

Article, secs. 12-101 through 12-209).

Welcome to Maryland, a pamphlet containing information designed to aid new Maryland residents in obtaining a driver's license and vehicle registration, is available free of charge from MVA's Public Information Office. Interested persons should call 768-7386.

OPERATIONS

Agnes Stoicos, *Chief Deputy Administrator*

DIVISION OF CONSUMER SERVICES

Rebecca Cody, *Director*

Telephone: 768-7421

This Division is responsible for licensing motor vehicle dealers, manufacturers, wreckers and scrap processors, professional driving schools, and title service agents. With the powers of licensing and investigation, the Division ensures that dealers and others in the automotive business honor their agreements and warranties. Consumer complaints are handled by this Division.

DIVISION OF VEHICLE REGISTRATION

Clarence W. Woody, *Director*

Telephone: 768-7395

This Division is responsible for titling and registering all passenger and commercial vehicles in Maryland. The Division also collects the five percent excise tax imposed on vehicles titled in the State, the annual registration fees, and issues registration tags.

DIVISION OF DRIVER EXAMINATION AND LICENSING

Lt. Col. Clifton E. Luber, *Director*

Telephone: 768-7254

The Division of Driver Examination and Licensing is responsible for conducting examinations of all new drivers and renewing motor vehicle operators' licenses.

Examinations include testing of the applicant's visual acuity, knowledge of motor vehicle laws, and the ability to operate a motor vehicle safely.

Maryland licenses are now classified according to the type of vehicle the driver will operate and are designated A, B, C, D, and E. Any class license will authorize the licensee to operate vehicles in that particular class, except E, providing

the licensee meets the age requirements of the several classes. The five classes are Class A—Required to operate tractor-trailers; Class B—Required to operate trucks over 20,000 pounds gross weight; Class C—Required to operate buses; Class D—Required to operate automobiles, station wagons, and trucks up to 20,000 pounds gross weight; and Class E—Required to operate motorcycles.

Examinations are conducted at the Glen Burnie Headquarters and at the Regional Offices in Baltimore City, Chesapeake City, College Park, Cumberland, Forestville, Easton, Gaithersburg, Hagerstown, Rockville, Salisbury, and Waldorf. In addition, examining and licensing teams conduct driver examinations at fourteen other locations throughout the State. Three mobile van testing units also are used to conduct Class A, B, and C tests at large trucking, bus, or utility facilities, including fire departments and schools. These vans are equipped to enable examiners to conduct vision screening and written law tests, and to collect and account for applicable fees.

The Division also ensures that each school bus is inspected for safety three times a year.

DIVISION OF FIELD SERVICES

Woodrow B. Meek, *Field Services Coordinator*

Telephone: 768-7221

To make Motor Vehicle Administration services more accessible to Maryland residents, regional offices, in addition to the Glen Burnie headquarters, are located at: Salisbury, Cumberland, Hagerstown, Rockville, Forestville, College Park, Waldorf, Chesapeake City, Baltimore City, Easton, and Gaithersburg.

These branches offer a full range of services, including vehicle registration, license review hearings, driver rehabilitation clinics, title and driver record information, and tag sales. All offices, except Baltimore City, also conduct license testing.

MVA regional and headquarters offices, and other sources of information useful to the public, are as follows:

Headquarters—Glen Burnie
Motor Vehicle Administration
6601 Ritchie Highway, N.E.

Glen Burnie 21062 Telephone: 768-7000

Baltimore City Regional Office

Metro Plaza Building

Mondawmin Mall

2000 Mondawmin Concourse

Liberty Heights and Reisterstown Rd.

Baltimore 21215

Telephone: 383-5880