary care homes.

#### HOSPITALS & AMBULATORY CARE PROGRAM

William H. Dorrill, *Deputy Director*  
(410) 764-4980

The Hospitals and Ambulatory Care Program regulates hospitals, major medical equipment, risk management, and physician credentialing, as well as health maintenance organizations, home health agencies, State hospitals, health care facilities in correctional institutions, and community-based treatment programs for the developmentally disabled. The Program also surveys federal programs for compliance with Medicare regulations. These programs cover end-stage renal dialysis, independent and outpatient physical therapists, comprehensive outpatient rehabilitation facilities, ambulatory surgical centers, rural health clinics, and portable X-ray units.

The Complaint and Quality Assurance Unit investigates all complaints about any health-related facility. The Unit also monitors the quality of nursing, sanitation, and dietary services.